

April 15, 2019

To: Republic Services at 4325 East 66<sup>th</sup> St, Inver Grove Heights, MN 55075

To: Republic Services at 9813 Flying Cloud Dr, Eden Prairie, MN 55347

To: Republic Services at PO Box 9001154, Louisville, KY 40290

To: Office of Financial Services-Assessments, 700 City Hall

at 15 West Kellogg Boulevard, St. Paul, MN 55102

(these are all the addresses that have sent me letters)

From: Chris Holbrook who resides at 1302 Van Buren Ave, St. Paul, MN 55104

whom is the current property owner of

680 Minnehaha Ave W, St. Paul, MN 55104

RE: Account # 3-0923-8607972

Service location: 680 Minnehaha Ave W, St. Paul, MN 55104

Please correct your records. I am paid and current on my forced garbage service.

You sent me similar Notices of Non-Payment 3 months ago (which was the first bill ever sent to me). After multiple phone calls about your inaccurate notices I was told on January 21 it was corrected and that my balance was \$92.20, which I immediately sent and you can see was received on January 25, followed by a list of credits applied to my account to correct the errors.

I am confused as to why a subsequent notice of an unpaid amount of \$111.22 was apparently sent from Republic Services to the City of St. Paul on January 27 which I am receiving now. I have also just received my actual bill which states my current invoice due is \$38.39 which does not indicate any unpaid or late due.

And for the tenth time, there is only one 90 gallon garbage cart at this property. There never was a 68 gallon cart. Please remove it from the billing record on this account. This property only needs one cart and has only ever had one cart. You do not need to pick it up because you never delivered it in the first place to the fullest extent of my knowledge and daily drive by observation.

I appreciate your prompt attention to this matter. Thank you.

Chris Holbrook

home phone 651-644-8413