Vang, Mai (CI-StPaul)

From:Pillsbury, Clare (CI-StPaul)Sent:Thursday, July 23, 2020 8:20 AMTo:Vang, Mai (CI-StPaul); Moermond, Marcia (CI-StPaul)Subject:FW: 903 Lawson Q1 2020 Assessment Inquiry

Please add to 903 Lawson File for the LH today.

Thank you!



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, July 22, 2020 11:17 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul)
<Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Clare, Please see confirmation date of delivery.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>
Sent: Wednesday, July 22, 2020 10:57 AM
To: grevering.sph@gmail.com; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>

Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>; **Subject:** RE: 903 Lawson Q1 2020 Assessment Inquiry

A 35 gallon was delivered 1/16/20

Thank you

Kim Shannon | Operations Support/Administrative Assistant

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Wednesday, July 22, 2020 10:44 AM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>;
Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, Please see request below.

Greg Revering Chief Manager St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Sent: Wednesday, July 22, 2020 10:36 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Thank you for the response Kim! Can you provide me information on what size carts were delivered in January 2020, as well as the exact date that they were delivered?

Please provide a response by today at 4:00 PM if possible.



Clare Pillsbury

Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, July 22, 2020 9:48 AM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; Pillsbury, Clare (CI-StPaul)
<<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Clare, Please see update below from Kim.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>
Sent: Wednesday, July 22, 2020 9:47 AM
To: grevering.sph@gmail.com; Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>
Cc: Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Yes they received the credit on their Q2 billing in the amount of \$119.86.

Thank you

Kim Shannon | Operations Support/Administrative Assistant

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Tuesday, July 21, 2020 4:13 PM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>; Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, Please see question from Clare.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Sent: Tuesday, July 21, 2020 4:12 PM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; grevering.sph@gmail.com
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Hello Jim,

Any updates on this property?

Thank you!



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From: Pillsbury, Clare (CI-StPaul)
Sent: Tuesday, July 21, 2020 11:33 AM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; grevering.sph@gmail.com
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Thank you Jim! I just spoke with the property owner. They said that they requested a smaller container from Advanced Disposal and it was delivered sometime in January 2020. Did the property owner ever receive a credit for this? If so, please provide a breakdown of how and when they were applied to the account. Please also confirm with us cart size that was delivered.

If possible, we need this information by 4:00 PM today as we have an upcoming legislative hearing for this property.



Clare Pillsbury Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



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From: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Sent: Tuesday, July 14, 2020 3:17 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Mumtaz, that mean excellent in Arabic!

Thanks Jim,

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Tuesday, July 14, 2020 2:30 PM To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>> Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Chris, Please see update from Jim.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>> Sent: Tuesday, July 14, 2020 2:28 PM To: grevering.sph@gmail.com; Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>> Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Correct. The payment was posted after the quarter end. The payment was then applied to the 2nd quarter. The amount was less because of a temporary service level change. The remainder of the payment was then applied to a portion of the 3rd quarter charge.

Hope that helps.

Jim Smith Market Area Manager – Minnesota/Eau Claire WI



309 Como Avenue St. Paul, MN 55103
T: (651)287-5290 C: 303-419-0461 E: <u>Jim.Smith@advanceddisposal.com</u>
Connect with us: <u>AdvancedDisposal.com</u> <u>Facebook</u> <u>YouTube</u>
"Every Day, Driven to Deliver Service First, Safety Always"

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Tuesday, July 14, 2020 11:48 AM
To: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron

<<u>Julie.Miron@advanceddisposal.com</u>> Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Jim, Please see response from Chris.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Sent: Tuesday, July 14, 2020 11:43 AM
To: grevering.sph@gmail.com
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Hi Jim,

Thanks for the suggestion. We understand the timing issue. We just want to make sure we have all the answers as we will have to sit in front of the City's legislative hearing office and walk her through this process.

Basically, payment for Q1 2020 was made April 1, that is after the last day to pay the Q1 2020 bill, as such, the payment was applied to the Q2 2020 bill, and the Q1 balance was sent to the city as an assessment.

cs

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, July 14, 2020 11:09 AM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Chris, Please see question from Jim.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Jim Smith <Jim.Smith@advanceddisposal.com>
Sent: Tuesday, July 14, 2020 10:27 AM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; grevering.sph@gmail.com; Julie Miron
<<u>Julie.Miron@advanceddisposal.com</u>>

Cc: Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>> Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Greg, would a conversation help? It is a timing issue.

Jim Smith Market Area Manager – Minnesota/Eau Claire WI

Advanced Disposal

309 Como Avenue St. Paul, MN 55103
T: (651)287-5290 C: 303-419-0461 E: <u>Jim.Smith@advanceddisposal.com</u>
Connect with us: <u>AdvancedDisposal.com</u> <u>Facebook</u> <u>YouTube</u>
"Every Day, Driven to Deliver Service First, Safety Always"

From: Kim Shannon
Sent: Tuesday, July 14, 2020 10:25 AM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Yes a payment was made for Q1 on 4/1/20 which was 3 months late.

Thank you

Kim Shannon | Operations Support/Administrative Assistant



309 Como Avenue | Saint Paul | MN 55103T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.comConnect with us:AdvancedDisposal.comFacebookYouTube

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Tuesday, July 14, 2020 10:11 AM To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>> Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>> Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, Please see clarifying questions below.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Sent: Tuesday, July 14, 2020 9:35 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Kim,

What about the fact that it lists \$221.35 under "payments" for 1/6/2020? Does that mean that there was a payment made for the Q1 2020 invoice?

Thank you!



Clare Pillsbury Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



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From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Monday, July 13, 2020 11:54 AM To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>> Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Clare, Please see update below.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>
Sent: Monday, July 13, 2020 11:30 AM
To: grevering.sph@gmail.com; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>
Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

The \$28.86 is the late fees.

Thank you

Kim Shannon | Operations Support/Administrative Assistant



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From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Monday, July 13, 2020 11:26 AM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>;
Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, Please see response below.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Sent: Monday, July 13, 2020 11:19 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; Haas, Sarah (CI-StPaul)
<<u>Sarah.Haas@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, please see Sarah's response.



Clare Pillsbury

Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



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From: Haas, Sarah (CI-StPaul) <<u>Sarah.Haas@ci.stpaul.mn.us</u>>
Sent: Monday, July 13, 2020 11:18 AM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; Pillsbury, Clare (CI-StPaul)
<<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

I think she is referencing the yellow highlighted section for 1/6/2020.

From: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Sent: Monday, July 13, 2020 11:14 AM
To: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>; Haas, Sarah (CI-StPaul) <<u>Sarah.Haas@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, July 9, 2020 12:08 PM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Chris, Please see question from Kim.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>
Sent: Thursday, July 9, 2020 12:03 PM
To: grevering.sph@gmail.com; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>
Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

If this is for Q1 how can that be on time? The payment is due by the 20th of the 1st month.

Thank you

Kim Shannon | Operations Support/Administrative Assistant



309 Como Avenue | Saint Paul | MN 55103 T: 651-768-5270 | F: 651-487-8552 | E: <u>kim.shannon@AdvancedDisposal.com</u> **Connect with us:** <u>AdvancedDisposal.com</u> <u>Facebook</u> <u>YouTube</u>

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Wednesday, July 8, 2020 3:39 PM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>
Cc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, Please see information and request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>
Sent: Wednesday, July 8, 2020 3:09 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us>; Haas, Sarah (CI-StPaul) < Sarah.Haas@ci.stpaul.mn.us>
Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Please forward to ADS.

cs

From: Haas, Sarah (CI-StPaul) <<u>Sarah.Haas@ci.stpaul.mn.us</u>>
Sent: Wednesday, July 8, 2020 2:45 PM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>; Pillsbury, Clare (CI-StPaul)
<<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Subject: 903 Lawson Q1 2020 Assessment Inquiry

Please forward to: Advanced Disposal

Property Address & PID: 903 Lawson Avenue East 55106, Property Owner: Julia Yang Phone Number or Email: 952-255-9751, <u>SYUGA65@gmail.com</u> Pending Assessment Amount: \$221.35 Quarter Pending Assessment is For: Quarter 1 2020

Summary of Issue: Resident called regarding an assessment notice for Q1 2020. She provided verification (see below) of payment that she received via an email from **Rebecca Martinezdelacotera** at Advanced following a call to them regarding this issue. She is contesting the Quarter 1 2020 Assessment. Based on this screenshot she provided it appears she paid on time.

Customer: 8945 ? JULIA YANG Site: ? Address: 903 LAWSON AVE E, ST PAUL, MN 551063218 Last Pay: 04/01/20 Days To Pay : 62

Contact:

Phone: (555) 555-5555 Fax: Bill To: Consolidated

Date : ALL DATES		Invoice #:	Check #	#:	Unbilled	Paid 🔽
Invoice List						
Invoice #	Date	Pending Adj.	Credit Memo	Amount	Adjustments	Payments
0000085596	7/6/2020	\$0.00	\$0.00	\$172.23	(\$101.49)	\$0.00
0000074585	4/6/2020	\$0.00	\$0.00	\$119.86	(\$119.86)	\$0.00
0000063581	1/6/2020	\$0.00	\$0.00	\$192.49	\$28.86	\$221.35
0000052585	10/7/2019	\$0.00	\$0.00	\$198.52	\$19.86	\$218.38
0000041585	7/5/2019	\$0.00	\$0.00	\$198.52	\$9.93	\$208.45
0000030549	4/5/2019	\$0.00	\$0.00	\$198.52	\$19.86	\$218.38
0000019456	1/7/2019	\$0.00	\$0.00	\$218.38	\$10.92	\$229.30

Invoice Details

Info	Trans. Date	Trans. Type	Description	Reference
0001-003	11/7/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	11/14/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	11/21/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	11/28/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	12/5/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	12/12/2019	Service	RESI ALLEY SERVICE	4503 - 401.00
0001-003	12/19/2019	Service	RESI ALLEY SERVICE	4503 - 402.00
0001-003	12/26/2019	Service	RESI ALLEY SERVICE	4503 - 402.00
0001-003	1/2/2020	Service	RESI ALLEY SERVICE	4503 - 403.00
0001-003	1/6/2020	Period	TRASH STANDARD SERVICE	01/01/2020 - 03/31/2020
0001-999	1/6/2020	Tax	MNrsWasteMgt Tax 9.75% at 9.	
0001-999	1/6/2020	Tax	RR Cty Environmental Chg at 2	
	1/31/2020	Adjustment	LATE FEE	
	2/29/2020	Adjustment	LATE FEE	
	3/31/2020	Adjustment	LATE FEE	
(4/1/2020	Payment	Kubra Automated	XXXX0801
1	4/2/2020	Adjustment	ST PAUL TAX ROLL	
	4/3/2020	Adjustment	ON ACCOUNT APPLICATION	OAappl - 0000074585
	7/6/2020	Adjustment	ON ACCOUNT APPLICATION	OAappl - 0000085596

Invoice List Account Detail Invoice Email Audit

Sarah Haas

Solid Waste Specialist Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-6216 F: 651-266-6222



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