

Pillsbury, Clare (CI-StPaul)

From: Black, Alisha (CI-StPaul)
Sent: Tuesday, July 7, 2020 10:06 AM
To: Pillsbury, Clare (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: Remove Pending Q1 Assessment - 922 Portland Ave

Importance: High

Follow Up Flag: Follow up
Flag Status: Completed

Please remove the Pending Q1 Assessment in the amount of \$9.30 per complaint response (below) from RS.

Thank you

7/6/2020	922 Portland Ave	Jennine Starr	651-426-8739	Caller received a notice of pending assessment from the city for Q1 garbage service in the amount of \$9.30. The caller states that she called RS to request that it be removed because the caller states that she never received a bill, therefore that is why this amount was charged. Please review this account to determine if late fees can be waived and please notify the city and the caller of the determination.
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Alisha Black

Office Assistant III

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-5692

F: 651-266-6222

alisha.black@ci.stpaul.mn.us

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