2019 Library Needs Assessment

Presented to the Saint Paul Public Library Board April 4, 2018

The priorities of the Saint Paul Public Library are advancing **education** (all children ready for kindergarten; all students graduate from high school and succeed in post-secondary; and all adults have basic workforce skills) encouraging **active**, **engaged communities**; and responsibly stewarding **public and private resources**. The following needs assessment is informed by these priorities.

Stable Budget Future Issues

Education and Engaged Communities

- Continue expansion of Library Go (e-cards) to charter and private schools; continue to deepen use by teachers, students at SPPS.
- Continue to implement changes in Legacy-funded and other adult and youth programming to ensure equitable access to all residents.
- Advance early learning opportunities to better meet community needs.
- Expand capacity to develop and deliver culturally-specific outreach and programming.
- Build on strength of current workforce and economic development programs, including support for entrepreneurs

- In partnership with others, how to have a greater impact on Saint Paul's learning priorities.
- How to support and fund robust, community-informed programming in libraries, in the community, and online.
- How to deliver services as effectively and efficiently as possible to allow capacity for delivery of new and different programs and services.

Financial and Asset Management

- · Plan and implement safety and security upgrades
- Plan for capital improvements using data, including racial equity analysis; planning for funding capital improvements.
- Lay groundwork for capital improvements to three libraries, including physical needs assessment and community engagement.
- How to support program innovation and broadband capacity if state or federal funding changes.

Operations

- Deepen our analysis of services and policies using a racial equity lens to better serve all residents.
- · Implement new strategic plan to guide library services.
- · Develop data-based service performance management strategy.
- How to collaborate with other systems and organizations to address community challenges that show up in libraries.
- How to fund the expertise and capital needs required to advance digital content and learning platforms, especially in light of declining fee, fine revenue.

Talent Development

- Strengthen our intentional support and encouragement for staff education, promotion and retention to build a skilled staff that reflects our community, including leadership pathways for staff of color.
- All new employees attend Foundations of Racial Equity; regular racial equity training/discussions with staff at all levels.
- How to develop staff skills necessary to support innovation and equity as the library field continues to transform for the 21st century.