Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com

Sent: Friday, April 24, 2020 4:02 PM

To: Pillsbury, Clare (CI-StPaul)

Cc: Swanson, Christopher (CI-StPaul)

Subject: FW: FW: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint

Inquiry

Think Before You Click: This email originated outside our organization.

Clare,

Please see update from Mary.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com> Sent: Friday, April 24, 2020 3:55 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

The Stebbing account was set up per the information received from the City of St Paul prior to the 10/01/2018 start of the consortium.

I just saw a note on that account that stated on 10.31.2018 the billing address was changed to Housing Hub at their Kellogg Blvd address.

Jon Fontana set up his account using the name Jon Fontana and the bills going to the service address.

Yes there were two active accounts until I canceled one out today.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Friday, April 24, 2020 3:42 PM **To:** Patch, Mary <<u>mpatch@wm.com</u>>

Subject: [EXTERNAL] FW: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Mary,

Please see clarifying information below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com From: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us

Sent: Friday, April 24, 2020 3:00 PM **To:** grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Just for clarification:

1. The Stebbing Properties LLC account had been set up since the beginning of the coordinate collection, correct?

2. The current owner, Jon Fontana, set up the current account under HOUSING HUB LLC for the property, correct? My assumption is that since the Stebbing Properties LLC account was not removed, there were two accounts for this property.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

P: 651-266-8862 **F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us





www.stpaul.gov/garbage

From: Pillsbury, Clare (CI-StPaul) Sent: Friday, April 24, 2020 2:06 PM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Thank you Mary. I will get to work on removing both of the assessments.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

P: 651-266-8862 **F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable



www.stpaul.gov/garbage

From: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Sent: Friday, April 24, 2020 1:44 PM

To: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us

Subject: FW: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Friday, April 24, 2020 1:27 PM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: FW: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Chris,

Please see update from Mary.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <<u>mpatch@wm.com</u>> Sent: Friday, April 24, 2020 12:42 PM

To: 'grevering.sph@gmail.com' < grevering.sph@gmail.com >

Subject: RE: FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Prior to 10/1/2018 we had this property in the name of Housing Hub and after 10/1/2018 the account was set up as Stebbing Properties LLC and that is how it was listed on the Ramsey County Property Tax Website prior to Mr. Fontana purchasing this property.

Our customer service had two opportunities to cancel the Stebbing Properties accounts back in 2019 and it never happened.

So remove the \$86.25 balance for 4th Qtr 2019 and the \$114.34 balance for 1st Qtr 2020.

I will cancel out the Stebbing account and credit back what needs to be credited.

The account that Mr. Fontana set up as of 8.11.19 is in good standing.

Thanks Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Friday, April 24, 2020 11:31 AM
To: Patch, Mary < mpatch@wm.com>

Subject: [EXTERNAL] FW: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Mary,

Please see information and request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us

Sent: Friday, April 24, 2020 10:50 AM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us

Subject: 302 GOODHUE STREET- (Q4 2019 & Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Waste Management:

Property Address & PID: 302 GOODHUE STREET (PID: 12823430107)

Property Owner: HOUSING HUB LLC (Jon Fontana)

Phone Number or Email: 612-868-4610; jon@90degreemedia.com Pending Assessment Amount: \$86.25 (Q4 2019); \$114.34 (Q1 2020)

Quarter Pending Assessment is For: Garbage Service Quarter 4 2019; Garbage Service Q1 2020

Summary of Issue: Property owner stated that his Quarter 4 2019 Assessment was previously taken care of but it is still showing on his pending assessments. He said that he made a payment to WM on 10/26/19 in the amount of \$159.23.

Regarding the Q1 pending assessment, the property owner stated that he made payment to WM through Autopay on 1/27/20 in the amount of \$99.43.

<u>Please confirm payments and send the account invoice and payment information from Q 3 2019 – Q2 2020.</u> As there is a legislative hearig for this property on 04/30/2020, we ask that this information is provided by Monday, April 28 at 4:00 PM, if possible.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102

P: 651-266-8862 **F:** 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable City in America



www.stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.