## TILTON DUNN GROSS P.L.L.P.

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May 1, 2020

\*ALSO ADMITTED IN WISCONSIN

\*\*ALSO ADMITTED IN MASSACHESETTS

\*\*ALSO ADMITTED IN NEW YORK

\*ALSO ADMITTED IN ILLINOIS

\*\*ALSO ADMITTED IN CALIFORNIA (INACTIVE)

†CIVIL TRIAL SPECIALIST, CERTIFIED BY

MINNESOTA STATE BAR ASSOCIATION

Mr. George Moy, Restoration Supervisor St. Paul Regional Water Services 1900 Rice Street St. Paul, MN 55113

Re: Mr. Richard Smaller

Dear Mr. Moy:

WILLIAM L. TILTON\*†

GEORGE R. DUNN\*\*

MICHAEL J. GROSS\*

GRACE DAVIES\*\*

I write in appreciation of the outstanding work that was done on my property (901 Aldine Street, St. Paul, MN 55104) by Mr. Richard Smaller. Mr. Smaller helped to restore my front yard and boulevard after the replacement of the water main. Mr. Smaller's work was exceptional and deserves acknowledgment. I could not be more pleased with the results. The man is a true artist.

In fact, my entire experience with St. Paul Water with the replacement of my water main has been an exceptional experience. From the first person who showed up on the job to the last person, everyone (in person and on the phone) was extremely professional and competent. The experience has reaffirmed my previous belief in the competence and professionalism of our local public employees. Once again, please thank Mr. Smaller on my behalf and congratulate him on a job well done.

Please do not hesitate to call or write if you have any questions or concerns.

Yours truly,

George R. Dunn

GRD:nrf