

## Vang, Mai (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Monday, April 6, 2020 5:09 PM  
**To:** Wayne Carlson  
**Cc:** Vang, Mai (CI-StPaul); Moermond, Marcia (CI-StPaul); Zimny, Joanna (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** RE: 542 Ohio Billing Summary

Good afternoon Mr. Carlson,

See my answer to questions within your email.

### **RESCHEDULED LEGISLATIVE HEARING, 10:00 a.m. Thursday, April 9, 2020**

**Your legislative hearing has been rescheduled to 10:00 a.m. Thursday, April 9, 2020.** We will try and call you right at 10 a.m. As you know, hearings may run longer than expected. We would ask that you be available from 10-11 a.m. to ensure that there is enough time for us to connect with you over this matter.

### **ASSESSMENTS OWED TO CITY**

My apologies that you do not feel that I answered your question on what assessments you owe. I felt that this was addressed by the breakdown in the email. Here is a more detailed breakdown for you to review.

**Assessment owed to City (Quarter 3 2019- Quarter 4 2019): \$1024.83**

**Amount Republic asked City to remove from current assessments: \$263.43**

**Assessment owed to County (Quarter 4 2018-Quarter 2 2019): \$1191.48**

**Credit on your account from Republic: \$961.03**

### **BILLING BREAKDOWN**

Since the coordinated garbage program started Oct 1, 2018, you've had 4 medium sized carts at your property. After an earlier legislative hearing, we verified that there were indeed 4 medium carts at your property. The assessment and cost breakdown in this email reflect the billing for the carts that have been at your property.

After discussion between you and I during your conciliatory court hearing, you agreed to allow us to have four small EOW carts delivered to your property. We scheduled the cart switch in Mid-March. Starting Q2 2020, you will see a per unit cost breakdown of \$57.60 per quarter. That's the quarterly cost for a small every other week cart for 2020. The rate for all carts went down from 2019. Be aware, that's if you pay the bill by the end of the first month of the quarter. If you do not pay the bill there will be late fees added on.

If you have any additional questions or comments, please do not hesitate to reach out to me. I look forward to our discussion this coming Thursday.

Have a wonderful day!

Chris

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**From:** Wayne Carlson <wayne.carlson@live.com>  
**Sent:** Monday, April 6, 2020 10:05 AM

**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

**Subject:** RE: 542 Ohio Billing Summary

**Think Before You Click: This email originated outside our organization.**

Chris, I had a 10:00 appointment, stayed away from my work until 10:20 as a courtesy and didn't get a call until I was cleaning apartments at 11:15 with someone who was outraged that I wouldn't wait and now said in her mind the appointment was between 10 and 11. In the outside world his would not be acceptable but in city mind we, who pay the bills are in the wrong for expecting some sort of integrity. I had sent you my response to your earlier email and didn't get a response until 5:00 , 7 hours after the appointment was to take place. I would have had been nice to have it before the conversation was scheduled but then you couldn't have caught me unprepared. I asked whoever called to leave a number and I would call back to set up an appointment. No number was ever sent to reschedule. I have asked you how much has been certified to the taxes and you have not responded. You also said you were going to send me that brochure with an explanation of the costs at the court hearing and you have not done so. Until now I have not really been given the info on costs. In the outside world you give a bill and explanation before you demand payment.

Starting at the beginning the charge is supposed to be \$19.20 per month per unit or \$57.60 per unit per quarter per unit or for 4 units the cost would be \$230.40. You now say there is different cart size cart and even though this was not disclosed until now you want to charge for a medium cart even though there has been no pickup since the beginning. You seem to think you should charge I believe \$32.03 per unit per month. Then the late fee is 60% per year. Isn't there a usuary rate in the state of Minnesota.

You say I haven't paid but you have certified to taxes and I am paying with my taxes this year. I have spelled out how much I owe based on what you finally disclosed on your last email. I consider that I owe \$1152 for 5 quarters of service minus what has been certified to my taxes and I am prepared to pay the difference. Please let me know what has been certified and I am paying in a few days and the difference so I can have a check ready

You talk about a hearing next week. Do you have a time and date or am I supposed to sit at my desk all week waiting for a call.

Wayne Carlson

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**From:** Swanson, Christopher (CI-StPaul) [<mailto:Christopher.Swanson@ci.stpaul.mn.us>]

**Sent:** Thursday, April 02, 2020 4:59 PM

**To:** Wayne Carlson

**Subject:** RE: 542 Ohio Billing Summary

Hi Wayne,

I hope you are doing well. I was hoping we could talk through this during our Legislative Hearing today. As that has been rescheduled until next week, I wanted to answer your questions immediately so you had time to review before the hearing.

### **Initial Quarterly Bill**

To start, the initial per cart per quarter bill is \$96.08. Taking in account the four carts at your property, the total initial garbage bill per quarter for your property is \$384.32. See billing breakdown below.

$\$96.08$  (base fee for one medium cart)  $\times$  4 (number of units at your property) =  $\$384.32$  per quarter

### **Late Fee on Bill**

The hauler is allowed to charge a 5 percent late fee every month the bill remains unpaid during the quarter. See late fee breakdown below.

\$384.32 (per quarter charge) X 5 percent = \$19.21 per month late fee.

\$19.22 (per month late fee ) X 3 (months) = \$57.66 total late fee per quarter

**Total Assessment**

As you never paid the quarterly garbage bills for this property, the total quarterly assessment should have been \$441.98. See below for breakout.

\$384.32 (Initial garbage bill )+ \$57.66 (total late fee per quarter)= \$441.98

**Money owed to the city and credits issued by Republic:**

Q4 2018 Assessment – \$176.08 owed to city

RS issued credit of \$92.86 for Q4 2018 when account was closed.

Q1 2019 Assessment – nothing owed (bill rolled onto Q2 2019 bill)

Q2 2019 Assessment- \$938.10 owed to city

RS issued credit of \$692.09 for Q1 2019 charge on Q2 2019 bill.

Q3 2019 assessment - \$445.11 to city

Q4 2019 Assessment- \$576.62 to city (adjusted down from \$843.15)

I hope that answers your questions and I look forward to discussing this with you at your hearing next week.

Have a wonderful day and stay healthy!

Chris

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**From:** Wayne Carlson <[wayne.carlson@live.com](mailto:wayne.carlson@live.com)>  
**Sent:** Tuesday, March 31, 2020 5:34 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** RE: 542 Ohio Billing Summary

**Think Before You Click: This email originated outside our organization.**

Chris, It looks like I should have been charged \$57.60 per unit per quarter or over 5 quarter is \$288 per unit times 4 is a total of \$1152. I have been charged how much to my taxes? Quarterly I should have been charged \$230.40 times 5 is a total of \$1152. That proves out both calculations. So should have been charged \$230.40 quarter if the should have charged column means that. I am guessing I have been charged \$2,479.74 is what is on my taxes and what you want now which is an overage of \$1,327.74. If that is it how is this being adjusted. I already have a levy of how much? So the amount owed to me or the city is?

Wayne

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**From:** Swanson, Christopher (CI-StPaul) [<mailto:Christopher.Swanson@ci.stpaul.mn.us>]  
**Sent:** Tuesday, March 31, 2020 10:34 AM  
**To:** [wayne.carlson@live.com](mailto:wayne.carlson@live.com)  
**Cc:** Pillsbury, Clare (CI-StPaul)  
**Subject:** 542 Ohio Billing Summary

Hi Wayne,

I hope you are doing well. See the billing summary below for your property at 542 Ohio Street. The credits listed below for Q4 2018 and Q2 2019 will be placed on your account and will apply moving forward. The back bill adjustment will be made on the Q4 2019 assessment.

542 Ohio				
Quarter	Should Have Charged	Actually Charged	Credit Issued	Final Adjusted Charge
Q4 2018	\$ 441.98	\$ 249.68	\$ 268.94	\$ 83.22
Q1 2019	\$ 441.98	\$ -	\$ -	\$ -
Q2 2109	\$ 441.98	\$ 941.80	\$ 692.09	\$ 249.71
Backbill Q4-Q2	N/A	\$ 401.17	\$ 263.43	\$ 137.74
Q3 2019	\$ 441.98	\$ 445.11	\$ -	\$ 445.11
Q4 2019	\$ 441.98	\$ 441.98	\$ -	\$ 441.98
<b>Sum</b>	\$ 2,209.90	\$ 2,479.74	\$ 1,224.46	\$ 1,357.76

Additionally, here is the information on the quarterly garbage rates. <https://www.stpaul.gov/departments/public-works/garbage/residential-garbage/garbage-service-and-carts>

Here is information on bulky item collection. As you have 4 small carts at your property Republic will collect 8 bulky items (2 per cart) from your property at no additional charge. See website for more information. <https://www.stpaul.gov/departments/public-works/garbage/residential-garbage/bulky-item-collection>

If you have any questions please do not hesitate to send me an email or give us a call!

Have a wonderful day and stay safe and healthy.

Chris