

## Pillsbury, Clare (CI-StPaul)

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**From:** Erik V <eveblen52@gmail.com>  
**Sent:** Tuesday, July 28, 2020 12:52 PM  
**To:** Pillsbury, Clare (CI-StPaul)  
**Subject:** Re: 706 Blair.  
**Attachments:** image002.png

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Think Before You Click: This email originated outside our organization.**

The tenant in 704 has been getting a bill for that cart. She has paid it. Q1 and q2. There should not be a charge for that cart on the 706 bill.

The garbage service for 706 was put on hold. There should be NO charges on that account.

The accounts were to be combined q3. Effective q3 there should be ONLY a bill for \$67.00 on 2 mill account.

According to our email of may 21 there should be credits in the amount of \$477.75 on the 2 mill account. There should be no charges until q3. The service is still on hold for 706.

We have 16 emails/ strings between April 21 and 10 am this morning. This information is in those emails.

Give me a call if you would like to discuss.

Also. Of course I dispute ALL assessments.

Thanks

Erik

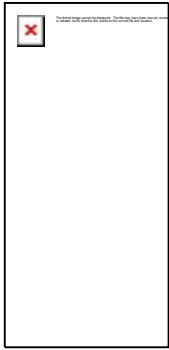
On Tue, Jul 28, 2020, 10:00 AM Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

I also checked in regarding the temporary service hold and it was only applied for the 94-gal cart. That is why you still received an assessment for Quarter 1 2020. That amount was for the 64-gal cart that was still receiving service.

**Clare Pillsbury**

***Management Assistant I***

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102



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[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)



[www.stpaul.gov/garbage](http://www.stpaul.gov/garbage)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Monday, July 27, 2020 8:04 AM  
**To:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Subject:** RE: 706 Blair.

Thank you Erik. Please send me the receipt before this Thursday at 8:30 AM so that we can add it to the file for the legislative hearing.

I did speak to the billing manager and they stated that you specified that the two carts that you want for the account at 706 Blair is a 94-gal and a 64-gal. However, based on our communications, it seems as though your preference is to have a 64-gal and a 35-gal cart on site. I wanted to clear things up about which carts you wanted specifically.

Please follow up with me as soon as possible so I can confirm with the billing manager at Republic which size carts you would like. Currently, they have put in a work order to remove the 94-gal off the property. This would leave you with a 35-gal and 64-gal cart.



**Clare Pillsbury**

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**From:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Sent:** Monday, July 27, 2020 7:58 AM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** Re: 706 Blair.

**Think Before You Click: This email originated outside our organization.**

Hi. The tenant claims she paid q2. I asked her to send me a receipt. I will send you everything once I get a receipt from Laura. (704 tenant)

Erik

On Fri, Jul 24, 2020, 8:50 AM Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

Thank you Erik. Unfortunately due to privacy reasons, I cannot access your personal account. Please email me a screen shot of your bill, if possible, if you have any issues that you want me to look at. I do have a copy of your temporary service hold for the 94-gal cart. I confirmed with Republic that they were honoring that service hold and requested that they remove the 94-gal cart from the property as soon as possible.

The tenant at 704 did pay the Q1 2020 bill but did not pay the Q2 2020 bill according to Republic records. I do not currently see an assessment listed for the property but I will check with Republic Services. The account has been cancelled as of Q3 2020. Now you should only have an account for 706 Blair that should include the 64-gal cart and the 35-gal cart.

**Clare Pillsbury**

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**From:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Sent:** Friday, July 24, 2020 8:41 AM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** Re: 706 Blair.

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Hi Clare,

It may be easier for you to simply access my account.the login name is [eveblen52@gmail.com](mailto:eveblen52@gmail.com). The password is 9268Ab1q2. This is the 2mill llc account for 706 blair The account number is 3-0923-8608025.

I previously sent you the stop/interrupt service for 2-1 through 9-1. You should have a copy of that.

The tenant at 704 paid for the garbage service for 1st 2 quarters of 2020. There should be no garbage charges for the 1st 2 quarters for 706 except maybe for January because Republic "lost" my original stop which was supposed to start 1/1/20. I dont think she has been billed for q3. I assume that service has been cancelled?

Thanks,

Erik Veblen

On Thu, Jul 23, 2020 at 2:42 PM Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

Thank you Erik. Please send me a copy of your current invoice so I can verify. You should have received it this month.

## Clare Pillsbury

### *Management Assistant I*

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**From:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Sent:** Thursday, July 23, 2020 2:36 PM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** Re: 706 Blair.

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Thank you. I will wait to hear from you about q2 and q3. I am not seeing a credit of \$244.45 as of today on the bill for 706. Is there another account that had a credit applied? I believe they were going to combine 704 Blair (Laura Youngberg) with 706?

Erik Veblen

On Thu, Jul 23, 2020 at 1:07 PM Pillsbury, Clare (Cl-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

Erik,

I just finished reviewing the invoice you send me. That was for July 2019 NOT July 2020. I also spoke to Republic Services and they confirmed that the credits of \$244.45 were applied on 05/01/2020 so they should have shown up on your Q3 2020 bill that you received in July 2020.

I will look into your invoices for Q2 2020 and Q3 2020 to ensure the vacancy hold has been applied.

## **Clare Pillsbury**

### ***Management Assistant I***

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**From:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Sent:** Friday, July 10, 2020 10:41 AM  
**To:** Pillsbury, Clare (Cl-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Cc:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Subject:** Re: 706 Blair.

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Thank you for your help. I already sent a copy of the hold info. It should be in the thread of emails.

I am looking for a credit and I also got a notice that I sent you yesterday that the property was going to have the previous trash charges attached to the tax bill. A hearing is supposed to be July 22.

It is fine if one bin is provided for the property. So if they are billing only 706 for one large bin 1 time per week that is plenty. I want to be certain that the 704 service is cancelled.

I would like to have documentation of all this because they tend to forget to give credits, cancel service, track holds etc.

Thanks Erik

On Fri, Jul 10, 2020, 9:07 AM Pillsbury, Clare (Cl-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

Thank you Erik. I will look into the mistaken charge as well as the fact that Republic did not issue the correct amount of credits as promised.

Which property did you request the hold for? As you should be charged for two carts, it looks like there is only billing occurring for one of the carts (despite it being incorrect). Please also provide documentation of the hold that you requested.

## Clare Pillsbury

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**From:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Sent:** Tuesday, July 7, 2020 3:01 PM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Cc:** Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)>  
**Subject:** 706 Blair.

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Hi Clare.

The service was to start 7-1. We had a hold on service till that date. The new service was supposed to be a small bin pick up every other week.v(start 7-1).

I am being charged for April through June mistakenly.



I am being charged for a large bin picked up weekly mistakenly.

I have no idea what the payments and adjustments are for.

I have not received the additional credits of \$244.45 as promised.

According to my calculations I should have started with a credit of \$233.30 to which an additional credit of \$244.45 should have been added. See last emails

Total credit \$477.75.

Deduction for service 3rd quarter starting July 2020 \$57.60.

New total \$420.15

I assume the service at 704 has been cancelled.

It is a lot of work to constantly chase these guys. There is always an "error" and it is always in their favor.

Best,. Erik