

## Pillsbury, Clare (CI-StPaul)

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**From:** Erik V <eveblen52@gmail.com>  
**Sent:** Monday, April 20, 2020 8:33 AM  
**To:** Pillsbury, Clare (CI-StPaul); erik veblen google  
**Subject:** Re: Contact Information for Clare Pillsbury from Saint Paul Garbage  
**Attachments:** 704 republic bill.jpg; republic letter 1-20.pdf; republic payments 706 2019.pdf; republic non payment 4-20.pdf; republic non payment 4-20.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Hi Clare,

Following up regarding 706/704 Blair.

I have attached the current bill that Laura Youngberg, the tenant at 704 sent me . I assume this is for the 1/4; months April, May, June. Laura did not keep a copy of the q1 bill.

I have scant information regarding the actual bills because Republic would not send them to me despite several calls starting in September. On my first call, and subsequently, I told Republic that there should be only on garbage bin for 706 (because 704 had one bin) and that I thought Republic was overcharging. I still believe that is true and I also believe the overcharge in the amount of approx \$102.44 x 4 (Sept, Oct, Nov, Dec) should be credited to the account. I did discuss this with Montessa on 3/13 and two subsequent occasions, and she agreed to credit but never did.

The only thing I have is a copy of payments made during 2019. This indicates that \$1171.31 was paid during that year - for 706 exclusively. I got this information from the website after I put service in my name 2/1/2020. If you calculate 2 large bins each month(\$102.44 x 2 per 1/4) the maximum cost for the year for service would be \$819.52. It appears that there was an overcharge of \$351.79. Again, I dont have any bills so I am making assumptions with an incomplete record.

I have also sent you a copy of documents I have received re my current account. The first, dated 4/3/20 is a notice of non-payment. It indicates a balance DUE of \$67.39 and come in the form of a Periodic Notice of non-payment letter. I received an email (copy enclosed) that indicates four days later 4/7/20, that Republic owes me \$34.15. Since starting service 2/1/20 I have received a barrage of bills indicating I owe varying amounts which made absolutely no sense because I immediately put the service "on hold" so was using no service.

Finally, I have attached a copy of the letter I sent Republic cc City of St Paul on 1/16/20 after being roundly ignored by everyone, which no one responded to. In frustration I finally switched service to my name because I could find no way to track the bills and found no cooperation and no follow through from Republic.

A suggestion: Perhaps Republic should be required to send substantiation of charges when they send a periodic notice of non-payment. This is a threatening looking document which as indicated, a person in my position has no means to address.

Thank you for following up with me . I will be interested in seeing what Republic has to say.

Best,

Erik Veblen

On Fri, Apr 17, 2020 at 11:07 AM Erik V <[eveblen52@gmail.com](mailto:eveblen52@gmail.com)> wrote:

Hi Clare,

I only have the current bill from Republic. No dispute there.

At the heart of the dispute is that fact that Republic has not/will not send me copies of the bills for 706 Blair. During the time in question (q4 2019) the service was in the name of the tenant; Jacob Althoff .

The trash at 704 Blair is in the name of the tenant, Laura Youngberg. I have requested bills from her and will forward them if she provides them.

I can be reached at 612-221-7149 or here if need be.

Thanks,

Erik Veblen

On Fri, Apr 17, 2020 at 9:51 AM Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)> wrote:

Hello Erik,

Per our conversation, please send me the Q4 2019 (Oct – Dec) bills for 704 and 706 Blair Avenue to this e-mail address. I will try and follow up with the garbage haulers by the end of the day if I don't hear from you.

Thank you!



**Clare Pillsbury**

***Management Assistant I***

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