

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Friday, May 8, 2020 2:44 PM
To: 'Greg Revering'; Swanson, Christopher (CI-StPaul)
Subject: RE: 870 LaFond Avenue - (Q1 2020) Assessment Error/Complaint Inquiry

Thank you Frances.



Clare Pillsbury
Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us

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From: Greg Revering <grevering.sph@gmail.com>
Sent: Friday, May 8, 2020 10:23 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: Fwd: 870 LaFond Avenue - (Q1 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Sent from my iPhone

Begin forwarded message:

From: "Estrella, Frances" <FEstrella@republicservices.com>
Date: May 8, 2020 at 10:05:00 AM CDT
To: "grevering.sph@gmail.com" <grevering.sph@gmail.com>, "Franklin, Romack" <RFranklin3@republicservices.com>
Subject: RE: 870 LaFond Avenue - (Q1 2020) Assessment Error/Complaint Inquiry

Good morning,

Customer contact with RS:

- 1/9/2020: Customer contact us to update billing address.

- 3/3/2020: Customer called to cancel service, Manteza called the customer back and no returned call for the effective date of cancelation
- 4/22/2020: Customer called to cancel service. CSR canceled effective 4/30/2020.

Thank you
Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, May 7, 2020 6:32 PM
To: Franklin, Romack <RFranklin3@republicservices.com>; Estrella, Frances <FEstrella@republicservices.com>
Subject: FW: 870 LaFond Avenue - (Q1 2020) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, May 7, 2020 5:22 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 870 LaFond Avenue - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 870 LAFOND AVE (PID: 352923210021)

Property Owner: NAN BRUNO

Phone Number or Email: Unknown

Pending Assessment Amount: 77.36

Quarter Pending Assessment is For: Garbage Service Small Cart Weekly; 3 Late Fees; Jan 1-Mar 31

Summary of Issue: Property owner stated that the property has been vacant since 10/2019. Please confirm whether a vacancy request was submitted. Please also send contact history between Republic Services and the property owner.



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