

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, January 14, 2020 2:33 PM
To: Young, Susan (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: FW: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see updates below from Republic.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Franklin, Romack <RFranklin3@republicservices.com>
Sent: Tuesday, January 14, 2020 2:27 PM
To: Greg Revering <grevering.sph@gmail.com>
Subject: FW: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Chris,

Please see Frances email below.

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.™

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, January 14, 2020 2:23 PM

To: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Payment history below. We have never received a payment for July – September service

| 923 | 8609991 | JEFFIE DAVIS | | Check Total | 334.23 | |
|--------------------------|------------|--------------|--------------|-----------------|---------------|-----|
| SAINT PAUL | MN | | | Unapplied Total | .00 | |
| PAYMENTS RECEIVED | | | | | | |
| SCN | Rec. Date | Rel | Check Number | Check Amount | Obligation ID | Sel |
| | 12/02/2019 | GT | 2088 | 107.56 | | |
| | 5/11/2019 | | 2079 | 102.44 | 923003930170 | |
| | 3/11/2019 | | 1 | 124.23 | 923003815552 | |

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: Franklin, Romack <RFranklin3@republicservices.com>
Sent: Monday, January 13, 2020 3:43 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Subject: FW: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Frances,

Please read the City's email below and respond accordingly.

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here."

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, January 13, 2020 3:41 PM
To: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Romack,
Please see information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, January 13, 2020 3:37 PM
To: grevering.sph@gmail.com
Cc: Young, Susan (CI-StPaul) <Susan.Young@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Please send to RS.

Thanks,

cs

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, January 13, 2020 3:14 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 941 Hague Ave- (Q3) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 941 Hague Ave (PID: 022823210178)
Property Owner: JEFFIE DAVIS JR
Phone Number or Email: 651-917-0355
Pending Assessment Amount: \$117.80
Quarter Pending Assessment is For: Garbage Service Large Cart, 3 Late Fees; Jul 1 - Sep 30 2019

Summary of Issue: Property owner stated that a payment in the form of a money order for \$117.80. They were unsure of when it was submitted. Can you please confirm when this was received?

Thank you.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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www.stpaul.gov/garbage