

Board of Water Commissioners

SPRWS Collection Process Discussion November 10, 2020

Agenda

- Review SPRWS history of collections
- Review SPRWS overdue accounts
- Review current and upcoming tax certification process
- Proposed collection process moving forward
- Discussion/questions/concerns

SPRWS History of Collections

- Last official Board Action 1998
 - Minor changes over years but process is nearly identical
- This process is very effective in collecting revenue
 - < 1% uncollectable/write offs each year
- Tax certification is used as well at the end of each year

The Unique Circumstances of 2020

- In March of 2020, the COVID-19 Pandemic began to impact Minnesota
- Service discontinuation for inability to pay and code violations were suspended
- While bill payments continued, a steady rise of past due accounts also occurred

Comparison Data

1400K 1,239K 1200K 1,046K 1000K 897K 892K 829K 826K 800K 577K 600K 382K 338K 353K 299K 355K 340K 400K 344K 353K 336K ^{295K}266K 289K 254K 307K 303K 281K 274K 277K 196K 232K 225K 227K 209K 200K 0K April July January February March May June August September October Month & Year

2019

2020

2018

DELINQENT BALANCE (\$) OVER 60 DAYS BY YEAR AND MONTH

Comparison Data

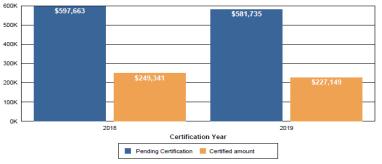
Total Amount Certifed vs Pending by Year Ramsey and Dakota \$700.000 \$600,000 \$634K **Total Amount Certified** \$500,000 \$400,000 \$300.000 \$200,000 \$100,000 \$112K \$0 2018 2019 2020 Certification Year Pending Certification Certified amount

Amount (\$)

AMOUNT CERTIFIED VS PENDING FOR DAKOTA COUNTY



AMOUNT CERTIFIED VS PENDING FOR RAMSEY COUNTY



Tax Certification

- Dakota County in November and Ramsey County in December
- 2020 will see elevated levels of certification
- Payments are received in 2021

Proposed Plan for Collection Process Resumption

- Code Violations
 - After consultation with President Humphrey, process was resumed in early October
- Inability to Pay
 - Recommend reevaluation after the new year
 - Assess the status of pandemic
 - Assess the certification process and amount
 - Commercial vs. Single family accounts
 - Utilize this information for deciding the future of the shut-off process

Questions and Discussion