

From: [Swanson, Christopher \(CI-StPaul\)](#)
To: ["Franklin, Romack"](#)
Bcc: [Chao, Diana \(CI-StPaul\)](#); [Kirby, Joseph \(CI-StPaul\)](#)
Subject: RE: Duplex Issue Daniel E Otto 651 Hawthorne Ave E 651-500-4120
Date: Monday, December 31, 2018 9:17:00 AM

Hi Romack,

Thanks for the note. Mary is correct- this is a duplex in everyone's system. If the resident wishes to change to a single family home they would need to call into the Ramsey County Assessor's office. The number is 651-266-2040. Thanks for bringing this to our attention.

Chris

From: Franklin, Romack [mailto:RFranklin3@republicservices.com]
Sent: Friday, December 28, 2018 6:06 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: Duplex Issue Daniel E Otto 651 Hawthorne Ave E 651-500-4120

Chris,

Please see WM's email below.

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497
w www.republicservices.com



We'll handle it from here.™

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, December 28, 2018 4:58 PM

To: Nicole Franklin

Cc: Patch, Mary

Subject: Duplex Issue Daniel E Otto 651 Hawthorne Ave E 651-500-4120

This resident has 2 medium trash carts and the reason is because the city and the county have him down as a duplex.

He had called customer service awhile back and wanted to go to just one small cart – well since he is listed as a duplex there has been a lot of going back and forth on this.

Come to find out that per Daniel this became a single family dwelling over ten years ago but he never had it updated with either the city or county.

I just want to make sure the city is aware of this.

Customer service will be calling him and he will be told he has to update this to SF otherwise I can't do anything with his account.

Thanks

Mary Patch

Municipal Sales Coordinator

mpatch@wm.com

Waste Management

20520 Keokuk Ave Suite 200

Lakeville, MN 55044

Phone: (952) 460-8667

Fax: (952) 460-8699

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