Pillsbury, Clare (CI-StPaul)

From:Pillsbury, Clare (CI-StPaul)Sent:Monday, March 9, 2020 9:16 AMTo:Swanson, Christopher (CI-StPaul)Subject:RE: Parcel #202922330163 385 Maryland Ave E St Paul Justin Jones Certification
Issue

Thanks Chris. I will e-mail Mai regarding Q3 and will create a legistar file for Q4.



Clare Pillsbury Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



www.stpaul.gov/garbage

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Friday, March 6, 2020 3:51 PM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: Parcel #202922330163 385 Maryland Ave E St Paul Justin Jones Certification Issue

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, March 6, 2020 3:28 PM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: FW: Parcel #202922330163 385 Maryland Ave E St Paul Justin Jones Certification Issue

Think Before You Click: This email originated outside our organization

Chris, Please see update from Mary.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <<u>mpatch@wm.com</u>>
Sent: Friday, March 6, 2020 3:25 PM
To: grevering.sph@gmail.com
Subject: Parcel #202922330163 385 Maryland Ave E St Paul Justin Jones Certification Issue

I have been dealing with getting this guys account straightened out for several months.

According to our records when he moved in the old owner had a 64 gal trash cart. So that is what we set him up with. But apparently because of the way everyone in his alley puts their carts he ended up with a 32 gal trash cart. He first called us in July when he got his first bill from us and stated that he had a 32 gal trash cart – unfortunately it has taken this long to verify the size.

Either he didn't have the cart out or the driver forgot to call in. I gave him a serial number and he gave me one. – It was finally determined that the cart is a 32 gal.

So please remove \$49.05 from the balance of \$179.69 that we sent for 3rd Qtr Certification - new amount is \$130.64 Remove \$29.13 from the balance of \$109.11 that we sent for 4th Qtr Certification – new amount is \$79.98

Thanks

Mary Patch Municipal Sales Coordinator <u>mpatch@wm.com</u>

Waste Management 20520 Keokuk Ave Suite 200 Lakeville, MN 55044 Phone: (952) 460-8667 Fax: (952) 460-8699

Recycling is a good thing. Please recycle any printed emails.