

Vang, Mai (CI-StPaul)

From: Chao, Diana (CI-StPaul)
Sent: Friday, August 2, 2019 9:39 AM
To: Moermond, Marcia (CI-StPaul); Vang, Mai (CI-StPaul); Zimny, Joanna (CI-StPaul)
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

From: Chao, Diana (CI-StPaul)
Sent: Friday, August 2, 2019 9:38 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: LH Follow-Up from 7/18/2019 - Republic Services

Thanks! I called 1983 Stillwater to let them know about the cart change and inform them that we further reduced the Q1 assessment.

From: Swanson, Christopher (CI-StPaul)
Sent: Thursday, August 1, 2019 2:54 PM
To: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Thursday, August 1, 2019 1:50 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

Think Before You Click: This email originated outside our organization.

Chris,

Please see Frances email below.

Thank you,

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Franklin, Romack <RFranklin3@republicservices.com>
Sent: Thursday, August 1, 2019 1:18 PM

To: Greg Revering <grevering.sph@gmail.com>
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

Chris,

Please see Frances email below.

Thank you,

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.™

From: Estrella, Frances
Sent: Thursday, August 01, 2019 1:08 PM
To: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: LH Follow-Up from 7/18/2019 - Republic Services

Completed.

1983 Stillwater Ave: did the change in the system cart will be exchanged on next regular pick up date
1816 Sims Ave: submitted a credit for \$2.56

Thank you

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, MN 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.

From: Franklin, Romack
Sent: Thursday, July 18, 2019 3:41 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

Please review the City's email below and respond accordingly.

Thank you,

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, July 18, 2019 1:58 PM
To: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: LH Follow-Up from 7/18/2019 - Republic Services

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "infosec.phishing@republicservices.com"

Romack,
Please see city request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Thursday, July 18, 2019 1:53 PM
To: grevering.sph@gmail.com
Cc: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Subject: LH Follow-Up from 7/18/2019 - Republic Services

Hello Greg,

Here are a few items we need to follow up with Republic Services on from the legislative hearing today.

- 1983 Stillwater Ave – **Please contact PO to remove 1 96-g and deliver 1 35-g weekly.** Bob Estelle (for DAWN KALTENHAUSER) 651-387-8550 or blumenhausflorist@msn.com.
- 1816 Sims Ave – PO paid \$107.56 in November 2018 and \$99.88 in December 2018 – total payment made of \$207.44. PO was billed incorrectly for YW service. PO did not receive any YW services during Q4 2018. The total bill for Q4 2018 should have been for 1 96-g (\$102.44). $\$207.44 - \$102.44 = \$105$ overpaid during Q4 2018. PO already made a payment of \$102.44 for Q2 2019 on 4/25/19. \$102.44 of the \$105 credit should go towards Q1 2019 bill. PO needs to receive a credit of \$2.56 ($\$105 - \102.44) for Q3 2019.
 - **ACTION NEEDED:** Please credit PO \$2.56 on Q3 2019 bill. Please confirm when this is done.

Thank you!