#### Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)

Sent: Tuesday, July 14, 2020 3:17 PM

To: grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul)

**Subject:** FW: 903 Lawson Q1 2020 Assessment Inquiry

Follow Up Flag: Follow up Flag Status: Follow up

Mumtaz, that mean excellent in Arabic!

Thanks Jim,

Chris

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Tuesday, July 14, 2020 2:30 PM

To: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Chris.

Please see update from Jim.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Jim Smith < Jim.Smith@advanceddisposal.com >

Sent: Tuesday, July 14, 2020 2:28 PM

To: grevering.sph@gmail.com; Kim Shannon < Kim.Shannon@advanceddisposal.com >; Julie Miron

<Julie.Miron@advanceddisposal.com>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Correct. The payment was posted after the quarter end. The payment was then applied to the 2<sup>nd</sup> quarter. The amount was less because of a temporary service level change. The remainder of the payment was then applied to a portion of the 3<sup>rd</sup> quarter charge.

Hope that helps.

#### Jim Smith

Market Area Manager - Minnesota/Eau Claire WI



309 Como Avenue St. Paul, MN 55103

T: (651)287-5290 C: 303-419-0461 E: <u>Jim.Smith@advanceddisposal.com</u>

Connect with us: AdvancedDisposal.com Facebook YouTube

"Every Day, Driven to Deliver Service First, Safety Always"

**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Tuesday, July 14, 2020 11:48 AM

**To:** Jim Smith < <u>Jim.Smith@advanceddisposal.com</u>>; Kim Shannon < <u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron

<Julie.Miron@advanceddisposal.com>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Jim,

Please see response from Chris.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Sent: Tuesday, July 14, 2020 11:43 AM

To: grevering.sph@gmail.com

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Hi Jim,

Thanks for the suggestion. We understand the timing issue. We just want to make sure we have all the answers as we will have to sit in front of the City's legislative hearing office and walk her through this process.

Basically, payment for Q1 2020 was made April 1, that is after the last day to pay the Q1 2020 bill, as such, the payment was applied to the Q2 2020 bill, and the Q1 balance was sent to the city as an assessment.

CS

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Tuesday, July 14, 2020 11:09 AM

To: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Chris,

Please see question from Jim.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Jim Smith < Jim.Smith@advanceddisposal.com>

Sent: Tuesday, July 14, 2020 10:27 AM

To: Kim Shannon <Kim.Shannon@advanceddisposal.com>; grevering.sph@gmail.com; Julie Miron

<Julie.Miron@advanceddisposal.com>

Cc: Tim Williams < <a href="mailto:Tim.Williams@advanceddisposal.com">Tim.Williams@advanceddisposal.com</a> Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Greg, would a conversation help? It is a timing issue.

# Jim Smith Market Area Manager – Minnesota/Eau Claire WI



309 Como Avenue St. Paul, MN 55103

T: (651)287-5290 C: 303-419-0461 E: <u>Jim.Smith@advanceddisposal.com</u>

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"Every Day, Driven to Deliver Service First, Safety Always"

From: Kim Shannon

Sent: Tuesday, July 14, 2020 10:25 AM

To: grevering.sph@gmail.com; Julie Miron < Julie.Miron@advanceddisposal.com >

Cc: Jim Smith < Jim.Smith@advanceddisposal.com>; Tim Williams < Tim.Williams@advanceddisposal.com>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Yes a payment was made for Q1 on 4/1/20 which was 3 months late.

#### Thank you

#### Kim Shannon | Operations Support/Administrative Assistant





309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.com Connect with us: AdvancedDisposal.com Facebook YouTube

**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Tuesday, July 14, 2020 10:11 AM

**To:** Kim Shannon < <a href="mailto:Kim.Shannon@advanceddisposal.com">Kim.Shannon@advanceddisposal.com</a> ; Julie Miron < <a href="mailto:Julie.Miron@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a> > <a href="mailto:Cc: Jim Smith < Jim.Smith@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a> > <a href="mailto:Lim.Smith@advanceddisposal.com">Lim.Smith@advanceddisposal.com</a> > <a href="mailto:Lim.Smith@advan

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim,

Please see clarifying questions below.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < <a href="mailto:Clare.Pillsbury@ci.stpaul.mn.us">Clare.Pillsbury@ci.stpaul.mn.us</a>>

Sent: Tuesday, July 14, 2020 9:35 AM

To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

Kim,

What about the fact that it lists \$221.35 under "payments" for 1/6/2020? Does that mean that there was a payment made for the Q1 2020 invoice?

Thank you!



## **Clare Pillsbury**

#### Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us





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From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, July 13, 2020 11:54 AM

To: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>; Pillsbury, Clare (CI-StPaul)

<Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Clare,

Please see update below.

# Greg Revering

Chief Manager

# St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon < Kim. Shannon@advanceddisposal.com >

Sent: Monday, July 13, 2020 11:30 AM

To: grevering.sph@gmail.com; Julie Miron < Julie.Miron@advanceddisposal.com >

Cc: Jim Smith < Jim.Smith@advanceddisposal.com>; Tim Williams < Tim.Williams@advanceddisposal.com>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

The \$28.86 is the late fees.

#### Thank you

#### Kim Shannon | Operations Support/Administrative Assistant





309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.com Connect with us: AdvancedDisposal.com Facebook YouTube

**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Monday, July 13, 2020 11:26 AM

**To:** Kim Shannon < <a href="mailto:Kim.Shannon@advanceddisposal.com">Kim.Shannon@advanceddisposal.com</a> <a href="mailto:Julie.Miron@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a> <a href="mailto:Cc: Jim Smith < Jim.Smith@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a> <a href="mailto:Cc: Jim Smith < Jim.Smith@advanceddisposal.com">Tim.Williams@advanceddisposal.com</a>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim,

Please see response below.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < <u>Clare.Pillsbury@ci.stpaul.mn.us</u>>

Sent: Monday, July 13, 2020 11:19 AM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>; Haas, Sarah (CI-StPaul)

<Sarah.Haas@ci.stpaul.mn.us>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim, please see Sarah's response.

# **Clare Pillsbury**

# SAINT PAUL

#### Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us





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From: Haas, Sarah (CI-StPaul) < Sarah. Haas@ci.stpaul.mn.us >

Sent: Monday, July 13, 2020 11:18 AM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul)

<Clare.Pillsbury@ci.stpaul.mn.us>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

I think she is referencing the yellow highlighted section for 1/6/2020.

From: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Sent: Monday, July 13, 2020 11:14 AM

To: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us >; Haas, Sarah (CI-StPaul) < Sarah.Haas@ci.stpaul.mn.us >

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Thursday, July 9, 2020 12:08 PM

To: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

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Chris,

Please see question from Kim.

# Greg Revering

Chief Manager St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Kim Shannon < Kim. Shannon@advanceddisposal.com >

Sent: Thursday, July 9, 2020 12:03 PM

To: grevering.sph@gmail.com; Julie Miron < Julie.Miron@advanceddisposal.com >

Cc: Jim Smith < Jim.Smith@advanceddisposal.com>; Tim Williams < Tim.Williams@advanceddisposal.com>

Subject: RE: 903 Lawson Q1 2020 Assessment Inquiry

If this is for Q1 how can that be on time? The payment is due by the 20<sup>th</sup> of the 1<sup>st</sup> month.

#### Thank you

#### Kim Shannon | Operations Support/Administrative Assistant





309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.com Connect with us: AdvancedDisposal.com Facebook YouTube

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Wednesday, July 8, 2020 3:39 PM

**To:** Kim Shannon < <a href="mailto:Kim.Shannon@advanceddisposal.com">Kim.Shannon@advanceddisposal.com</a>>; Julie Miron < <a href="mailto:Julie.Miron@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a>> <a href="mailto:Cc: Jim Smith < Jim.Smith@advanceddisposal.com">Julie.Miron@advanceddisposal.com</a>> <a href="mailto:Tim.Williams@advanceddisposal.com">Tim.Williams@advanceddisposal.com</a>>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Kim,

Please see information and request below.

## Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Sent: Wednesday, July 8, 2020 3:09 PM

To: grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul) < <a href="mailto:Clare.Pillsbury@ci.stpaul.mn.us">Clare.Pillsbury@ci.stpaul.mn.us</a>>; Haas, Sarah (CI-StPaul) < <a href="mailto:Sarah.Haas@ci.stpaul.mn.us">Sarah.Haas@ci.stpaul.mn.us</a>>

Subject: FW: 903 Lawson Q1 2020 Assessment Inquiry

Please forward to ADS.

CS

From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Sent: Wednesday, July 8, 2020 2:45 PM

To: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>; Pillsbury, Clare (CI-StPaul)

<<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>

Subject: 903 Lawson Q1 2020 Assessment Inquiry

Please forward to: Advanced Disposal

Property Address & PID: 903 Lawson Avenue East 55106,

Property Owner: Julia Yang

Phone Number or Email: 952-255-9751, <a href="mailto:SYUGA65@gmail.com">SYUGA65@gmail.com</a>

**Pending Assessment Amount:** \$221.35

Quarter Pending Assessment is For: Quarter 1 2020

**Summary of Issue:** Resident called regarding an assessment notice for Q1 2020. She provided verification (see below) of payment that she received via an email from **Rebecca Martinezdelacotera** at Advanced following a call to them regarding this issue. She is contesting the Quarter 1 2020 Assessment. Based on this screenshot she provided it appears she paid on time.

Customer: 8945 ? JULIA YANG  Site: 903 LAWSON AVE E, ST PAUL, MN 551063218  Last Pay: 04/01/20 Days To Pay: 62				Contact: Phone: (555) 55 Bill To: Consoli							
						Last Pay: 04/01/	20 Days 10 1	Pay: 02		BIII I	o: Conson
Date : ALL DATES		▼ Invoice #:	Check #	Check #: Un							
Invoice List											
Invoice List											
Invoice #	Date	Pending Adj.	Credit Memo	Amount	Adjus						
0000085596	7/6/2020	\$0.00	\$0.00	\$172.23	(\$1						
0000074585	4/6/2020	\$0.00	\$0.00	\$119.86	(\$1						
0000063581	1/6/2020	\$0.00	\$0.00	\$192.49	9						
0000052585	10/7/2019	\$0.00	\$0.00	\$198.52	9						
0000041585	7/5/2019	\$0.00	\$0.00	\$198.52							
0000030549	4/5/2019	\$0.00	\$0.00	\$198.52	9						
0000019456	1/7/2019	\$0.00	\$0.00	\$218.38	2						
Invoice Details		MOTO C									
Info	Trans. Date	Trans. Type	Description		Reference						
0001-003	11/7/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	11/14/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	11/21/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	11/28/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	12/5/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	12/12/2019	Service	RESI ALLEY SERVI	CE	4503 - 401						
0001-003	12/19/2019	Service	RESI ALLEY SERVICE		4503 - 402						
0001-003	12/26/2019	Service	RESI ALLEY SERVICE		4503 - 402						
0001-003	1/2/2020	Service	RESI ALLEY SERVICE		4503 - 403						
0001-003	1/6/2020	Period	TRASH STANDARD SERVICE		01/01/202						
0001-999	1/6/2020	Tax	MNrsWasteMgt Tax 9.75% at 9.								

# Sarah Haas

0001-999

## **Solid Waste Specialist**

1/6/2020

1/31/2020

Tax

**Adjustment** 

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

**P:** 651-266-6216 **F:** 651-266-6222

RR Cty Environmental Chg at 2

LATE FEE

sarah.haas@ci.stpaul.mn.us





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