

## Chao, Diana (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Thursday, September 19, 2019 1:35 PM  
**To:** Chao, Diana (CI-StPaul)  
**Subject:** FW: FW: 1370 Osceola Ave Q1 and Q2 bills

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Can we get the Q1 2019 bill removed? I have already addressed the Q2 bill.

Thanks

cs

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Tuesday, August 6, 2019 3:09 PM  
**To:** grevering.sph@gmail.com  
**Subject:** RE: FW: 1370 Osceola Ave Q1 and Q2 bills

Thanks Mary! We will get her all set up!

Chris

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Tuesday, August 6, 2019 3:07 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: FW: 1370 Osceola Ave Q1 and Q2 bills

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see Mary's update below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Tuesday, August 6, 2019 2:46 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: 1370 Osceola Ave Q1 and Q2 bills

I looked at the account and that is correct - she was paying on her old WM account and customer service is moving that money to her St Paul Account.

So you can go ahead and remove the Q1 and Q2 from certification.

Thanks  
Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Tuesday, August 6, 2019 2:18 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: 1370 Osceola Ave Q1 and Q2 bills

Mary,  
Please see city request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Tuesday, August 6, 2019 1:00 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** 1370 Osceola Ave Q1 and Q2 bills

Hi WM,

KRISTINE A PETERSON  
1370 Osceola Ave  
651-249-8705  
Q1 and Q2 bill outstanding

Resident stated that she has overpaid by \$288.24. WM had this resident under two different account numbers. She called into WM and was told that the resident had overpaid. WM said that they were moving this to the new STP account and that the Q1 and Q2 amounts should be removed. Should we remove them? Thanks

Chris

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