## Vang, Mai (CI-StPaul)

From: Wetzel-Moore, Alyssa (CI-StPaul)
Sent: Wednesday, August 1, 2018 2:27 PM

**To:** Moermond, Marcia (CI-StPaul); Naylor, Racquel (CI-StPaul); Vang, Mai (CI-StPaul)

**Cc:** Tolar, Siobhan (CI-StPaul)

**Subject:** RE: FW; July31,2018LegislativeHearing Agenda+E-mailString.(pdf's; Two Attached; RRR;

HP)

Thank you Marcia. It's helpful to know that OCR was on run on those documents. Since you know how to make those documents reader-accessible, then it will not be necessary for me to show you. Does your office have the ability to test out the readability of these documents prior to sending them to people who use screen readers?

Also, as an FYI, Mr. Heller came to our office today and reiterated his request for closed captioning at Council Meetings. I don't believe he was making the request for himself, but rather for a broader interest in accessibility.

Thanks, Alyssa

## Alyssa Wetzel-Moore

Human Rights Specialist & ADA Coordinator
Human Rights & Equal Economic Opportunity
15 West Kellogg Blvd., 240 City Hall
Saint Paul, MN 55102
P: 651-266-8965
F: 651-266-8962
Alyssa.Wetzel-Moore@ci.stpaul.mn.us

HREEO Champions Justice and Equity by confronting issues of discrimination and providing innovative avenues for accessibility and economic opportunities for all residents and businesses.

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From: Moermond, Marcia (CI-StPaul)
Sent: Wednesday, August 1, 2018 1:38 PM

To: Wetzel-Moore, Alyssa (CI-StPaul) <alyssa.wetzel-moore@ci.stpaul.mn.us>; Naylor, Racquel (CI-StPaul)

<racquel.naylor@ci.stpaul.mn.us>; Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>

Cc: Tolar, Siobhan (CI-StPaul) <siobhan.tolar@ci.stpaul.mn.us>

Subject: RE: FW; July31,2018LegislativeHearing Agenda+E-mailString.(pdf's; Two Attached; RRR; HP)

Thank Alyssa,

There appears to have been an error on our part, as we ran OCR on the relevant documents and those should have been the ones attached to the email we sent to him. It appears the older version was attached to the email. This will be corrected today.

As to your other question, I am the primary contact. I don't think we need to meet in person, but thanks for the offer.

I have already talked to our City Attorney and feel comfortable with our approach.

Thank you for your assistance, Marcia

From: Wetzel-Moore, Alyssa (CI-StPaul)
Sent: Wednesday, August 1, 2018 11:18 AM

To: Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Naylor, Racquel (CI-StPaul)

<racquel.naylor@ci.stpaul.mn.us>; Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>

Cc: Tolar, Siobhan (CI-StPaul) <siobhan.tolar@ci.stpaul.mn.us>

Subject: RE: FW; July31,2018LegislativeHearing Agenda+E-mailString.(pdf's; Two Attached; RRR; HP)

Good morning Racquel, Marcia and Mai,

In the email string, there are a number of documents that were scanned and uploaded as pdf. A pdf cannot be read by a screen reader if it is a scanned image of a document. This is different than when an electronic document, such as when a word document, is saved as a pdf.

I used adobe reader and all it read was "warning empty page." I couldn't open access the attachment he sent on this email string, so I am reattaching the document that was sent to me previously.

Please let me know if you would like to meet in person I can explain the difference and how you can check accessibility. I will also want to loop in OTC as their technical experience in this area is more advanced than mine.

I have also attached Rick Heller's accommodation request via the online form. I know he has already requested these accommodations directly from Council, but it is helpful to have this articulated in one place.

For next steps, please loop in your City Attorney and let me know who from Council should be my primary point of contact on this issue.

Thank you, Alyssa

## Alyssa Wetzel-Moore

Human Rights Specialist & ADA Coordinator Human Rights & Equal Economic Opportunity 15 West Kellogg Blvd., 240 City Hall Saint Paul, MN 55102 P: 651-266-8965

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Alyssa.Wetzel-Moore@ci.stpaul.mn.us

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From: Richard Heller [mailto:mnrick@mninter.net]

Sent: Tuesday, July 31, 2018 2:59 AM

**To:** Wetzel-Moore, Alyssa (CI-StPaul) <a href="mailto:slpaul.mn.us">alyssa.wetzel-moore@ci.stpaul.mn.us">cc: Vang, Mai (CI-StPaul) <mailto:slpaul.mn.us</a>; mnriCk@mninter.net

Subject: FW; July31,2018LegislativeHearing Agenda+E-mailString.(pdf's; Two Attached; RRR; HP)

Importance: High

Tuesday July 31st,2018 (Sent in PDF and HTML formats,only; Have use computer software requesting Delivery Receipt; Thanks to those who express they got)

Alyssa Wetzel-Moore, Human Rights Specialist & ADA Coordinator;

Human Rights & Equal Economic Opportunity [HREEO];

Saint Paul City; 15 West Kellogg Blvd., 240 City Hall; Saint Paul, MN 55102

Phone number(s): 651-266-8965; Fax: 651-266-8962; Electronic or E-mail Address: Alyssa.Wetzel-Moore@ci.stpaul.mn.us;

Re: FW; July31,2018LegislativeHearing Agenda+E-mailString.(pdf's; Two Attached; RRR; HP)

Dear Alyssa Wetzel-Moore and whom it concerns

Thank for our phone conversation yesterday, July 30<sup>th</sup>, 2018.Had asked to review all online files for the address below, with City of Saint Paul required software [PDF documents]. Did express PDF do not meet City Accessibility Policy [ Have include HTML(email) String Date and time stamped, July 17<sup>th</sup>,2018 10:29AM –Text(below) and <u>Attached PDF</u> (online; <u>Agenda</u>) named: <u>MeetingAgemda27-July-12-32-30.pdf</u> ] Quote...*Any non-compliant web page must be addressed within ten (10) business days of discovery. Inaccessible information can be requested in an alternative format ...Accessibility requests from individuals with a disability will receive a response within ten business days...End Quote from Saint Paul Webpage at <a href="https://www.stpaul.gov/website-policies#accessibility\_policy">https://www.stpaul.gov/website-policies#accessibility\_policy</a>.* 

Continue to suggest anyone who create a PDF, filling out Meta data file [located under Document Properties]. It is important to know who created document(s), Again if do not meet City Saint Paul Website accessibility policy. As well, part of data retention records policies+ laws.

Since, electronic messages can get lost/ misplaced, And timeline expressed above, have used computer software to Place High Priority (HP) and Request Read Receipt (RRR) Also coped others below and self. For functional reasons\*\*and prior request, have converted HTML format into a secured PDF, named FW; July31,2018LegislativeHearing Agenda+E-mailString.pdf (attached; Total:2 pages). Do Request written response in PDF(non-image) from HREEO. If I receive no response in writing in the next Ten (10) working days, will consider the above validate as accurate and not misleading. If correction(s) have been made, report back of what correction(s). Have copied Mai X. Vang, Legislative Hearing Coordinator [Expressed below] and self. Last. Have one suggestion\* at bottom of this message.

Thank you all for your time, hard work and considerations, being Champions Justice and Equity. As well, Assuring City employees will be trained, So the public will Acquire, Engage, and Enjoy, same City services and Web sites innovative avenues, for accessibility and economic opportunities, for all residents and businesses<\*>, with ease of use.

RiCk ,4all 2e/Pd variable learners.; 1223 Marion Street ;Saint Paul, Minnesota, 55117; Voice Mail at 651-488-2735; E-mail: mnriCk@mninter.net

Cc: Mai X. Vang, Legislative Hearing Coordinator; E-mail: <a href="mail.vang@ci.stpaul.mn.us">mai.vang@ci.stpaul.mn.us</a>

Self; E-mail: mnrick@mninter.net

\*End Suggestion(s). Tool(s) to apply compared to who and to do what? Quote Social Security. Accessibility Help BrowseAloud to listen to the web pages on social security.gov. This plug-in is provided to you at no cost helps people who may find it difficult to read text online, those who may have literacy problems, or those with learning disabilities such as dyslexia. It is also a beneficial tool for those for whom English is a second language. End quote. Source(s): https://www.ssa.gov/accessibility/browseAloud.html

Above and below named FW; July31,2018LegislativeHearing Agenda+E-mailString.pdf (attached)

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From: Vang, Mai (CI-StPaul) [mailto:mai.vang@ci.stpaul.mn.us]

**Sent:** Friday, July 27, 2018 12:42 PM

To: mnrick@mninter.net

Subject: July 31, 2018 Legislative Hearing Agenda

Mr. Heller,

See attached Legislative Hearing Agenda for July 31, 2018.



Mai X. Vang
Legislative Hearing Coordinator
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