

From: Shirley Alexander <shirleyaalexander1203@gmail.com>
Sent: Wednesday, March 11, 2020 1:48 PM
To: #CI-StPaul_Ward1 <Ward1@ci.stpaul.mn.us>
Subject: Request Reconsideration and Corrections of City Assessment Amounts

Kristen,

Thank you for taking my phone call and being willing to provide my information (as an attachment), to the City Council's 3 p.m., Meeting, today.

These are the following issues:

1) I reside as a homesteader on floor 1 and currently rent a room on floor 2 to a college student. Also, I am in the process of becoming a licensed foster care provider. My residence has been a major recycler and has always only needed one (1) trash can for the past 25 years.

2) In Fall 2018, Republic agreed to pickup an extra 68 gallon cart and would adjust its billing. The pick-up didn't occur until February 2019.

3) In April 2019, I attended my first City of St. Paul Legislative Hearing concerning this matter. My recollection is that a decision was made for adjustments would be forth-coming by Republic and a change in the level of service, two (2) 32 gallon carts with service pick-up for every two weeks would be the most cost-effective.

4) Although I had numerous conversations with various Republic Departments, on the above, delays persisted in payment adjustments and change in service.

5) In January 2020, an adjustment of \$365.02 was provided, after numerous 2019 interactions with City of St. Paul's staff about concerns I have with this matter and added assessments to my property taxes. I presented this Republic email to the City of St. Paul staff at the February 6, 2020 Legislative Hearing.

6) I have paid the following for trash removal services to date:

2/21/19 - \$ 96.08 (Republic)
6/19/19 - \$147.28 (St. Paul)
8/21/19 - \$ 77.54 (St. Paul)
8/21/19 - \$146.19 (St. Paul)
Total \$467.19

7) Republic billing should really reflect the two 32 gallons sooner than what's indicated, and I should not be held at a higher standard for paying for service not needed at a two 68 gallon level from the inception of service until the right 32 gallon level of carts needed and proper billing were sorted out.

Thank you for your giving me an opportunity to express my persistent challenges with this matter.

Sincerely,

Shirley Alexander
882 Hague Avenue
St. Paul, MN 55104

