

## Workforce Development

Saint Paul City Council
Ling Becker, Director of Workforce Solutions
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#### Overview

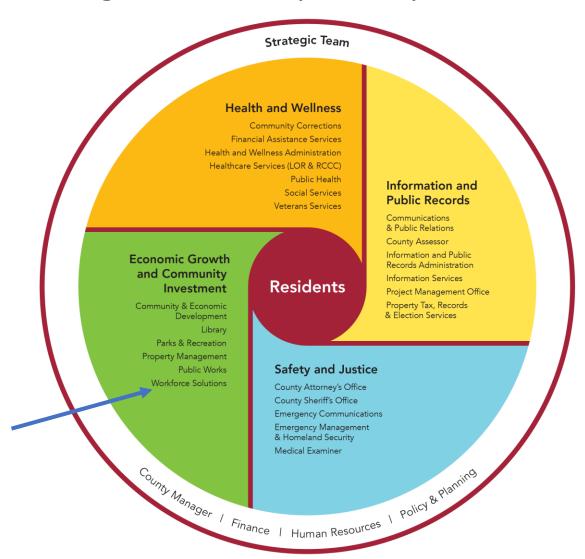
- Introduction
- Ramsey County Workforce Solutions Alignment
- Brief Program & Services Snapshot
  - Job Seekers
  - Businesses
- Partnership & Innovation



#### Communities working with Ramsey County

Intentional coordination at the County Service Team Level:

- **EGCI** (Economic Growth & Community Investment)
- Focus on human capital development
- Maximize efficiencies
- See and close gaps
- Deeper engagement with businesses and communities





#### Workforce as a driver of economic development

Link between the workforce and economic development is one reason the human capital development in any economy has a direct impact on the level of economic development in that area.

#### **Economic developers**

- Creating Jobs
- Building infrastructure
- Creating economic growth
- High end talent recruitment

## **Workforce Development**

- Getting people into jobs
- Helping people keep jobs
- Develop skills
- Increase earnings
- Training and recruitment at all levels
- Career Pathways



#### What is Workforce Solutions?

- Ramsey County Workforce Solutions has 80 employees and provides workforce services and job training to businesses and residents of Ramsey County including the City of St. Paul.
- There are three CareerForce Centers in the Ramsey County.
   They are located at 160 East Kellogg, Fairview/University and North St. Paul. Serve clients in programs and also universal clients.
- We serve over 11,000 job seekers each year. In addition, more than 1,000 visits at Career Labs each month.



It's your state of success



#### RAMSEY COUNTY







It's your state of success

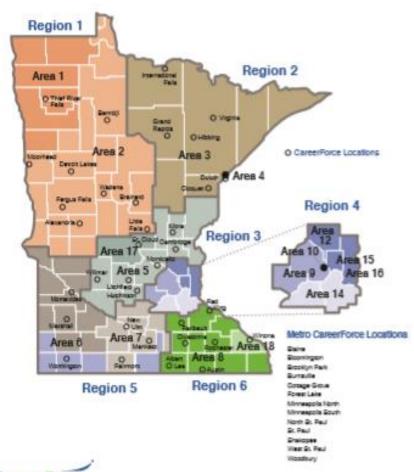


## Workforce Development Areas

- The workforce system in MN is divided into Workforce Development Areas.
- Funding driven by Federal grants passed through DEED and DHS. Limited State funds.
- Our department is 96% grant funded. Grants limit our flexibility.

Regional Workforce Development Areas

Local Workforce Development Areas





#### **Job Seeker Services**

- Diversionary Work Program (DWP) low-income families with children under 18
  designed to quickly re-attach people to work and divert them from enrolling in a longterm public assistance program
- TANF-Minnesota Family Investment Program (MFIP) cash, food, childcare, and employment assistance for low-income families with children under 18
- Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) food, employment and training assistance for low-income able-bodied adults
- Workforce Innovation and Opportunity Act (WIOA) Adult Program for low-income individuals who are ineligible or not wanting to be on public assistance programs
- Workforce Innovation and Opportunity Act (WIOA) and State Dislocated Worker
   Program (DW) for individuals laid off from work
- Workforce Innovation and Opportunity Act (WIOA) and State Youth Program for low-income young adults ages 14-24 with a specific focus on career exploration and connection to education
- Multiple Career Pathways providing work-experience, on-the-job training opportunities and internships for low-income individuals and young adults
- Outreach to Schools- for high school age youth to engage and expose them to postsecondary education, labor market information, and career pathway opportunities
- Support groups and training sessions



#### **Business Services**

- Employer of the day/Career Fairs
- Host an emerging worker
- Incumbent worker training
- Layoff services
- Labor market information
- Job Posting: more to come with new ED portal
- Workshops: Gig economy,
   Supporting global workforce







#### **Workforce Snapshot**

- High pressure on workforce ecosystem
- Pivot faster and to develop skilled workers faster
- Changing demographics: State Demographer, MN Compass
  - Aging workers
  - Diverse young worker pools, ~25% millennials, move toward minority-majority city
  - Skills Gap: Future of work, Digital and tech literacy, automation
  - Evolving educational ecosystem
  - Racial Disparities for POCI, many factors that still hold people back



# Themes Going Forward Co-create, elevate, and celebrate

- City of St. Paul and Suburban needs are different
- Collaboration
- Accessible delivery of services with co-location and satellite locations
- Economic Workforce Development Alignment
  - County Contracting and Workforce Inclusion efforts for construction and development projects, CERT
- Regional strategy efforts: Greater Metropolitan Workforce Council (GMWC)
- Public Sector Pathway Initiatives











A partnership for building a stronger and more diverse state, county and municipal workforce



## Partnership

Partnership Project Areas	Examples
Youth	<ul> <li>RightTrack evolving partnership</li> <li>Homeless Waiver</li> <li>Community Based Partnerships: CLUES, Junior Achievement, Ain Duh Yung, etc.</li> <li>Deepen partnerships with schools on career pathways</li> <li>Ramsey County Youth Works!</li> </ul>
Youth/Adult	<ul> <li>St. Paul EMS Academy additional cohort begins January 2020</li> <li>Ramsey County Pathways to Prosperity Grant: Men of color in construction, manufacturing and healthcare)</li> <li>Co-location and support services at key sites</li> </ul>
IT Sector	<ul> <li>Full Stack Scholarships</li> <li>Regional Pathways to Prosperity Grant w/ Hennepin, City of Minneapolis</li> <li>WESA (Women's Economic Security Act) Grant: Coding for young women of color</li> <li>Tech for All</li> </ul>
Co-Location	<ul> <li>Libraries</li> <li>Recreation Centers</li> <li>St. Paul Opportunity Center (SPOC)</li> </ul>
County Systems	<ul><li>Corrections</li><li>Foster Care</li></ul>
Economic Development	<ul><li>PED Collaboration</li><li>East Team</li></ul>



## Innovation

Program	Description
Invest in growing wages Incumbent Worker Training	Funding to help eligible Ramsey County businesses train and retain employees by providing skills upgrades and process improvement training for existing, full-time employees. Must demonstrate wage increases.
Job support helps families ROADS Program	Reliable Opportunities Advance Dads Support (ROADS) is a Ramsey County interdepartmental collaboration between Workforce Solutions (WFS) and the Child Support Services (CSS) Office. Using MFIP dollars to provide employment support to non-custodial parents.
Wrap around service delivery FAST Model	FAST has provided +300 Ramsey County extended MFIP families experiencing multiple barriers with culturally informed services on wellness, wellbeing and employment. Delivered on-site and in partnership with Goodwill Easter Seals.
Neighborhood Collaboration Community wealth creation The Peoples Fellowship	<ul> <li>Two-generation partnership: Saint Paul Promise Neighborhood (SPPN), the Network for the Development of Children of African Descent (NdCAD), and Ramsey County to support African American families.</li> <li>Parent can earn up to \$3,000 in an "Invest In Your Future" account that can be used to make specific asset purchases and children can earn up to \$600 in a college savings account.</li> </ul>
Braid program dollars TANF/WIOA Integration	Coordination across the two programs aims to improve efficiency in service delivery and increase the effectiveness of the provided services.
Deepen economic development Business Focus	<ul> <li>Workforce Business Retention &amp; Expansion (BRE) visits.</li> <li>WIB: Inclusive Hiring Practices</li> </ul>





A county of excellence working with you to enhance our quality of life.

## Ling Becker

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