

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Thursday, August 6, 2020 11:02 AM
To: Pillsbury, Clare (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: FW: FW: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, August 6, 2020 10:58 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Yes they have two 64 gal trash carts.
Also no payments for those two quarters

I thought on the original e-mail I got for this P/O they stated that they weren't getting their invoices or past due notices from WM but that they were getting the letters from the city for assessment charges.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, August 6, 2020 10:54 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Mary,
Please see question below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, August 6, 2020 10:53 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Thank you Mary. I assume that they are being charged for two medium carts, correct? Also, I don't see any record of payment for Q4 2019 or Q1 2020. Is that correct?

Also, do you know why she wanted to remove the late fees? I haven't been able to get a hold of her since she requested a legislative hearing and am trying to figure out what her issue is with the assessment.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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City in America



www.stpaul.gov/garbage

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, August 6, 2020 10:39 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

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Clare,
Please see update from Mary.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, August 6, 2020 9:58 AM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

10/05/2019 Billing

8390900	10/05/19	MISC TAX	INV T1A	13.60	13.60
8390900	10/05/19	MISC TAX	INV T1I	39.06	52.66
8390900	10/05/19		INV 06A	139.50	192.16
8390900	10/30/19	FIN CHRG	FIN LPR	9.61	201.77
8390900	11/26/19	FIN CHRG	FIN LPR	9.60	211.37
8390900	01/02/20	FIN CHRG	FIN LPR	9.60	220.97
8390900	01/03/20	ST PAUL BAL	PMT MSC	220.97	.00

01/05/2020 Billing

8466277	01/05/20	MISC TAX	INV T1A	13.18	13.18
8466277	01/05/20	MISC TAX	INV T1I	37.84	51.02
8466277	01/05/20		INV 06A	135.12	186.14
8466277	01/28/20	FIN CHRG	FIN LPR	9.30	195.44
8466277	02/26/20	FIN CHRG	FIN LPR	9.30	204.74
8466277	03/26/20	FIN CHRG	FIN LPR	9.30	214.04
8466277	04/03/20	ST PAUL BAL	PMT MSC	214.04	.00

04/05/2020 Billing

8538373	04/05/20	MISC TAX	INV T1A	13.18	13.18
8538373	04/05/20	MISC TAX	INV T1I	37.84	51.02
8538373	04/05/20		INV 06A	135.12	186.14
8538373	04/07/20	IVR-MC	PMT SLB	186.14	.00
Unapply	04/07/20	IVR-MC	PMT SLB	27.90	27.90-

07/05/2020 Billing

8610152	07/06/20	MISC TAX	INV T1A	13.18	14.72-
8610152	07/06/20	MISC TAX	INV T1I	37.84	23.12
8610152	07/06/20		INV 06A	135.12	158.24
8610152	07/27/20	FIN CHRG	FIN LPR	7.91	166.15
		Tot		166.15	

This is the only communication with the resident – this is because I told customer service to call them because I will not waive the late fees.

07/28/2020 13:34:40 JZIMMEL1

LEFT VM FOR CUST ABOUT THE ABOVE FROM MARY PATCH LATE FEES WILL NOT BE WAIVED

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, August 6, 2020 9:02 AM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Mary,
Please see information and request below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, August 6, 2020 8:23 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 665 VIRGINIA STREET- (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Waste Management:

Property Address & PID: 665 VIRGINIA STREET (PID: 362923120055)
Property Owner: BEE VANG
Phone Number or Email: 651-373-9859
Pending Assessment Amount: \$214.04
Quarter Pending Assessment is For: Garbage Service, 3 late fees, 2 medium weekly; Jan-Mar 2020

Summary of Issue: Property owner disagrees with the current assessment. We were unable to follow up with them to get more specifics. Please send invoice, payment, and history of contact with property owner from Q1 2020 – Q3 2020.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

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www.stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.