Saint Paul Regional Water Services January 14, 2020

STAFF REPORT

SUBJECT

BOARD RESOLUTION NO. 20-117

Pertaining to the acceptance of a donation from Fluidmaster Corporation and the direction that the donated items be used to assist people in ACP50 areas of Saint Paul.

BACKGROUND INFORMATION

Staff is seeking approval for the acceptance of plumbing supplies consisting of 100 fill valves and 105 flappers as a donation from Fluidmaster Corporation.

In November of 2018, SPRWS began a pilot project to do customer outreach on potential leaks in progress, based off of meter readings obtained the day before. The inception of this pilot program was based on a home of 2 people that had excessive water usage over many billing cycles due to leaking toilets. The data collected through this project showed that by changing the toilet flappers on 2 toilets, their usage went from an average of 100 units per quarter down to an average of 15 units per quarter. The data also showed that toilet leaks can average a cost of \$50 per day per toilet.

Through a conversation, Fluidmaster Corporation of San Juan Capistrano, California was made aware of our program and was moved by our initiative. They kindly donated 100 fill valves and 105 flappers as a gift to the Board, to be used to help customers as the Board sees fit.

Therefore, in partnership with the Office of Financial Empowerment, SPRWS recommends using these toilet parts to assist people in the lower-income neighborhoods within the ACP50 areas of Saint Paul which encompass Frogtown, North End, and Payne Phalen Neighborhoods.

RECOMMENDATION

Board approval is recommended.