

# CITY OF SAINT PAUL

Melvin W. Carter, Mayor

1500 City Hall Annex 25 W. Fourth Street Saint Paul, MN 55102-1660 Fax: 651-266-6222

Stephanie Reis 14221 Dallas Pkwy Flr 10 Dallas TX 75254-2916

March 15, 2019

# Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 1773 MARGARET ST is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

### **REASON FOR CHARGE:**

Garbage haulers have turned over to the City all delinquent charges for Quarter 4 2018 (October – December) for assessment. You are responsible for paying the outstanding balance that is owed to the City.

If you believe that you should not have been issued a late fee, please contact your hauler directly to discuss this charge. If your hauler determines that the late fee was charged in error, they will credit that amount to your account. Even if you receive a credit, you still need to pay the delinquent charge to the City.

#### **OPTIONS TO PAY YOUR BILL**

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

- 1. Pay online from your checking/savings account at <a href="www.stpaul.gov/assessments">www.stpaul.gov/assessments</a>. No additional fee.
- 2. Pay online using a credit/debit card at <a href="https://www.stpaul.gov/assessments">www.stpaul.gov/assessments</a>. Bank fee of 2.49%.
- 3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
- 4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS, 700 CITY HALL, 15 WEST KELLOGG BOULEVARD, ST PAUL, MN 55102-1658

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

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### **OPTION FOR LEGISLATIVE HEARING**

If you wish to continue the dispute, please fill out the form located at <a href="www.stpaul.gov/hearinggarbage">www.stpaul.gov/hearinggarbage</a> to request a legislative hearing. You will receive more information about the date and time for the legislative hearing in a Public Hearing Notice and Ratification of Assessment letter that you will receive from the City the week of March 25<sup>th</sup>. If you need assistance filling out the on-line form, please call 651-266-6100.

If you have general questions about the assessment process, you can contact the assessment department at 651-266-8858. For more information about the new citywide garbage service, please visit <a href="https://www.stpaul.gov/garbage">www.stpaul.gov/garbage</a>. If you have questions or believe you have received this letter in error, please call 651-266-6101 or email <a href="https://www.stpaul.gov">PW-GarbageAssessmentDisputes@stpaul.gov</a>.

Sincerely,

Chris Swanson

Solid Waste Programs Supervisor, Public Works