### Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com

Sent: Thursday, July 9, 2020 11:43 AM

**To:** Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)

**Subject:** FW: Q4 19 Assessment Inquiry 1191 Beech

Attachments: 1191 Beech AR.pdf

Follow Up Flag: Follow up Flag Status: Completed

#### Think Before You Click: This email originated outside our organization

Chris,

Please see attached and response from Cyndee.

## Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Bauman, Cydnee <cbauman@aspenwaste.com>

Sent: Thursday, July 9, 2020 11:41 AM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

**Cc:** Sanders, Stacey <ssanders@aspenwaste.com> **Subject:** RE: Q4 19 Assessment Inquiry 1191 Beech

Greg,

Mr. Peltier has never made a payment to Aspen Waste since the beginning of the program.

There is no payment history to send to him. If he was to pay in person we would give him a receipt for that payment, if he has a receipt we can defiantly look into why it was not applied to his account,

I will mail him out a copy of his AR activity, that I have attached to this email.

Thank you,

Cydnee Bauman Customer Service Representative **Aspen Waste Systems** 612-884-8008

Aspen. The clean, green way. www.aspenwaste.com

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, July 9, 2020 11:17 AM

To: Sanders, Stacey < <a href="mailto:ssanders@aspenwaste.com">ssanders@aspenwaste.com</a> Cc: Bauman, Cydnee < <a href="mailto:cbauman@aspenwaste.com">cbauman@aspenwaste.com</a> Subject: FW: Q4 19 Assessment Inquiry 1191 Beech

Stacey,

Please see information and request below.

### Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

**Sent:** Thursday, July 9, 2020 10:03 AM

**To:** grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us >; Haas, Sarah (CI-StPaul) < Sarah.Haas@ci.stpaul.mn.us >

Subject: FW: Q4 19 Assessment Inquiry 1191 Beech

Please send to aspen.

CS

From: Haas, Sarah (CI-StPaul) < Sarah. Haas@ci.stpaul.mn.us >

Sent: Thursday, July 9, 2020 9:59 AM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul)

<Clare.Pillsbury@ci.stpaul.mn.us>

Subject: Q4 19 Assessment Inquiry 1191 Beech

Please forward to:Aspen

Property Address & PID: 1191 BEECH ST,

33-29-22-11-0106

**Property Owner**: Ronald Peltier **Phone Number or Email**: 651-398-1352 **Pending Assessment Amount**: \$69.95

Quarter Pending Assessment is For: Q4 2019

CG2001D4 Delinquent Garbage Bill October to December 2019	1/13/2020	1	\$69.95		ı
---	-----------	---	---------	--	---

**Summary of Issue:** Resident states all bills have been paid on time with money order, and even once in person (?). He'd like a record of his billing and payment history and for the city/hauler to review the assessment for

accuracy. His preferred method of contact is written communication in the form of a letter via USPS. He'd like the outcome to be sent along with a record of the payment history.



# Sarah Haas

#### **Solid Waste Specialist**

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

**P:** 651-266-6216 **F:** 651-266-6222

sarah.haas@ci.stpaul.mn.us





www.stpaul.gov/garbage