

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, April 28, 2020 9:48 AM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, April 28, 2020 8:57 AM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Please see below in red

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 27, 2020 5:01 PM
To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, April 27, 2020 4:47 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Thank you Frances. I spoke with the property owner and they informed me that they checks that they are referring to where to pay the late fees. Please see below. I have highlighted my questions in yellow:

548 Blair Ave

Late Fee Assessed: \$4.80

Property owner stated that they sent check #30673 to Republic Services on 12/17/2019. Please verify when Republic Services received the check. If it was not cashed until January 2020, there should have been a credit of \$4.80 added to the account. Did this happen? - Yes we received the check and customer got a credit in Q1 2020 bill

648 Kent Street

Late Fee Assessed: \$9.53

Property owner stated that they sent check #30672 to Republic Services on 12/17/2019. Please verify when Republic Services received the check. If it was not cashed until January 2020, there should have been a credit of \$4.80 added to the account. Did this happen? - Yes we received the check and customer got a credit in Q1 2020 bill

546 Blair Ave

Late Fee Assessed: \$3.20

Property owner stated that they sent check 30671to Republic Services on 12/17/2019. Please verify when Republic Services received the check. If it was not cashed until January 2020, there should have been a credit of \$4.80 added to the account. Did this happen? - Yes we received the check and customer got a credit in Q1 2020 bill

Thank you!

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222



Clare.Pillsbury@ci.stpaul.mn.us



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 27, 2020 2:10 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

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Clare,
Please see breakdown from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Monday, April 27, 2020 1:59 PM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

548 BLAIR AVE:

Q4 2019:

- BILLED: \$96.08
- CUST PD: \$96.08 ON 11/13/2019

Q1 2020:

- BILLED: \$93.07
- CUST PD: \$88.27 ON 1/21/2020

Q2 2020:

- BILLED: \$93.07

- CUST PD: \$93.07 ON 4/21/2020

546 BLAIR AVE:

Q4 2019:

- BILLED: \$96.08
- CUST PD: \$64.05 ON 11/13/2019

Q1 2020:

- BILLED: \$93.07
- CUST PD: \$89.87 ON 1/21/2020

Q2 2020:

- BILLED: \$93.07
- CUST PD: \$0.00 AS OF TODAY 4/27/2020

648 KENT ST:

Q4 2019:

- BILLED: \$192.16
- CUST PD: \$190.55 ON 11/07/2019

Q1 2020:

- BILLED: \$186.14
- CUST PD: \$176.61 ON 1/21/2020

Q2 2020:

- BILLED: \$186.14
- CUST PD: \$0.00 AS OF 4/27/2020

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
[o 651-286-4588](tel:651-286-4588)
[w RepublicServices.com](http://RepublicServices.com)



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 27, 2020 12:30 PM

To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

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Frances,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, April 27, 2020 11:50 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Frances. I just received a legislative hearing request for the three properties in question below. It appears as though you only provided me with the billing history for 548 Blair Avenue for Q4 2019. **Can you tell me if any payments were made in Quarter 1 2020?** They stated that they sent check #30673 in December but that it was not deposited until January 2020.

I also need you to provide invoice & payment history for Q4 2019 – Q1 2020 for the following address:

546 Blair Ave/362923220068
648 Kent St/362923220284

Please provide this information by tomorrow (Tuesday April 28) at 2:00 pm. We have legislative hearings for all three properties on Thursday.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, February 11, 2020 9:39 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, February 11, 2020 9:11 AM
To: grevering.sph@gmail.com; Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

On 11/4/2019 customer got a late fee. Customer made a payment on 11/13/2019 in the amount of \$96.08. Customer paid the regular bill but didn't pay the \$4.80 late fee

Customer owes late fee

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
o 651-286-4588
w RepublicServices.com



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, February 10, 2020 11:17 AM
To: Estrella, Frances <FEstrella@republicservices.com>; Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

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Romack
Please see information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, February 10, 2020 11:15 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 548 Blair Ave- (Q4 Assessment Error/Complaint Inquiry)

Please forward to Republic Services:

Property Address & PID: 548 Blair Ave(PID: 362923220069)
Property Owner: Chruch of St. Agnes
Pending Assessment Amount: \$4.80
Quarter Pending Assessment is For: Late fee for Medium Cart; Garbage Services Oct 1 – Dec 31 2019

Summary of Issue: Property owner stated that they paid this late fee on December 13, 2019. It appears as though they also own the following properties:

546 Blair Ave/362923220068
648 Kent St/362923220284

Please provide payment history for the above three addresses for Q4 2019 – Q1 2020.

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us



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