

Dear Tri Nguyen,

I have received your letter disputing the extra charges for your duplex located at 558 Sherburne Ave.

Please find enclosed only a few of the pictures of the extra bags that we have hauled from this location. If you would like all of the pictures, please provide us an email address and we will provide all of the pictures back from October 1, 2018.

If you go on the City of St. Paul website, you will see that there is an extra charge of \$3.00 plus tax per bag if your lid is open. Please advise your tenants to put their trash in the can and make sure the lid is closed.

If they continue to overflow the trash can, you can add an additional 35, 65, or 95 gallon cart for an additional fee. Please call us to request this.

We will not be removing any of the extra bag charges. Your bill is correct. Any balance that has not been paid, will be turned over to the City of St. Paul.

Sincerely,

Susan Stewart