

Highland Sanitation & Recycling, Inc.

P.O. BOX 10
 VERMILLION, MN 55085
 (651) 458-0043
 (651) 437-0001

DAVID H GRIFFITH
 KATHERINE W GRIFFITH
 466 PORTLAND AVE
 SAINT PAUL, MN 55102-2217

NOT A COLLECTOR

DAVID H GRIFFITH
 466 PORTLAND AVE
 SAINT PAUL, MN 55102-2217

Page 1 of 1
 0000584934
 INVOICE NO. 4/5/2019
 INVOICE DATE 025495
 ACCOUNT NO. 196-42

PLEASE RETURN TOP PORTION WITH REMITTANCE

CUSTOMER ACCOUNT # 025495
 SERVICE FROM 04/01/2019
 SERVICE TO 06/30/2019
 INVOICES NOT PAID BY THE DUE DATE ARE SUBJECT TO A 5% MONTHLY LATE CHARGE.
 DUE DATE: 4/25/2019

QUAN.	DATE OF SERVICE	DESCRIPTION OF SERVICES	UNIT PRICE	TOTAL
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1	01/31/19	Payment - #11625		175.94
		Previous Balance		-175.94
1	04/01/19	001 - DAVID H GRIFFITH, 466 PORTLAND AVE		
1	04/01/19	35 GAL TRASH SERVICE WEEKLY	17.02	51.06
1	04/01/19	64 GAL TRASH SERVICE WEEKLY	23.25	69.75
1	04/01/19	64 GAL SEASONAL COMPOST SVC WEEKLY	10.00	30.00
1	04/01/19	MN STATE WASTE TAX - RESIDENTIAL	9.75%	11.78
		RAMSEY COUNTY ENVIRONMENTAL CHARGE	28.00%	33.83

WE HAVE NEVER CONTAINED
 RECEIVED THE 35 GALLON CONTAINER
 AND WANT CREDIT. THANK YOU
 Guy of St Paul Griffith
 657 266-6101
 WASTE MGT.

For billing questions, please email all questions or concerns to info@highland sanitation.com with the subject "ATTN BILLING."

CURRENT: 196.42 | 30 DAYS: 0.00 | 60 DAYS: 0.00 | 90 DAYS: 0.00

Highland Sanitation



OFFICE HOURS: 8:00 AM - 4:30 PM
 See reverse side to no green and receive

PLEASE PAY THIS AMOUNT

196.42

Katherine Walker Griffith

466 Portland Avenue
Saint Paul, Minnesota 55102

July 19, 2019

Sue, Owner, Highland Sanitation
PO Box 10
Vermillion, MN 55085

Dear Sue,

We are customers of your firm in Saint Paul. The City has determined that we require 2 trash receptacles. We have been billed for these since the inception of the city's garbage collection program's start in October.

We have paid these bills but despite multiple telephone calls and the enclosed message on last quarter's billing statement the can for which we were being billed never arrived. A recent call did finally produce the required can.

I propose two solutions: Deducting the cost of this missing receptacle over the next three billing periods or, alternatively, you can send me a refund for the services that were billed but never provided by your company.

I did speak with the city about this and Joe Kirby in that department said he would contact you to ask that we find a solution. As I have never heard from you, I am withholding payment for the smaller can from this month's bill.

P.S. My apologies. My husband mistakenly sent you the amount I would like to have credited for prior services we never received. Enclosed is a check to bring us up to the amount owed. I am including your \$10.00 late fee as the mistake in sending the correct amount was mine. My check for \$88.76 is enclosed.

Sincerely,

Katherine W. Griffith

Katherine Walker Griffith
466 Portland Avenue
Saint Paul, Minnesota 55102

July 19, 2019

Sue, Owner, Highland Sanitation
PO Box 10
Vermillion, MN 55085

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Sincerely,


Katherine W. Griffith