

Vang, Mai (CI-StPaul)

From: Matt Michel <matt@michelsales.com>
Sent: Thursday, August 15, 2019 11:44 AM
To: Vang, Mai (CI-StPaul)
Subject: RE: 2182 Stanford Ave

Think Before You Click: This email originated outside our organization.

Mai,

Good Morning!

Please mark me down for 9am October 3rd

Thank you

Matt Michel
Michel Sales Agency
Work: 651-287-2640
Cell: 651-492-8871

From: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Sent: Thursday, August 15, 2019 8:51 AM
To: Matt Michel <matt@michelsales.com>
Cc: Kirby, Joseph (CI-StPaul) <Joseph.Kirby@ci.stpaul.mn.us>; Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 2182 Stanford Ave

Hello Mr. Michel,

I understand you want to reschedule your hearing. Our last hearing was August 8th. We won't have hearings again until October 3rd. Please let me know if October 3rd works for you. The time slots you can choose from are 9:00, 9:45, 10:30 and 11:15.

If October 3rd works, the hearing officer will make her recommendation to continue the matter from the September 25th public hearing to October 3rd.



Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
15 W Kellogg Blvd, Ste. 310
Saint Paul, MN 55102
P: 651-266-8563
F: 651-266-8574
mai.vang@ci.stpaul.mn.us

Making Saint Paul the Most Livable City in America

From: *CI-StPaul_Garbage
Sent: Thursday, August 15, 2019 7:48 AM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: FW: 2182 Stanford Ave

Good Morning Mai,

Could you reach out to Matt when you have a moment today to reschedule the LH for his Q1 bill if it is still possible?

Thank you for your time and consideration regarding this matter and I hope you have a good day.

Respectfully,



Joe Kirby
Customer Service Representative

Saint Paul Public Works
1500 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-6103

F: 651-266-6222

joseph.kirby@ci.stpaul.mn.us



www.stpaul.gov/garbage

From: Matt Michel [<mailto:matt@michelsales.com>]
Sent: Tuesday, August 13, 2019 11:15 AM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Subject: 2182 Stanford Ave

Joe,

Good Morning!

I was on vacation last week

When are the next hearing dates.

Thank you

Matt Michel
Michel Sales Agency
Work: 651-287-2640
Cell: 651-492-8871

From: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Sent: Tuesday, August 6, 2019 7:55 AM
To: Matt Michel <matt@michelsales.com>
Subject: RE: 2182 Stanford Ave

Good Morning Matt,

Apologies for the tardiness of this response but I was out of the office.

The next hearing date is set for 08/08 and there are four time slots; 9:00am, 9:45am, 10:30am, and 11:15am. If none of these times work for you please let me know and I can inquire if we can move this to the next legislative hearing schedule.

Again, my apologies for any frustration this has caused.

Respectfully,



The Most Livable
City in America

Joe Kirby

Customer Service Representative

Saint Paul Public Works

1500 City Hall Annex, 25 West 4th Street

Saint Paul, MN 55102

P: 651-266-6103

F: 651-266-6222

joseph.kirby@ci.stpaul.mn.us



www.stpaul.gov/garbage

From: Matt Michel [<mailto:matt@michelsales.com>]

Sent: Friday, August 2, 2019 4:05 PM

To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>

Subject: RE: 2182 Stanford Ave

Joe,

Good Afternoon!

Yes, I would like to schedule a hearing.

I just don't understand why I owe the city money when I have paid every bill.

My account is 0.

Why isn't republic services paying the city.

I'm just really confused.

Thank you

Matt Michel

Michel Sales Agency

Work: 651-287-2640

Cell: 651-492-8871

From: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Sent: Friday, August 2, 2019 11:53 AM
To: Matt Michel <matt@michelsales.com>
Subject: RE: 2182 Stanford Ave

Good Morning,

Thank you for contacting the city of Saint Paul regarding this billing concern and for providing your account activity log, both your time and cooperation are deeply appreciated.

I was checking the account activity log you provided and wasn't able to locate a payment made to the hauler for the 1st quarter bill (01/01 through 03/31). With that being said, after 90 days from the beginning of the quarter the billing system will automatically close the old cycle out, credit the amount still owed to \$0.00 and refer that amount to the city. Any payment received after that occurs will then be applied to the next quarterly billing cycle. If you look at the account log you can see the system crediting the amounts from the 1st quarter to close it out as well. Because of this we would not be able to remove the bill from your property. If you wish to further pursue a dispute for this bill you would need to reschedule the legislative hearing for your property, if you would like to do this please email me back and we can get this rescheduled for you.

If you have other questions or if there is anything else regarding the garbage collection program I can assist you with, please don't hesitate to contact me.

My apologies for any frustration this may cause.

Respectfully,



Joe Kirby
Customer Service Representative

Saint Paul Public Works
1500 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-6103
F: 651-266-6222
joseph.kirby@ci.stpaul.mn.us



www.stpaul.gov/garbage

From: Matt Michel [<mailto:matt@michelsales.com>]
Sent: Wednesday, July 31, 2019 10:39 AM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Subject: 2182 Stanford Ave

Garbage services,

Good Morning!

I received an assessment letter #1990113 saying I was behind on my payments.

I do not have any outstanding bills from my supplier republic services.

I attached all the payments I have made since we took service.

I just paid another bill on July 25th.

Can you please confirm so I can get this assessment off of my property?

Thank you

Matt Michel
Michel Sales Agency
Work: 651-287-2640
Cell: 651-492-8871