## Vang, Mai (CI-StPaul)

From:	Naylor, Racquel (CI-StPaul)
Sent:	Tuesday, April 7, 2020 9:44 PM
То:	Vang, Mai (CI-StPaul)
Subject:	RE: Voice Mail (4 minutes and 17 seconds)

"This is Sandra Newt Nelson at 2085 Lacrosse Avenue in Saint Paul, Minnesota 55119. I am calling because I have an assessment that needs to be addressed. There was a hearing today at 10:00. Let's see...it is April 7, Tuesday. And, I believe it has to do with my pool. And I was teaching. I'm a teacher, a substitute, on short call. And there were two other hearings, February 4th and March 18<sup>th</sup>. And both of those I was teaching. Maybe not the 18<sup>th</sup>, but I think the COVID-19 situation prohibited me from attending that one, but I had called. I believe I talked to a Mai at 266-8563. The reason for the hearing was the excessive use of inspection. And I just wanted to discuss this and present my case. And the situation was that my in-the-ground pool, as it turned out, we had to replace the motor on the pump. And then, in that process we found that--I worked with Poolside out of Little Canada, it's a pool company-- and they found that one of the jet wasn't running. In order to investigate that, they had to dig down through the river rock down below, cement, and found out that a tree root had suffocated the pdc piping for the jets and cracked it so it wouldn't work anymore. So, we ran the pool on one pump and I guess that was basically it. Prior to that the year before, we had to have portions of the fence replaced and repaired and had to take a big cottonwood tree down in order to do that because the 40 mile per hour wind split the six-foot cedar post down at the ground. They had to be replaced and of course it had to be approved and all of that. So, last summer, we nearly got in the pool, but the weather, it was an outdoor pool, the weather was a big factor. Once it turns cold, even though you did all this work, you cannot get in. My phone number is 651-353-8722. Please give me a call. I'm here. Thank you. Bye now."

-Transcribed by Racquel Naylor

From: CouncilHearing\_English (CI-StPaul) <CouncilHearing\_English@ci.stpaul.mn.us>
Sent: Tuesday, April 7, 2020 11:58 AM
To: Naylor, Racquel (CI-StPaul) <racquel.naylor@ci.stpaul.mn.us>
Cc: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: FW: Voice Mail (4 minutes and 17 seconds)

This needs to be transcribed and sent to Mai. She will work with DSI to set up a TA file and scheduled for LH – the transcription would be attached to that file. Thanks, Marcia

From: +1 651-353-8722 <+1 651-353-8722>
Sent: Tuesday, April 7, 2020 9:41 AM
To: CouncilHearing\_English (CI-StPaul) <<u>CouncilHearing\_English@ci.stpaul.mn.us</u>>
Subject: Voice Mail (4 minutes and 17 seconds)

You received a voice mail from <u>+1 651-353-8722</u>.