Vang, Mai (CI-StPaul)

From:	Saraswati Chandrika <rugby_2005@yahoo.com>
Sent:	Monday, September 9, 2019 4:58 PM
To:	*CI-StPaul_LegislativeHearings
Subject:	Business suffering at 275 McKnight Rd S - Shamrock Plaza due to Sewer Line blockage

Dear Sir

We are Woodbury Cleaners - a dry cleaning business with multiple pick up locations in Woodbury area & also Plaza Cleaners in Fridley / New Brighton area (total five pick up locations). Our Plant to process clothes for cleaning is located at Shamrock Plaza in St. Paul.

Due to shutting of water supply for over one month, our business has suffered significant financial losses, employee losses and loss of customers, since we are unable to offer our popular Express Service and next day deliveries. We have to take clothing to a 3rd party cleaner which is extremely expensive and unaffordable. We are charged by $300/ hr. just to use the other facility to clean the clothes (this doesn't include any man power and so our staff has to got to that facility to do the work and so we have to run the payroll and pay for all the extra driving). Many of our employees have quit because of this need to travel to other place. We would like City Council to take note of this because Mr. Narayan Agarwal has mentioned in one of the communication with city council that dry cleaning business can operate pick and drop service and continue the cleaning operations at 3rd party. But this is clearly cost prohibitive.

Our commercial insurance has denied reimbursing these extra cost because they feel this issue belongs to wear & tear, hence not covered.

We were not aware of the City Council Meetings going on to address this issue & are thankful for city to take notice of this. Sadly, this prolonged issue, which has already dragged on over a month, has been costing us dearly financially. We have been forced to terminate our lease at Shamrock Plaza with Mr. Narayan Agarwal, the landlord, as this is clearly a breech of the lease contract.

Thanks.
Sincerely,

Dinesh
Woodbury Cleaners