

Rebar, Jeannette (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Thursday, July 18, 2019 8:55 AM
To: Rebar, Jeannette (CI-StPaul)
Subject: FW: 468 Wheeler Q1 2019 Assessment

Here is his Email.

Chris

From: Howard Volk [mailto:Howard.Volk@netzero.net]
Sent: Friday, July 12, 2019 5:25 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 468 Wheeler Q1 2019 Assessment

Think Before You Click: This email originated outside our organization.

Thank you for the response. My phone call was concerning 4th quarter 2018, but now the conversation has morphed into 1st quarter 2019 and then soon to 2nd quarter 2019. Below is the email chain with Mai.

At the last meeting I attended, the judge/council sent people, including the hauler, to the look at the property & determine where I could use all 3 cans. They agreed that there is room for 3 small cans, which is what I have been asking for & willing to accept, since last August. At that time, the hauler said I could only switch can sizes in January, in which I said I will only pay for the two medium cans in use. They told me I had to pay for all 3 & so I paid for none, and have been waiting my turn with the council. In January, I called them to get the cans switched out to the smaller size. They refused to swap the cans until I paid for 4th quarter 2018. So again, I have been waiting my turn with the council. Because this has been an on-going issue for 6 months, I did pay for the two medium cans in use for 1st & 2nd quarter's 2019. When all agreed the smaller cans would fit, I followed up with Advanced disposal on June 13th, and they swapped out the cans on June 17th. They wouldn't do this until after the council got involved. Today, I received a new bill from Advanced for July service. **They are still charging me for 3 medium cans and the price has increased 39%!**

So, this is still my offer, which is a fair as it can be:

I did not pay anything for 4th quarter 2018.

I paid \$192.18 for the two medium cans in use for 2019 Quarter 1 &

I paid \$192.18 for the two medium cans in use for 2019 Quarter 2.

I owe 4th quarter 2018 of \$210.96, plus 1st quarter 2019 of \$ 18.78 & 2nd quarter 2019 of \$18.78.

I have been working on this resolution before the very 1st pick-up, and do not believe the late fees should have incurred.

Please tell me whom I need to see or speak with to get the \$ amount adjusted, and get current for Oct 18 -June 19. I will pay this immediately, if agreed upon.

Old email chain with Mai, starts here.

Please contact Chris Swanson at Public Works. His number is 651-266-8897.

As to the notice of pending hearing dates, Office of Financial Services will be sending them out. Their number is 651-266-8858.

Mai Vang

From: Howard Volk [<mailto:Howard.Volk@netzero.net>]
Sent: Friday, June 28, 2019 3:44 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: RE: 468 Wheeler, CG1901D1, Asmt 190054

You are the only person I have communicated with, not counting the calls/attempts last August, to get the service level corrected. Advanced Disposal is not willing to make the price adjustment. At this point, I'm looking for a reduced balance & late fees, to correct the pricing to the smaller containers.

I have not received anything from the government concerning (2019 1st & 2nd quarter balance due).

I've never seen or heard of such quick response's from the government. I really appreciate you and your efforts to guide me to the next step towards resolution.
Howard Volk

From: Vang, Mai (CI-StPaul) [<mailto:mai.vang@ci.stpaul.mn.us>]
Sent: Friday, June 28, 2019 12:55 PM
To: Howard Volk <Howard.Volk@netzero.net>
Subject: RE: 468 Wheeler, CG1901D1, Asmt 190054

Volk,
Looks like the notice won't be sent out until July 5th for File No. CG1902C1. Hearing date will be 7/25/19. If you resolved with Public Works there is no need for you to appeal.

The one on May 9 LH and adopted by Council on June 12 is continued to September 11 Public hearing.

Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
15 W Kellogg Bvd, Ste. 310
Saint Paul, MN 55102
P: 651-266-8563
F: 651-266-8574
mai.vang@ci.stpaul.mn.us

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From: Howard Volk [<mailto:Howard.Volk@netzero.net>]
Sent: Friday, June 28, 2019 12:31 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: RE: 468 Wheeler, CG1901D1, Asmt 190054

Think Before You Click: This email originated outside our organization.

Thank you for following up. I have not received anything since your last email & am unaware of the next hearing date. I do not need to appeal or appear, if you can accept my \$ offer, which is based on the 3 small containers that fit onto the property. Just verify/confirm and tell me where to send the check, to get current through June 2019.

I have not pay anything for 4th quarter 2018.

I paid \$192.18 for the two cans in use for 2019 Quarter 1 &

I paid \$192.18 for the two cans in use for 2019 Quarter 2.

I owe 4th quarter 2018 of \$210.96, plus 1st quarter 2019 of \$ 18.78 & 2nd quarter 2019 of \$18.78.

Howard Volk
763 531-9588

From: Vang, Mai (CI-StPaul) [<mailto:mai.vang@ci.stpaul.mn.us>]
Sent: Friday, June 28, 2019 12:03 PM
To: Howard Volk <Howard.Volk@netzero.net>
Subject: RE: 468 Wheeler, CG1901D1, Asmt 190054

Mr. Volk,
Did you ever received the notice for July's hearing? And if so, are you appealing?

Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
15 W Kellogg Bvd, Ste. 310
Saint Paul, MN 55102
P: 651-266-8563
F: 651-266-8574
mai.vang@ci.stpaul.mn.us

Making Saint Paul the Most Livable City in America

From: Howard Volk [<mailto:Howard.Volk@netzero.net>]
Sent: Thursday, June 13, 2019 12:05 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: RE: 468 Wheeler, CG1901D1, Asmt 190054

Think Before You Click: This email originated outside our organization.

TY. I will see you in July, what is the date & time.

I just spent 54 minutes on the phone with Advanced, & they will swap out the 3 containers (1 never used), for 3 small containers. My intention of coming to the next meeting is to get the last 9 months of billing recomputed to the lessor charges of 3 small containers (\$210.96).

I did not pay anything for 4th quarter 2018.

I paid \$192.18 for the two cans in use for 2019 Quarter 1 &

I paid \$192.18 for the two cans in use for 2019 Quarter 2.

I owe 4th quarter 2018, plus 1st quarter 2019 of \$ 18.78 & 2nd quarter 2019 of \$18.78.

Howard Volk
763 531-9588

From: Vang, Mai (CI-StPaul) [<mailto:mai.vang@ci.stpaul.mn.us>]
Sent: Thursday, June 13, 2019 10:49 AM
To: Howard Volk <Howard.Volk@netzero.net>
Cc: Biales, Ellen (CI-StPaul) <ellen.biales@ci.stpaul.mn.us>; Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>; Kirby, Joseph (CI-StPaul) <Joseph.Kirby@ci.stpaul.mn.us>; Rebar, Jeannette (CI-StPaul) <Jeannette.Rebar@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 468 Wheeler, CG1901D1, Asmt 190054

Hello Mr. Volk,
Even though Marcia Moermond recommended approval of the assessment for 4th Quarter 2018 delinquent bill, she decided to continue the matter from yesterday's public hearing to September 11 @ 3:30 p.m. in Room 300. You have another delinquent assessment for 1st Quarter 2019 scheduled for Legislative Hearing in July and notice will be sent out. If you wish to appeal the assessment, you may come to the legislative hearing at that time. Both assessments will be heard at the September 11 public hearing.

Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
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Saint Paul, MN 55102
P: 651-266-8563
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mai.vang@ci.stpaul.mn.us

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From: Swanson, Christopher (CI-StPaul) [<mailto:Christopher.Swanson@ci.stpaul.mn.us>]
Sent: Tuesday, July 09, 2019 9:09 AM
To: Howard.Volk@netzero.net
Cc: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Subject: 468 Wheeler Q1 2019 Assessment

Hi Mr. Volk,

I received your voice message about your pending assessment for the Q1 2019 garbage bill at the property located at 468 Wheeler Street N. If you wish to attend the hearing I ask that you fill out the request for Legislative hearing webform listed here. <https://www.stpaul.gov/request-legislative-hearing-garbage-assessment-quarter-1-2019-jan-march>

If you have additional questions please do not hesitate to reach out to us.

Have a wonderful day!

Chris



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