



CITY OF SAINT PAUL
Melvin W. Carter, Mayor

1500 City Hall Annex
25 W. Fourth Street
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Deborah Moore
812 California Ave W
Saint Paul MN 55117-3456

March 15, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 812 CALIFORNIA AVE W is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

REASON FOR CHARGE:

According to the document you provided, you made a payment to Waste Management for \$96.08 on January 4th, 2019. This payment did not post to Waste Management until after January 5th, 2019.

Garbage haulers have turned all delinquent charges for Quarter 4 2018 (October – December) over to the City for assessment. When a delinquent balance is turned over to the City, your account with the garbage hauler will show a zero balance. The City is now responsible for collecting that amount. If the payment was not received by the hauler by January 5th, 2019, that payment was applied as a credit on your account. You are still responsible for paying the City any outstanding delinquent balance from Quarter 4 2018.

OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

1. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
2. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS,
700 CITY HALL, 15 WEST KELLOGG BOULEVARD,
ST PAUL, MN 55102-1658



An Affirmative Action Equal Opportunity Employer



If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

OPTION FOR LEGISLATIVE HEARING

If you wish to continue the dispute, please fill out the form located at www.stpaul.gov/hearinggarbage to request a legislative hearing. You will receive more information about the date and time for the legislative hearing in a Public Hearing Notice and Ratification of Assessment letter that you will receive from the City the week of March 25th. If you need assistance filling out the on-line form, please call 651-266-6100.

If you have general questions about the assessment process, you can contact the assessment department at 651-266-8858. For more information about the new citywide garbage service, please visit www.stpaul.gov/garbage. If you have questions or believe you have received this letter in error, please call 651-266-6101 or email PW-GarbageAssessmentDisputes@stpaul.gov.

Sincerely,



Chris Swanson
Solid Waste Programs Supervisor, Public Works