



HEARING REQUEST

**To: TYNESHIA WEST
565 JEFFERSON AVE
SAINT PAUL MN 55102-3215**

From: Saint Paul Regional Water Services

Date: January 03, 2020

**RE: Account Number: 0006671
Customer Number: 555801
Service Address: 565 JEFFERSON AVE**

Dear SPRWS Customer,

You have a right to a hearing if there is a disagreement regarding your account. Hearings are held with an impartial Hearing Officer, who listens to your concerns, considers all relevant information and makes a recommendation for a settlement. The Hearing Officer will contact you to arrange for a hearing after this completed and signed form is returned to Saint Paul Regional Water Services, 1900 Rice St Saint Paul MN 55113.

Sincerely,

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113
Phone: 651-266-6351

Reason for Hearing:
(Please Print)

1000⁰⁰ FINE

E MAIL PLUMBER @SOUTHTOWN PLUMBING . COM

Signature: *[Handwritten Signature]*

Date: *1-3-2020*

Name: *LAVEN V REIT*
(Please print)

Telephone Number: *612-866-3057*

*SOUTHTOWN PLUMBING INC.
6636 PIZAN AVE SO.
RICHFIELD, MN 55423*

Created D 1/8/2020 11:25:56 AM

Customer 179985

Account # 0006671

Service At 565 JEFFERSON AVE

Mailing Address:

OSTERBAUER LLC

404 3RD AVE N STE 201

MINNEAPOLIS MN 55401-1759

Service	Read Date	Meter	Read Type	Read Status	Previous Reading	Current Reading	Consumption	Days	Informational?	Billed Consumption	Average
Water	10/9/2019	52137360	Water	Billing Estimate	833.00	833.00	0.00	0	FALSE	0.00	0.00
Water	10/9/2019	52137360	Water	Billing Estimate	801.00	833.00	32.00	92	FALSE	32.00	0.35
Water	10/9/2019	52137360	Water	Actual Read	768.00	768.00	0.00	0	FALSE	0.00	0.00
Water	10/9/2019	52137360	Water	Actual Read	768.00	768.00	0.00	92	FALSE	0.00	0.00
Water	7/9/2019	52137360	Water	Billing Estimate	768.00	801.00	33.00	92	FALSE	33.00	0.36
Water	7/9/2019	52137360	Water	Actual Read	768.00	768.00	0.00	92	FALSE	0.00	0.00
Water	4/8/2019	52137360	Water	Actual Read	768.00	768.00	0.00	89	FALSE	0.00	0.00
Water	1/14/2019	52137360	Water	Verified Read	0.00	768.00	0.00	0	TRUE	0.00	0.00
Water	1/9/2019	52137360	Water	Actual Read	768.00	768.00	0.00	91	FALSE	0.00	0.00
Water	10/10/2018	52137360	Water	Actual Read	768.00	768.00	0.00	92	FALSE	0.00	0.00
Water	7/10/2018	52137360	Water	Actual Read	768.00	768.00	0.00	92	FALSE	0.00	0.00
Water	4/9/2018	52137360	Water	Actual Read	768.00	768.00	0.00	90	FALSE	0.00	0.00
Water	1/9/2018	52137360	Water	Actual Read	768.00	768.00	0.00	49	FALSE	0.00	0.00
Water	2/5/2014	52137360	Water	Customer Read	332.00	332.00	0.00	23	FALSE	0.00	0.00
Water	10/7/2011	52137360	Water	Actual Read	2.00	8.00	6.00	87	FALSE	6.00	0.07
Water	7/12/2011	52137360	Water	Actual Read	0.00	2.00	2.00	95	FALSE	2.00	0.02
Water	4/8/2011	52137360	Water	Actual Read	0.00	0.00	0.00	11	FALSE	0.00	0.00

565 JEFFERSON AVE
SAINT PAUL
VERIFICATION READING

SPRWS

SO #: 533078
Req'd By: PETRICKL
\$0.00

1/10/2019 8:50:07 AM
OSTERBAUER LLC

Account #: 0006671
Customer #: 179985
Water

Home Phone : () -
Cell Phone : () -

SERVICE ORDER MESSAGE:

NEED A VERIFICATION TO CHECK THE CONSUMPTION. LDP

EXISTING METER & REMOTE INFORMATION

ROUTE : 300 / 360

METER#: 52137360 METER SIZE: 3/4" T-10 4 DIALS
METER SET DATE: 3/28/2011 LOCATION : Inside

ECODER R900 - 4 DIALS

Water REMOTE#: 1831375083

REMOTE #:

REMOTE 3 #:

METER DATES & READINGS CONS / DAYS

01/09/2019 Actual Read 768 0 91
10/10/2018 Actual Read 768 0 92
07/10/2018 Actual Read 768 0 92
04/09/2018 Actual Read 768 0 90

DATE : 1-14-19

READING : 076862.38

BY-PASS RDG :

LEAK INFO :

OCCUPIED ? YES / NO

INITIALS :

CROSS STREET : Webster / Oneida

C1 Active

565 JEFFERSON 112619





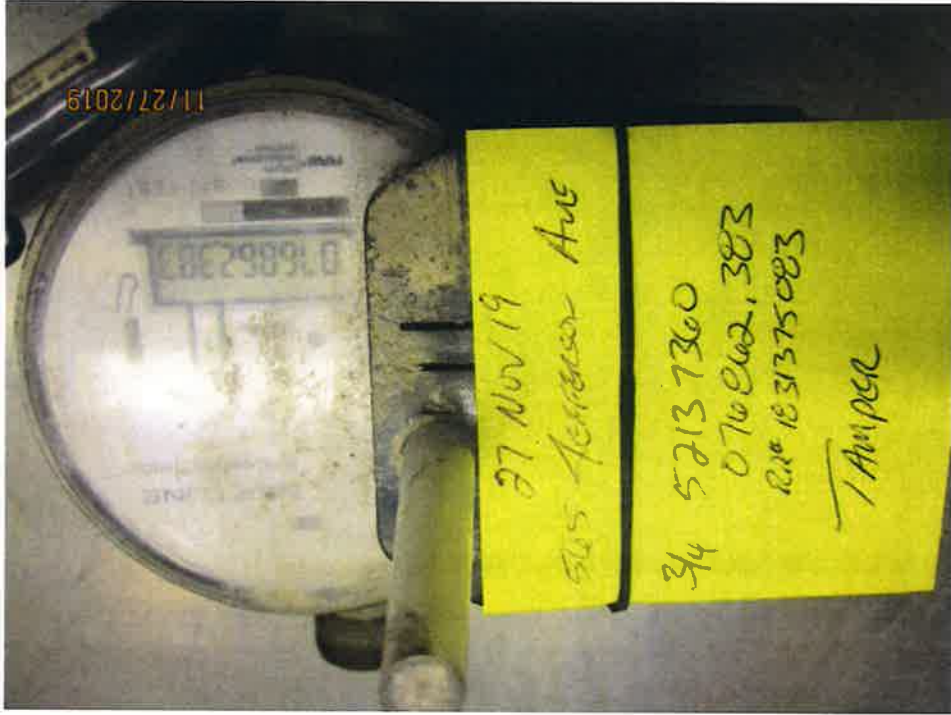
565 JEFFERSON NEW MTR 112619

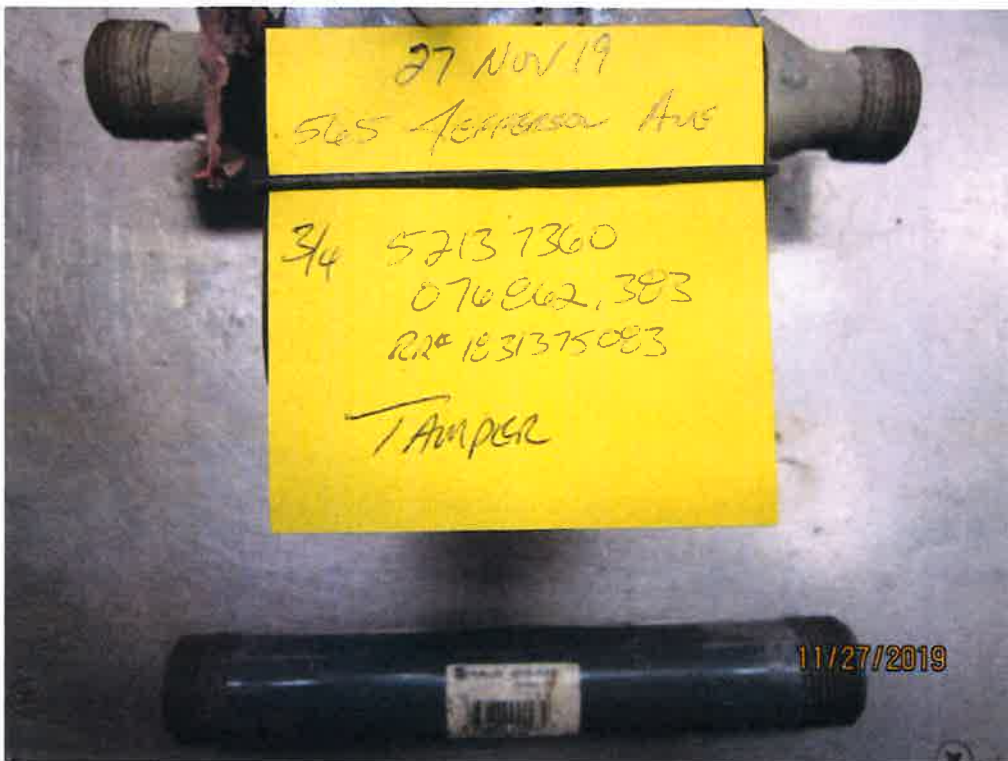




565 JEFFERSON 3/4" TAMPER 112719









**To: OSTERBAUER LLC
404 3RD AVE N APT STE 201
MINNEAPOLIS MN 55401-1759**

From: Saint Paul Regional Water Services (SPRWS)

Date: December 19, 2019

**RE: Service Addresses: 565 Jefferson Ave
Account Number: 0006671**

Subject: Legislative Code Violations; Illegal Use of Unmetered Water

This letter is to notify you of additional charges applied to your water bill as provided for in the Legislative Code of the City of Saint Paul.

On November 26, 2019, a SPRWS employee found that the water meter at this location had been tampered with in such a way as to render the meter incapable of measuring the water usage at the property. This is an illegal action per Section 88.14 of the City of Saint Paul Legislative Code. (See Section 88.14 in its entirety on page 2)

Should another instance of illegal use of unmetered water occur, additional fines may be levied, and the city attorney may file criminal charges.

Legislative Code requirements are in place to safeguard the public water system and ensure equitable water rates and fees are properly applied to all accounts. Accordingly, SPRWS has made the following adjustments to the enclosed water bill for this account:

- 1. A fine of \$1000.00 for illegal unmetered water use will be applied.**
- 2. The estimated amount of water illegally procured at the current water rates along with all applicable base fees, right-of-way recovery fees, and main replacement surcharges will be applied. 65 units was calculated over this time period.**

These charges become a continuing lien on the property until paid. If payment arrangements are not made and if payment is not received within 30 days, a 5% late fee will be applied to the account. Further, unpaid charges may result in discontinuation of service. SPRWS can make payment arrangements with you that provide for the fine and unmetered water use charges to be settled within 12 months provided you remain current with regular water bill charges. If you are interested in making payment arrangements, please call Customer Service at 651-266-6530.

You have a right to a hearing if you desire to dispute the charges. Hearings are held with an impartial Hearing Officer, who will listen to your concern, consider all relevant information and make recommendation for settlement as appropriate. To request a hearing, please sign and return the enclosed form to SPRWS, 1900 Rice Street, Saint Paul, MN 55113 and a Hearing Officer will contact you to schedule a time for the hearing.

We look for your cooperation on this matter.

Enclosures: Current Water Bill
 Hearing Request Form

Copy: Lisa Veith, City of Saint Paul Assistant City Attorney
 Ruth O'Brien, Saint Paul Regional Water Services Finance Department
 Jerry Ludden, Saint Paul Regional Water Services Meter Operations Supervisor
 Dolly Ludden, Saint Paul Regional Water Service Business Division Manager
 Derek Olson, Customer Service Department
 Marie Weinhandl, Customer Service Department
 Sandra Bodensteiner, City of Saint Paul Risk Management
 Marcia Moermond, Legislative Hearing Office

Pertinent excerpts from the Water Code Section of the Legislative Code

in force in Falcon Heights, Lauderdale, Lilydale, Mendota, Mendota Heights, Maplewood, Saint Paul and West Saint Paul

Sec. 88.14. Illegal use of unmetered water.

It is illegal to use unmetered water, except where the water utility has approved a flat rate account or has established special temporary service. Where evidence of illegal unmetered water use is found, charges will be applied to the account at regular water rates based on an estimated amount of unmetered water. In addition, the property owner shall be subject to a fine of one thousand dollars (\$1,000.00), which shall be applied to the regular water bill. Unmetered water use at a property includes, and can arise from, activity such as illegally tapping the water line ahead of the metering system, installing a spacer in the meter setting without notifying the water utility, tampering with the water metering system or other willful violations of this Code.

Service Order #	Type of Service Order	Service Message	Print Date	Date Work Completed	Created By	Date/Time Created	Assigned To	Work Done By	Progress Notes	Closing Notes
563307	VERIFICATION READING	GET A READING ON 12/10/19 TO CHECK CONSUMPTION - DEREK	12/5/2019	12/10/2019	Gayle Moser	12/5/2019 3:25:09 PM		Vinny Bader		12/10/19 - READING 00050610
562849	METER CHECK-IN	Please verify mtr/remote numbers. - METER CHECK-IN.Meter Reading:sorry AL LF Reading: Field Notes: Meter was on side wall spacer was installed, the spacer removed was not issued by sprws, the spacer was PVC. Not sure who installed spacer. I brought meter in and spacer Theft of water hold meter and spacer. New meter installed in setting and sealed.	11/26/2019	11/27/2019	JOSEPH TRONSON	11/26/2019 4:27:42 PM		Al Benson	3/4 tamper 076862.383	3/4 tamper 076862.383

562648	METER RESET DUE TO METER ON FLOOR	METER ON FLOOR - SOMEONE HAS BEEN LIVING HERE SINCE APRIL USING WATER (TAMPERING) ~ APPT 11/26/19 1 - 3 PROPERTY MANAGER KYLE #612-388-5953	11/25/2019	11/26/2019	Gayle Moser	11/25/2019 11:08:13 AM	JOSEPH TRONSON	JOSEPH TRONSON	<p>EXISTING/DISCONNECT READING INFORMATION Meter Reading:sorry AL</p> <p>LF Reading: Field Notes: Meter was on side wall spacer was installed, the spacer removed was not issued by sprws, the spacer was PVC. Not sure who installed spacer. I brought meter in and spacer Theft of water hold meter and spacer. New meter installed in setting and sealed.</p> <p>NEW METER & REMOTE INFORMATION Meter Size: 3/4 Meter #: 52235594 Initial Reading: 000030.718 New Remote (MIU) #: 1563415918</p>	<p>11/26/19 - RESET / CHANGE METER - DISCONNECT READ: 076862.383 - NEW METER STARTS AT: 000030.718 Meter was on side wall spacer was installed, the spacer removed was not issued by sprws, the spacer was PVC. Not sure who installed spacer. I brought meter in and spacer Theft of water hold meter and spacer. New meter installed in setting and sealed.</p>
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533079	METER INVESTIGATION	Meter Investigation Requested by Billing. 07686238 1/9/2019 (0 units) 07686237 10/10/2018 (0 units / 0 gallons) 07686237 7/10/2018 (0 units / 0 gallons) 07686237 4/9/2018 (0 units) < new owner as of 11/21/2017 >	1/10/2019	1/14/2019	Lori Petricka	1/10/2019 8:50:32 AM		Nalee Moua	07686238 1/9/2019 (0 units) 07686237 10/10/2018 (0 units / 0 gallons) 07686237 7/10/2018 (0 units / 0 gallons) 07686237 4/9/2018 (0 units) < new owner as of 11/21/2017 >	01/14/19 LAURISA 612.767.7426 REPORTED VACANT PROPERTY. NO TENANT HAS MOVE IN YET.
533078	VERIFICATION READING	NEED A VERIFICATION TO CHECK THE CONSUMPTION. LDP	1/10/2019	1/14/2019	Lori Petricka	1/10/2019 8:50:07 AM		JOSEPH TRONSON	07686238 1/9/2019 07686237 10/10/2018 07686237 7/10/2018 07686237 4/9/2018	01/14/19 READING 07686238
417228	RECONNECT DISPATCH	02/02/15 SHUT OFF LIST PD S/H (JUST IN CASE CONTACT JOE 612-207-3790 CELL) TRU	2/11/2015	2/11/2015	True Johnson	2/11/2015 12:15:47 PM		Wilbert Taylor		
416556	DISCONNECT NON PAYMENT VIOLATION	Disconnect for Broken Arrangement	1/30/2015	2/2/2015	Krista Anderson	1/30/2015 3:22:54 PM		Gordon Carney		
409657	RECONNECT DISPATCH	S/O 10-2-14 PAID PER KRISTA SH	10/2/2014	10/2/2014	Krista Anderson	10/2/2014 11:44:18 AM		Wilbert Taylor		
409609	DISCONNECT NON PAYMENT VIOLATION	Disconnect for Non-Pay	10/1/2014	10/2/2014	Amber Sullivan	10/1/2014 3:21:50 PM	Lawrence Huffmyier	Lawrence Huffmyier		
385849	RECONNECT DISPATCH	S/O - PAID - T/O - HOLD FOR CALL. SA	10/23/2013	10/23/2013	Stephen Amey	10/23/2013 8:58:51 AM		Louis Courneya		ON
385737	DISCONNECT NON PAYMENT VIOLATION	Disconnect for Non-Pay	10/21/2013	10/22/2013	Amber Sullivan	10/21/2013 4:34:20 PM	Lawrence Huffmyier	Lawrence Huffmyier		

