Pillsbury, Clare (CI-StPaul)

| From: | grevering.sph@gmail.com |
|-----------------|--|
| Sent: | Tuesday, July 14, 2020 10:09 AM |
| То: | Pillsbury, Clare (CI-StPaul); Swanson, Christopher (CI-StPaul) |
| Subject: | FW: 674 THOMAS AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry |
| Follow Up Flag: | Follow up |
| Flag Status: | Flagged |

Think Before You Click: This email originated outside our organization.

Clare, Please see update from Frances.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, July 14, 2020 9:51 AM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 674 THOMAS AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

Good Morning,

Q3 2019: Billed: \$156.16 = 13 extra bags plus 90gal trash cart plus late fee Payment: \$163.97 on 9/4/2019

Q4 2019: Billed: \$102.44 = 90gal trash cart Payment: \$0.00

Q1 2020: Billed: \$120.09 = 5 extra bags plus 90gal trash cart Payment: \$120.09 on 1/27/2020

Q2 2020: Billed: \$182.09 = 20 extra bags plus 90gal trash cart Payment: \$165.56 on 4/25/2020

Please let me know if you have any other questions.

Thank you

Frances

Frances Estrella Billing Coordinator

4325 66th St E Inver Grove Heights, Mn 55076 e <u>festrella@republicservices.com</u> o 651-286-4588 w RepublicServices.com



We'll handle it from here."

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, July 13, 2020 4:41 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <<u>RFranklin3@republicservices.com</u>>
Subject: FW: 674 THOMAS AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

Note that (<u>grevering.sph@gmail.com</u>) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances, Please see information and request below.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Sent: Monday, July 13, 2020 4:11 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: 674 THOMAS AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 674 THOMAS AVENUE (PID: 352923140012) Property Owner: Ann Burton

Phone Number or Email: 651-274-1590 Pending Assessment Amount: \$117.80 Quarter Pending Assessment is For: Garbage Service Large Cart weekly; 3 Late Fees; Oct 1-Dec 31 2019

Summary of Issue: Property owner stated that they made a payment during Q4 2019. Please provide invoice and payment history from Q3 2019 – Q1 2020 for the property.

As there is a legislative hearing for this property this week, please provide this information by tomorrow at 12:00 PM.

Thank you!



Clare Pillsbury Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us

www.stpaul.gov/garbage