

Pillsbury, Clare (CI-StPaul)

From: Moermond, Marcia (CI-StPaul)
Sent: Wednesday, July 22, 2020 3:33 PM
To: Pillsbury, Clare (CI-StPaul); Swanson, Christopher (CI-StPaul)
Cc: Vang, Mai (CI-StPaul)
Subject: FW: Voice Mail (2 minutes and 46 seconds)
Attachments: audio.mp3

Follow Up Flag: Follow up
Flag Status: Completed

Need TA for 891 Johnson Pkwy. For 7/30 at 11AM

From: Assessment_English (CI-StPaul) <Assessment_English@ci.stpaul.mn.us>
Sent: Wednesday, July 22, 2020 3:23 PM
To: Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>
Subject: FW: Voice Mail (2 minutes and 46 seconds)

“Hi. I’m calling for Ruth Klecker. The address is 891 Johnson Parkway, Saint Paul, 55106. She had an assessment for \$3.52 for a late fee for her garbage to be picked up. This is her daughter calling for her. She has cancer and is unable to talk. The late fee was for \$3.52. She did at the time back in October’s late fee of the \$3.52—that is the date it was charged—she spoke to an Angel at Advanced Disposal, and Angel said that she was accidentally charge of \$3.52. I do have an invoice in my hand that shows the \$3.52 was taken off. Angel told my mother that she only owed the \$67.28 that she did pay, so that was taken care of. Then she kept getting the late fees again, still being charged. And she spoke to a Greg or Chris Swanson In January 28. He said that he would look into it and make sure it was taken care of at the Public Works, and nothing came of it. She just kind of forgot about it. Like I said, she has cancer and didn’t see these. She got two letters within a day apart of each other. That’s why I’m calling today for her. From what I’m looking at on the paperwork that she has here, she does not owe the \$3.52. I do have an invoice from Advanced Disposal and it shows that \$3.52 taken off. Her phone number is 651-771-0548. You can speak to her about that. Otherwise, you can try calling my cell phone number: Mary Siedschlag, 651-338-8584. I’m her daughter. Thank you. Have a great day.”

From: +1 651-338-8584 <+1 651-338-8584>
Sent: Wednesday, July 22, 2020 2:40 PM
To: Assessment_English (CI-StPaul) <Assessment_English@ci.stpaul.mn.us>
Subject: Voice Mail (2 minutes and 46 seconds)

You received a voice mail from [JOHN SIEDSCHLAG](#).

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