Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Friday, March 20, 2020 11:46 AM

To: Pillsbury, Clare (CI-StPaul)

Subject: FW: FW: 1058 Jessie Street- Q3 assessment

Follow Up Flag: Follow up Flag Status: Completed

Hi Clare,

Looks like we should have actually removed this assessment as WM states they removed the cart on 7-1-2019.

Please work with Mai to amend the Q3 assessment file that will be going to council on March 25th. We should recommend deleting the assessment for the small cart.

Additionally, we need to removed the Q4 2019 assessment as there was not cart at the property during this time.

I am going to follow up with the resident and tell her what we are doing for the Q3 and Q4 2019 assessments. I am also going to see if she want to switch to two small EOW carts.

Chris

From: Swanson, Christopher (CI-StPaul) Sent: Thursday, January 30, 2020 8:28 AM

To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: FW: 1058 Jessie Street- Q3 assessment

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Wednesday, January 29, 2020 5:47 PM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: FW: FW: 1058 Jessie Street- Q3 assessment

Think Before You Click: This email originated outside our organization.

Chris,

Please see update from Mary.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <<u>mpatch@wm.com</u>> Sent: Wednesday, January 29, 2020 5:36 PM

To: grevering.sph@gmail.com

Subject: RE: FW: 1058 Jessie Street- Q3 assessment

Okay – I have a big long note on her account from back in October 2019.

Apparently I never followed thru with anything. Basically she was playing musical carts for awhile - remove this – deliver that.

I do see that we did remove it - but again this is a duplex and it shouldn't have been removed!!!

So does she have a vacant unit or not – otherwise I will have customer service call her about getting another cart delivered ASAP.

Thanks Mary Patch

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Wednesday, January 29, 2020 5:26 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 1058 Jessie Street- Q3 assessment

Mary,

Please see request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Sent: Wednesday, January 29, 2020 5:25 PM

To: grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul) < Clare. Pillsbury@ci.stpaul.mn.us>

Subject: 1058 Jessie Street- Q3 assessment

Hi WM,

Resident called us about the outstanding Q3 assessment for \$69.95. She said that on 7/01/2019 WM removed her second cart. What do you have for removal records on this account?

This one is also scheduled for a hearing tomorrow so the sooner the better for a response.

Thanks Chris

Recycling is a good thing. Please recycle any printed emails.