#### Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com

Sent: Monday, July 27, 2020 3:07 PM

To: Pillsbury, Clare (CI-StPaul)

**Cc:** Swanson, Christopher (CI-StPaul)

**Subject:** FW: 548 Van Buren Ave

Follow Up Flag: Follow up Flag Status: Follow Up

#### Think Before You Click: This email originated outside our organization

Clare,

Please see update from Frances.

### Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>

Sent: Monday, July 27, 2020 2:29 PM

To: grevering.sph@gmail.com

Cc: Franklin, Romack < RFranklin3@republicservices.com>

Subject: RE: 548 Van Buren Ave

Good Afternoon Clare;

Q4 2019:

\*\*This is a duplex being billed a 68gal cart & and 68gal trash cart\*\* Here is the breakdown of the Q4 invoice as requested. Thank you

Billed: \$271.32

Size: 68gal

Billed: \$69.75 (base rate) plus taxes

Total with taxes: \$96.08

Size: 68gal

Billed: \$69.75 (base rate) plus taxes

Total with taxes: \$96.08

This customer had bulks picked up on 9/16/2019:

Rolls of carpet (free), kids booster (free), boxes of cloth (free), night table (free), dresser drawers (free), other misc items (free), 4 Mattresses(billed), Kitchen table(billed), desk(billed), desk chair(billed).

Total: \$96.08 + \$96.08 + \$82.65 + \$285.14 = \$559.95

\$82.65 = Kitchen table, desk, desk chair. (\$20.00/item plus taxes)

\$285.14 = 2 Mattresses and 2 box spring Late fees: \$28.00 X 3 late fees = \$84

Customer was billed the mattresses at our open market rates of \$51.75/mattress plus fees, total of \$285.15. I requested the certification to be reduced so that we would bill the Mattresses at the contracted rate of \$35.00/mattress plus taxes, total of \$192.85

Because we are reducing the certification amount we need to reduce the late fee amount too: \$23.38 X 3 = \$70.14

Total certified: \$96.08 + \$96.08 + \$82.65 + \$192.85 + \$70.14 = \$537.80

Payment from Customer: \$0.00

Hope this is what you are looking for me please me know if you have further questions.

Thank you Frances

#### Frances Estrella

**Billing Coordinator** 

4325 66<sup>th</sup> St E Inver Grove Heights, Mn 55076 e festrella@republicservices.com

0 651-286-4588

w RepublicServices.com



We'll handle it from here."

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

**Sent:** Friday, July 24, 2020 1:37 PM

**To:** Estrella, Frances < FEstrella@republicservices.com > **Cc:** Franklin, Romack < RFranklin3@republicservices.com >

Subject: FW: 548 Van Buren Ave

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see request below.

### Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < <a href="mailto:Clare.Pillsbury@ci.stpaul.mn.us">Clare.Pillsbury@ci.stpaul.mn.us</a>>

**Sent:** Friday, July 24, 2020 1:19 PM **To:** grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: 548 Van Buren Ave

Thank you Frances. <u>Please provide an itemized break down of the Quarter 4 2019 invoice (without the back bill)</u>. This should include a description of the number and sizes of carts at the property.



## **Clare Pillsbury**

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

**P:** 651-266-8862 **F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable City in America



www.stpaul.gov/garbage

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, July 20, 2020 12:34 PM

To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

**Cc:** Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Subject: FW: 548 Van Buren Ave

Think Before You Click: This email originated outside our organization

Clare,

Please see billing history from Frances.

# Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>

Sent: Monday, July 20, 2020 12:30 PM

To: grevering.sph@gmail.com

Cc: Franklin, Romack < RFranklin3@republicservices.com >

Subject: 548 Van Buren Ave

Good Morning Clare,

Q4 2018:

Billed: \$147.28 Paid: \$102.44

Q1 2019:

Billed: \$162.00 Paid: \$0.00

Q2 2019:

Billed: \$147.28 Paid: \$0.00

Q3 2019:

Billed: \$193.77 Paid: \$0.00

Q4 2019:

Billed: \$559.95 Paid: \$0.00

Back Bill:

Billed: \$134.64 Paid: \$0.00

Assessment is incorrect: back bill is for the difference between the wrong rate and the correct rate this is corrected but however the Q4 2019 bill needs to be reduced to \$467.66 (this invoice includes bulk items that were billed as customer already used all there free bulks). Please reduce the Q4 2019 bill \$467.66 (Q4 2019)+ \$134.64(back bill) = \$602.30 is what the Q4 2019 certification should be. Thank you

#### **Frances Estrella**

**Billing Coordinator** 

4325 66<sup>th</sup> St E Inver Grove Heights, Mn 55076

e <u>festrella@republicservices.com</u>

o 651-286-4588

w RepublicServices.com



We'll handle it from here."