Kathy Lantry, Director

SAINT PAUL CITY OF SAINT PAUL

Melvin W. Carter, Mayor

1500 City Hall Annex 25 W. Fourth Street Saint Paul, MN 55102-1660 Fax: 651-266-6222

John Hehn Carroll 689 CONWAY ST SAINT PAUL MN 55106-5505

March 15, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 689 CONWAY ST is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

REASON FOR CHARGE:

Garbage haulers have turned over to the City all delinquent charges for Quarter 4 2018 (October – December) for assessment. You are responsible for paying the outstanding balance that is owed to the City.

If you believe that you should not have been issued a late fee, please contact your hauler directly to discuss this charge. If your hauler determines that the late fee was charged in error, they will credit that amount to your account. Even if you receive a credit, you still need to pay the delinquent charge to the City.

OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

- 1. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
- 2. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
- 3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
- 4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS, 700 CITY HALL, 15 WEST KELLOGG BOULEVARD, ST PAUL, MN 55102-1658

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

An Affirmative Action Equal Opportunity Employer