

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, April 27, 2020 9:01 AM
To: Swanson, Christopher (CI-StPaul)
Subject: 706 Blair

Quarter	Changes in Service Level	Service Level Billed	Correct Service Level	Charged	Should Have Been Charged	Customer Paid	Assessed Amount	Should be Credited	Final Adjusted Charge
Q4 2018									
Q1 2019									
Q2 2019	May 2019: Acct was est. for 704 Blair. Therefore 706 should only be charged for one cart	96-gal & 64-gal	96-gal & 64-gal (for 1 month)	\$198.52	\$134.46	\$9.61	\$10.09	\$10.09	134.46 – 9.61 = \$124.37
Q3 2019	Vacation hold in effect for 64 gallons. Bill does not reflect this.	96-gallon & 64-gallon	96-gallon	\$188.70	\$102.44	\$188.70 on 07/25/2019 & \$387.05 on 08/25/2019	\$217.02	(188.70 + 387.05) - 102.44 = \$472.61	None. Remove Q3 assessment
Back Bill	RS verified that back bill was sent in error	Q4 2018, Q1 2019, Q2 2019	NONE	\$188.91	\$0.00	\$0.00	\$188.91		None
Q4 2019	Acct for 704 Blair still exists. Therefore acct. for 706 should only be charged for one cart	96-gallon & 64-gallon	96-gallon	\$192.50	\$102.44	\$387.05	\$417.22 Q4 Bill & Q3 back bill	387.05 – 102.44 = 284.61	None. Remove Q4 assessment

Final Adjusted Charges: \$124.37
 Credited Amount Due: \$767.31
 Total Credits Due: **\$642.94**



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Clare Pillsbury

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