

File Number **CG1902A1**
Assessment Number **190101**
Property Address **774 Holly Avenue**
Property ID Number **02-28-23-13-0115**

To Whom It May Concern,

I am writing to appeal the decision by the Department of Public Works to charge us for trash service that we did not request or receive from December 22, 2018 to April 1, 2019. The amount charged to us is \$110.97. The company providing service to our area is Republic Trash Co.

We bought our house on December 22, 2018. The previous owners, Chad Paar called the trash service provider prior to that date and cancelled the trash service. We did not move into the house until April 1, 2019. From December 22, 2018 until April 1, 2019 our trash can was located within our fenced back yard and was not accessible for trash pick up. It was never in the alley during that time for pickup service. I called Republic around April 10, 2019 and requested that service be started. At that time I requested that a smaller trash can be sent. Republic should have documentation of both the phone call cancelling service in December and my request to begin service April 1, 2019.

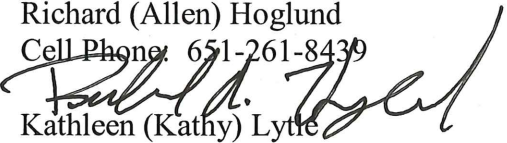
The Department of Public Works or Republic Trash Co. did not give us, as new owners, any information about their policies or how to restart service once the previous owners had cancelled the service. Instead, in their letter denying our appeal, they stated that in order to stop the trash service we should have completed a form stating that the property was unoccupied during that time.

We are requesting that the \$110.97 charge be rescinded for the above reasons. If you need further documentation we can provide the paperwork showing when we moved out of our apartment and when the moving company moved our furniture.

Thank you for your attention to the matter.

Sincerely,

Richard (Allen) Hoglund
Cell Phone: 651-261-8439


Kathleen (Kathy) Lytle
Cell Phone: 651-261-8473

