



Board of Water Commissioners

SPRWS Collection Process
Discussion

November 10, 2020

Agenda

- Review SPRWS history of collections
- Review SPRWS overdue accounts
- Review current and upcoming tax certification process
- Proposed collection process moving forward
- Discussion/questions/concerns

SPRWS History of Collections

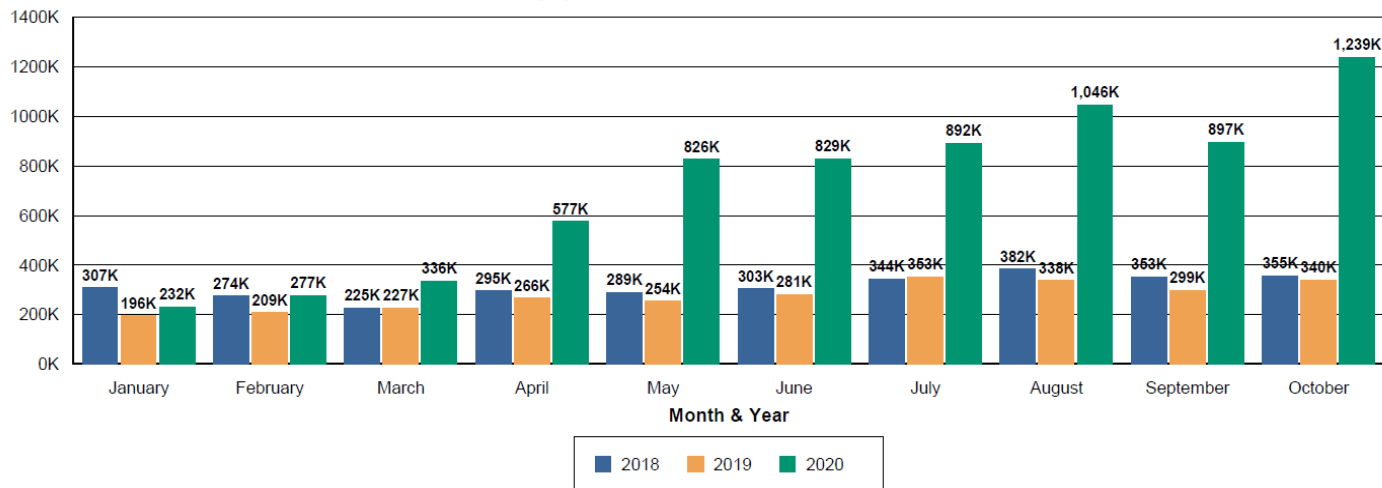
- Last official Board Action – 1998
 - Minor changes over years but process is nearly identical
- This process is very effective in collecting revenue
 - <1% uncollectable/write offs each year
- Tax certification is used as well at the end of each year

The Unique Circumstances of 2020

- In March of 2020, the COVID-19 Pandemic began to impact Minnesota
- Service discontinuation for inability to pay and code violations were suspended
- While bill payments continued, a steady rise of past due accounts also occurred

Comparison Data

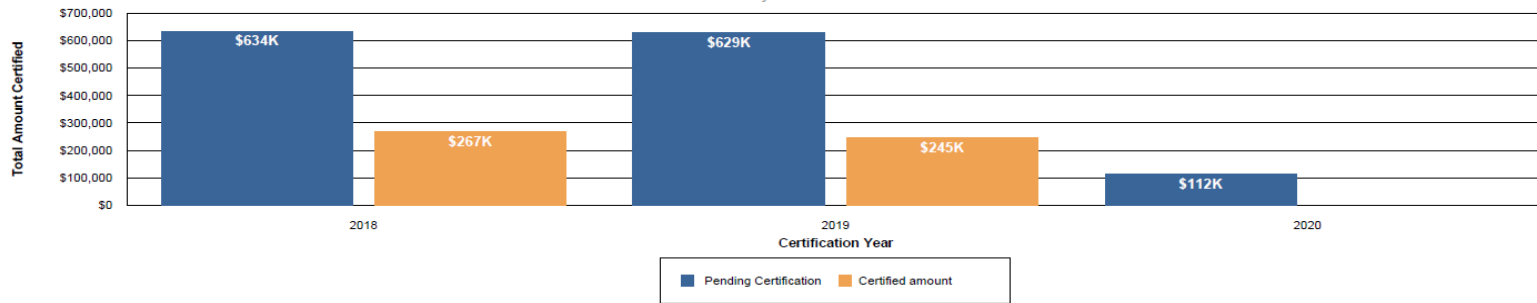
DELINQENT BALANCE (\$) OVER 60 DAYS BY YEAR AND MONTH



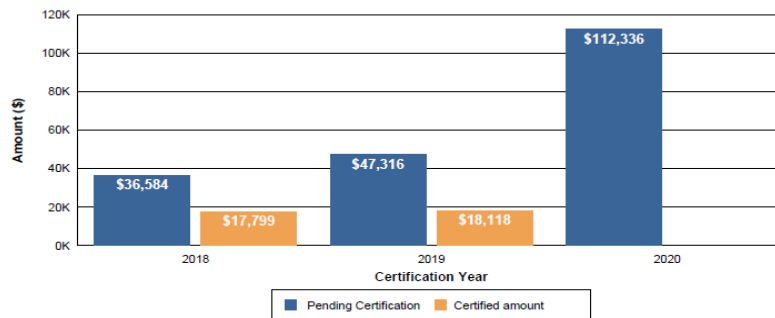
Comparison Data

Total Amount Certified vs Pending by Year

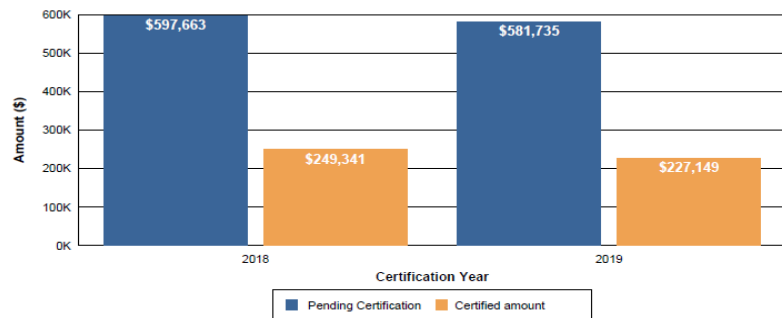
Ramsey and Dakota



AMOUNT CERTIFIED VS PENDING FOR DAKOTA COUNTY



AMOUNT CERTIFIED VS PENDING FOR RAMSEY COUNTY



Tax Certification

- Dakota County in November and Ramsey County in December
- 2020 will see elevated levels of certification
- Payments are received in 2021

Proposed Plan for Collection Process Resumption

- Code Violations
 - After consultation with President Humphrey, process was resumed in early October
- Inability to Pay
 - Recommend reevaluation after the new year
 - Assess the status of pandemic
 - Assess the certification process and amount
 - Commercial vs. Single family accounts
 - Utilize this information for deciding the future of the shut-off process

Questions and Discussion