

I have contested the garbage program as one that didn't reduce the wear and tear on the city streets because it added pickups that duplicated multiunit pickups and added pickups for duplexes and independent people who disposed of their garbage without a service. The program was not given notice to the public for input and there was no notice of what the charges were to be and only recently have they expected people to go to a website to compensate for the poor information. I had to take the city to court to find out what the charges were to be on my property and the penalties that were to be imposed. I found out that the court I had to take my complaint was District Court which is financially prohibited and the time line for contesting was not published and made so restrictive that the public couldn't appeal. I was promised by Christopher Swanson that he was going to send me a brochure on the costs and it never happened. These people are great on their sweetness but ineffective on what they actually produce

I have received no garbage service from Republic Services at 542 Ohio and from what I now understand the illegitimate charges should be \$19.20 per month per unit for 4 units or \$76.80 per month and \$230.40 per quarter. The city thinks in addition to the illegitimate charges I should be charged for larger containers to collect more air. In addition I have to keep the containers on the premises destroying my Raspberry gardens. I have asked the containers removed and the city refuses. The failure to pay for nothing is penalties by a 25% fee per quarter or 100% per year, way before the state usury limits.

I have contacted Republic and the city and they cannot explain the bills. I found out that they are charging in advance of the services contrary to private haulers and their bills do not explain what period the bills are to be paid for. The penalties then even get to be higher than the 100%. What the city and Republic are trying to charge me is \$441.98 per quarter. My alderperson runs on the proposition of fairness and equality for all the people in St. Paul. Apparently a Harvard degree makes the definition of fairness something other than what I understand.

I have had two quarters added to my taxes at the excessive prices. I have appealed my assessed value on this property and have had the value reduced by \$100,000 because of the excessive charges for garbage.

In the appeal process I initially had a phone appointment at 10:00 and stayed at my office in 10:30 to take the call. I finally got a call at 11:15 when I was cleaning my apartments without any documents. The caller, outrageously now claimed that the call was between 10 and 11. No one in the real world expects that levity in appointments but somehow the city expects the public to sit around waiting, and is outraged if you don't. I was expecting a response from my initial correspondence prior to the appointment and Swanson's response didn't arrive until 5:00, 7 hours after the appointment. I had told the caller to give me a number and I would call back for a real appointment. No number was given and she called a week later at 10:00 and claimed she had made an appointment. It is outrageous that this woman has such a low sense of integrity and has the arrogance to think that this is OK. Glad I am able to pay taxes to pay someone that thinks she has the right to abuse the public.

In light of the terrible bungling in the garbage process, I hope the council can step up and finally do the right thing and rectify the poor organization of this group to limit my fees to \$460.80 for the two quarters and I will write the check.

I recently contacted Republic to pay the bills after this hearing and have been told I owe nothing. Apparently they just bill to the city and get the extra penalties

I am now willing to pay the charges since my real estate taxes have been reduced to compensate for the illegitimate charges.

If you refuse this time please consider this notice and I will take it to District Court this time assuming you are not going to contest it because the court is not in session..

I have attached pictures of the non-service containers.