

## Pillsbury, Clare (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Wednesday, February 26, 2020 5:00 PM  
**To:** Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: Two Certification Issues

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Can you check into these two items? Thanks

cs

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Wednesday, February 26, 2020 4:57 PM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: Two Certification Issues

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see update below from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Wednesday, February 26, 2020 4:48 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** Two Certification Issues

Parcel #192922330067 for 118 Orange Ave W St Paul – can the city verify that the assessment we sent for 4<sup>th</sup> Qtr 2019 has been paid by the resident it was for \$53.37.  
I don't see it listed anymore and I thought I saw it late last week.

Parcel #092823240212 for 473 Howell St S St Paul – she called customer service the other day and said she wanted her late charges credited off – well guess what they did credit them but didn't tell me (not sure what her excuse was). Someone in billing who was going to key the credit told me – so reverse \$42.19 of the \$323.55 off of her taxes. She now would owe only \$281.36. This was for 4<sup>th</sup> Qtr 2019.

Thanks

**Mary Patch**  
Municipal Sales Coordinator

[mpatch@wm.com](mailto:mpatch@wm.com)

**Waste Management**

20520 Keokuk Ave Suite 200

Lakeville, MN 55044

Phone: (952) 460-8667

Fax: (952) 460-8699

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