

From: [Franklin, Romack](#)
To: [Swanson, Christopher \(CI-StPaul\)](#)
Subject: FW: 971 Beech St
Date: Friday, February 8, 2019 9:54:25 AM

Chris,

Could you see below and reach out to this RDU?

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.™

From: Sanders, Stacey <ssanders@aspenwaste.com>
Sent: Friday, February 8, 2019 9:23 AM
To: 'Nicole Franklin'
Subject: RE: 971 Beech St

Nicole,
Do you know if the city reached out to Abbie?

Stacey Sanders
Aspen Waste Systems
Office Operations Manager
ssanders@aspenwaste.com
612-884-8017

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www.aspenwaste.com

From: Nicole Franklin <nicole.r.franklin@outlook.com>
Sent: Friday, February 1, 2019 9:48 AM
To: Sanders, Stacey <ssanders@aspenwaste.com>
Subject: Re: 971 Beech St

Stacey,

I have forwarded your request.

Nicole Franklin
St. Paul Haulers LLC.
612-298-2990

From: Sanders, Stacey <ssanders@aspenwaste.com>
Sent: Friday, February 1, 2019 9:27 AM
To: 'Nicole Franklin'
Subject: RE: 971 Beech St

Nicole,
Would it be possible then to have someone from the city contact the owner Abbie Finger 773-495-7867

Stacey Sanders
Aspen Waste Systems
Office Operations Manager
ssanders@aspenwaste.com
612-884-8017

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www.aspenwaste.com

From: Sanders, Stacey
Sent: Thursday, January 31, 2019 5:54 PM
To: 'Nicole Franklin' <nicole.r.franklin@outlook.com>; 'Franklin, Romack' <RFranklin3@republicservices.com>
Subject: RE: 971 Beech St

Nicole & Romack,
So why would I choose to remove this account from assessment if I am following the rules set forth in the contract? Though I do feel for the customer I would be doing this all day, everyone has a story. My whole point was about the vacancy, why don't they get back dated? The resident advised me that the water has been turned off since September (I am sure the city has record of that). The

rules should be black and white and we only take direction from the city and their updates, unless I have been going about this all wrong the whole time? If the city back dated the vacancy then of course I would remove the account from assessment but they didn't.

Please advise

Stacey Sanders
Aspen Waste Systems
Office Operations Manager
ssanders@aspenwaste.com
612-884-8017

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From: Nicole Franklin <nicole.r.franklin@outlook.com>
Sent: Thursday, January 31, 2019 5:44 PM
To: Sanders, Stacey <ssanders@aspenwaste.com>
Subject: Fw: 971 Beech St

Stacey,

Please see the city's email below.

Nicole Franklin
St. Paul Haulers LLC.
612-298-2990

----- Original message -----

From: "Swanson, Christopher (CI-StPaul)" <Christopher.Swanson@ci.stpaul.mn.us>
Date: 1/31/19 5:16 PM (GMT-06:00)
To: "Franklin, Romack" <RFranklin3@republicservices.com>
Subject: RE: 971 Beech St

Note that (Christopher.Swanson@ci.stpaul.mn.us) is an external email. Forward unfamiliar emails to infosec.phishing@republicservices.com

Hi Romack,

Please tell the haulers that there is still time to remove any assessments. We have just started the assessment process. The final assessment list does not go to council until later in the year. Be aware that any assessments we remove will be deducted from the city's future payment to the hauler. If Stacy wants to send me an email asking to remove the assessment I am more than willing to make that happen.

Also, for future assessment changes for the Q4 charges I would the haulers to use the hauler delinquent accounts assessment spreadsheet I just sent over.

Thanks

chris

From: Franklin, Romack [<mailto:RFranklin3@republicservices.com>]
Sent: Thursday, January 31, 2019 4:33 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 971 Beech St

Chris,

Please see below. Could you assist?

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



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From: Sanders, Stacey <ssanders@aspenwaste.com>
Sent: Thursday, January 31, 2019 1:58 PM
To: 'Nicole Franklin'
Subject: 971 Beech St

Nicole,

Looking for some guidance on the address above. This property has been vacant since the onset of

organized collection 10/1/18. According to the owner she has been trying to get it declared as such since but no luck until we received with the last update. The update indicates an effective date of 1/1/19. This was very upsetting to her since I had to advise her that since her first invoice went unpaid it would be assessed to taxes and if this is unpaid the same would occur. Considering with all updates received the adjustment goes on the next billing so she would have to pay this in order to avoid certification. Can the vacant be back dated? Can her property tax records be corrected? I offered to email on her behalf as she states when she calls any city # she does not get very far and is very frustrated

Any help would be great

Thanks

Stacey Sanders
Aspen Waste Systems
Office Operations Manager
ssanders@aspenwaste.com
612-884-8017

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www.aspenwaste.com