



CITY OF SAINT PAUL
Melvin W. Carter, Mayor

1500 City Hall Annex
25 W. Fourth Street
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Robert Kopf Jr
950 Ashland Ave
St Paul MN 55104-7018

March 15, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 950 ASHLAND AVE is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

REASON FOR CHARGE:

According to City records, there was a complaint submitted to Republic Services about your billing issue on November 8th, 2018. In the complaint, the City detailed that you wished to receive one single bill for your property at 950 Ashland Ave, instead of two separate bills.

Regardless of how the bill was issued, you were still responsible for paying for garbage services rendered for 2 35-gallon Every Other Week carts and 1 96-gallon Large cart. You are still responsible to pay the delinquent charge, as garbage service was provided from October through December 2018.

OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

1. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
2. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS,
700 CITY HALL, 15 WEST KELLOGG BOULEVARD,
ST PAUL, MN 55102-1658

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.



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Need this translated? Call us at 651-266-6100

Necesita esta traducción? Comuníquese con nosotros al 651-266-6100

Ma u baahan tahay tarjamadaan Naga soo wac 651-266-6100

Xav tau qhov no txhais los? Hu rau peb ntawm 651-266-6100

OPTION FOR LEGISLATIVE HEARING

If you wish to continue the dispute, please fill out the form located at www.stpaul.gov/hearinggarbage to request a legislative hearing. You will receive more information about the date and time for the legislative hearing in a Public Hearing Notice and Ratification of Assessment letter that you will receive from the City the week of March 25th. If you need assistance filling out the on-line form, please call 651-266-6100.

If you have general questions about the assessment process, you can contact the assessment department at 651-266-8858. For more information about the new citywide garbage service, please visit www.stpaul.gov/garbage. If you have questions or believe you have received this letter in error, please call 651-266-6101 or email PW-GarbageAssessmentDisputes@stpaul.gov.

Sincerely,



Chris Swanson
Solid Waste Programs Supervisor, Public Works