

Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Monday, January 13, 2020 11:32 AM
To: Pillsbury, Clare (CI-StPaul); Haas, Sarah (CI-StPaul)
Subject: FW: FW: FW: WM Errors

Follow Up Flag: Follow up
Flag Status: Completed

Please remove both quarters.

cs

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Monday, January 13, 2020 11:20 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: FW: WM Errors

Think Before You Click: This email originated outside our organization.

Chris,
Please see Mary's update.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, January 13, 2020 11:01 AM
To: grevering.sph@gmail.com
Subject: RE: FW: FW: WM Errors

\$228.29 for 3rd Qtr and \$250.31 for 4th Qtr

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, January 13, 2020 10:57 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: WM Errors

Mary,
Please see question below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, January 13, 2020 10:50 AM
To: grevering.sph@gmail.com
Subject: RE: FW: FW: WM Errors

You mean for Q4?

Chris

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Monday, January 13, 2020 10:34 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: FW: WM Errors

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Mary.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, January 13, 2020 10:32 AM
To: grevering.sph@gmail.com
Subject: RE: FW: FW: WM Errors

Remove the 3rd Qtr assessment of \$228.29 that we sent under the DeLewis Properties name.

Thanks
Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, January 13, 2020 9:48 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: WM Errors

Mary,
Please see request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Sent: Monday, January 13, 2020 9:27 AM

To: grevering.sph@gmail.com

Subject: RE: FW: WM Errors

Hi Mary,

Sorry to be a bother! Any word on this assessment? I need to get our assessment list to our property team and this is my last item before I sent the roll over.

cs

From: Swanson, Christopher (CI-StPaul)

Sent: Friday, January 10, 2020 11:21 AM

To: grevering.sph@gmail.com

Subject: RE: FW: WM Errors

Importance: High

Hi Mary,

Any word on this? We need to get this to our assessment team by noon.

722 Geranium Ave E - looks like American Blders & Contractors never called into cancel their service and when Delewis Properties called into set up their service as of 4.1.2019 the customer service agent never pulled up the address either – so it wasn't caught that time either.

But I decided to double check the Ramsey County Property tax website and it still shows American Blders as the owners of this property – So why a customer service agent set up an account for Delewis Properties is a mystery – that I will have to research and get back to you.

Chris

From: Haas, Sarah (CI-StPaul)

Sent: Friday, January 10, 2020 8:46 AM

To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: FW: WM Errors

So leave Duffy and Lein as is?

From: Swanson, Christopher (CI-StPaul)

Sent: Thursday, January 9, 2020 4:53 PM

To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Subject: FW: FW: WM Errors

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Thursday, January 9, 2020 4:31 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: WM Errors

Think Before You Click: This email originated outside our organization.

Chris,
Please see Mary's complex breakdown and update.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, January 9, 2020 4:27 PM
To: grevering.sph@gmail.com
Subject: RE: FW: WM Errors

These are for multi- unit properties where the owners have asked that we separate the services into separate accounts.

Eric Lein \$95.78 is for Unit 1
Eric Lein \$186.40 is for Unit 3

Susan Duffy \$80.28 is for Lower Unit and \$80.28 is for Upper Unit

Now this was my assumption when I pulled up the address -
722 Geranium Ave E - looks like American Blders & Contractors never called into cancel their service and when Delewis Properties called into set up their service as of 4.1.2019 the customer service agent never pulled up the address either – so it wasn't caught that time either.
But I decided to double check the Ramsey County Property tax website and it still shows American Blders as the owners of this property – So why a customer service agent set up an account for Delewis Properties is a mystery – that I will have to research and get back to you.

For Eric Lein and Susan Duffy I updated our parcel information so that going forward it should show you the unit number or if a lower or upper.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, January 9, 2020 4:00 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: WM Errors

Mary,

Please see information and request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Sent: Thursday, January 9, 2020 3:58 PM

To: grevering.sph@gmail.com

Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Subject: FW: WM Errors

Hi WM,

Please review the following duplicate accounts and response with how much we should charge each property. I need this done by 10 AM tomorrow.

Chris

From: Haas, Sarah (CI-StPaul)

Sent: Thursday, January 9, 2020 3:51 PM

To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: WM Errors

Chris

I verified this is how these came to us.

012823320020	549 GRAND HL	Lein, Eric	Waste Management
012823320020	549 GRAND HL	Lein, Eric	Waste Management
102823230180	391 BRIMHALL ST	Duffy, Susan C	Waste Management
102823230180	391 BRIMHALL ST	Duffy, Susan C	Waste Management
292922110140	722 GERANIUM AVE E	Delewis Properties	Waste Management
292922110140	722 GERANIUM AVE E	American Blders & Contractor Sply Co Inc	Waste Management



Sarah Haas

Solid Waste Specialist

Saint Paul Public Works

800 City Hall Annex, 25 West 4th Street

Saint Paul, MN 55102

P: 651-266-6216

F: 651-266-6222

sarah.haas@ci.stpaul.mn.us

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