

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Monday, April 13, 2020 3:52 PM  
**To:** Pillsbury, Clare (CI-StPaul)  
**Cc:** Swanson, Christopher (CI-StPaul)  
**Subject:** FW: 811 Hague Question - NEED RESPONSE TODAY

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Frances.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Estrella, Frances <FEstrella@republicservices.com>  
**Sent:** Monday, April 13, 2020 3:33 PM  
**To:** grevering.sph@gmail.com  
**Cc:** Franklin, Romack <RFranklin3@republicservices.com>  
**Subject:** RE: 811 Hague Question - NEED RESPONSE TODAY



I have a picture for the 5 bags and all I have is the call from the customer for the 7 bags on 12/13/2019

```
8614220 00001 LINDA MARIE ROBERTS          651 291-7109      Origin
9  CLOSED 811 HAGUE AVE
          SAINT PAUL, MN 55104-6610
CLO Code: Description      CR-Date  Time PTY Subject
Y SCXB EXTRA CAN BAG 0 12 9 19 13:18 N Megan Orozco
Service Code SCXB                               Recorded: CRTORD
Text      Grp#: 1 Qty: 7 Service Reqd: EXB Extra: Y
          P0#: Sharon Rate: 0000000000
          Route#: 0000 Before: 0 or After: 0
          Sharon (651) 955 6670 requested a bulk pickup. 7 bags.
```

**Frances Estrella**  
Billing Coordinator

4325 66<sup>th</sup> St E  
Inver Grove Heights, Mn 55076  
[e festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651-286-4588  
w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, April 13, 2020 3:24 PM  
**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Cc:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** FW: 811 Hague Question - NEED RESPONSE TODAY

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Frances,  
Please see request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Monday, April 13, 2020 3:17 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** RE: 811 Hague Question - NEED RESPONSE TODAY

Do you have photos of the bags?

cs

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, April 13, 2020 2:45 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: 811 Hague Question - NEED RESPONSE TODAY

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see below update t combine.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Sent:** Monday, April 13, 2020 2:16 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** RE: 811 Hague Question - NEED RESPONSE TODAY

Please combine,

The \$90.31 is the extra bags that the previous owner had that they didn't pay for and it billed with there Jan invoice but service was canceled. New owner owes Jan – March service 2020

Thanks

**Frances Estrella**  
Billing Coordinator

4325 66<sup>th</sup> St E  
Inver Grove Heights, Mn 55076  
[e festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651-286-4588  
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We'll handle it from here.

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, April 13, 2020 1:37 PM  
**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Cc:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** FW: 811 Hague Question - NEED RESPONSE TODAY  
**Importance:** High

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Frances,  
See request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Monday, April 13, 2020 1:35 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** 811 Hague Question - NEED RESPONSE TODAY  
**Importance:** High

Hi Greg,

Please send to RS. Should we combine the two charges? We need this response ASAP as we are uploading the assessment roll right now.

236	022823120086	022823120086	823 HAGUE AVE	ALEAVA RAEI SAYRE FRAWLEY
237	022823120142	022823120142	811 HAGUE AVE	LINDA MARIE ROBERTS (PREVIOUS O
238	022823120142	022823120142	811 HAGUE AVE	SARAH WANSERSKI
239	022823120164	022823120164	823 HAGUE AVE	ALEAVA SAYRE
240	022823120170	022823120170	796 HAGUE AVE	NATHANIEL A KHALIQ

Chris