TECHNOLOGY IN LIBRARIES

SAINT PAUL
PUBLIC LIBRARY

Role of the Technology Manager

- Manage technology
- Continuous improvement
- Community and staff needs
- Build partnerships
- Data
- Enhance and extend library service

Role of Technology in Libraries

- Access
- Equity
- Build community
- Workforce development
- Personal development
- Enhance and extend library service

SAINT PAUL
PUBLIC LIBRARY

Importance to Saint Paul

MELSA Resident Survey: Technology Use and Access

- **10% of reported having no internet in their home**

- **10% felt 'not at all comfortable' or 'only a little comfortable' using technology or the internet**

  - 78% find government information
  - 56% pay taxes and fees
  - 51% register for or check status on a government program
  - 49% participate in education-related activities

From "Resident Survey Research: Technology Use and Access" survey results for St. Paul. This was administered by the National Research Center in July 2016.

SAINT PAUL
PUBLIC LIBRARY

Potential Future Trends

- **Know the community**
- **Coding**
- **Data literacy**
- **Digital media**
- **Privacy**
- **Emerging technology**
- **Partnerships**

SAINT PAUL
PUBLIC LIBRARY