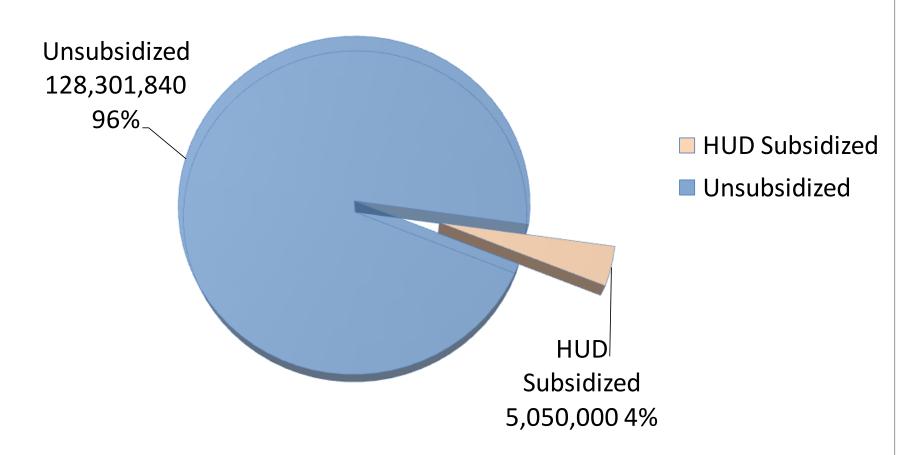


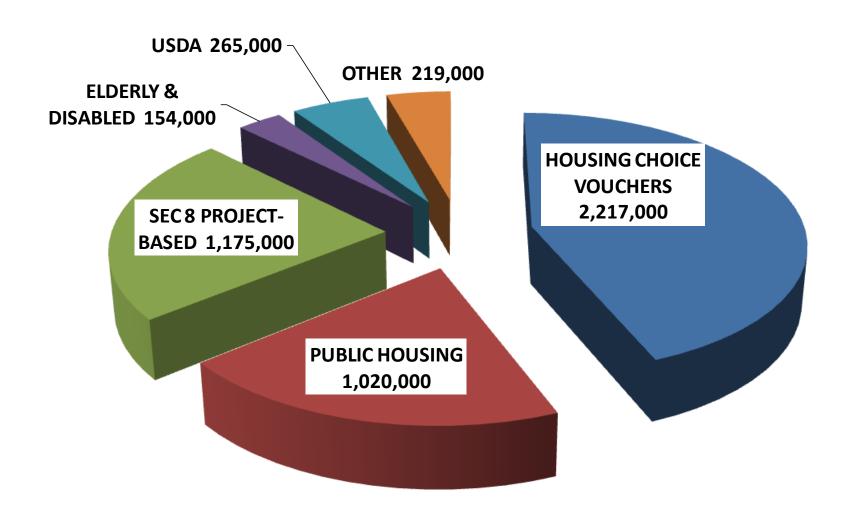
St. Paul PHA's Section 8 Program Overview

Jon Gutzmann, Executive Director
Al Hester, Housing Policy Director
Dominic Mitchell, Section 8 Programs Manager
Cynthia Yuen, Assistant Section 8 Programs
Manager
St. Paul PHA

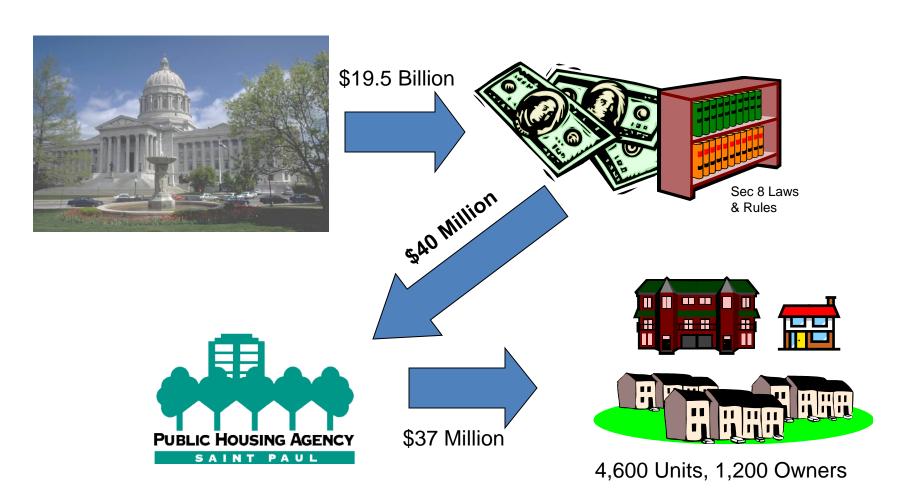
APPROXIMATELY 133 MILLION HOUSING UNITS IN THE U.S. ABOUT 4% OF THEM RECEIVE FEDERAL SUBSIDIES THROUGH HUD ONLY ABOUT 1/4 OF ELIGIBLE HOUSEHOLDS RECEIVE RENT ASSISTANCE



HUD -SUBSIDIZED HOUSING IN THE U.S. 5 MILLION HOMES - 4% OF HOUSING SUPPLY



SECTION 8 HCV: Subsidies to Private Owners



The Section 8 Voucher Programs

Housing Choice Voucher
(HCV) Programs (4,707)

Project-Based Voucher (PBV) Program (515)

(327)
Mixed Income
(188)

Supportive

"Port-Outs" (652)

"Port-Ins" (292)

Mod Rehab SROs (Single Room Occ'y) (81)

Mainstream / Disability
Program (117)

Family Unification
Program
(100)

Shelter Plus Care (8)

HUD-VASH – Veterans Affairs
Supportive Housing for
Homeless Vets (176)

Preservation/ Tenant Protection/ Enhanced Vouchers (558)

Family Self-Sufficiency
Program (45)

SEMAP "HIGH PERFORMER"

SEMAP: HUD's
 Section
 Eight
 Management
 Assessment
 Program

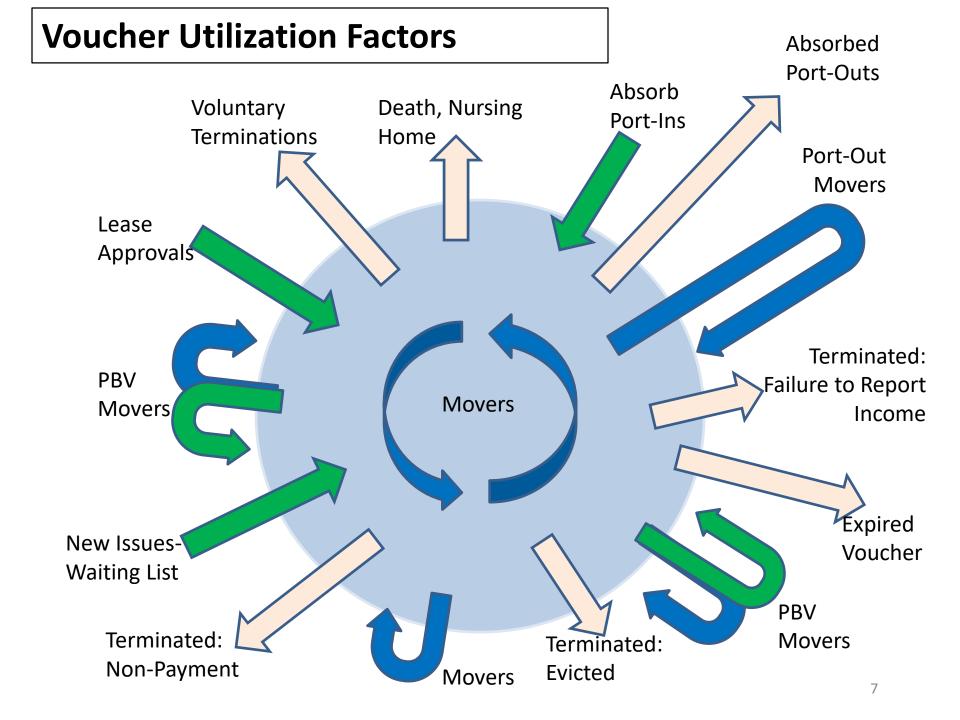
15 factors, including

- Lease-up rate
- Inspections
- Eligibility reviews
- Rent approvals

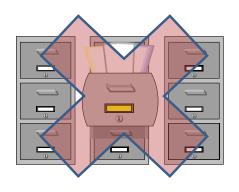


"High Performer" rating for <u>16</u> years!

- •All Section 8 Housing Choice Vouchers are leased and "utilized."
- •During **FY 2017**, the PHA had 53,462 "unit-months-available" and 53,434 "unit-months-leased", just 28 short of 100% **(99.95% utilization)**.
- •During **FY 2016**, the PHA had 53,<u>153</u> "unit-months-available" and 53,<u>155</u> "unit-months-leased" **(100.0% utilization)**.



Online Section 8 Waiting List





- •The waiting list was opened in September 2015 for one week.
 - •Over 12,000 applications were submitted online.
 - •The PHA conducted a lottery from those submissions for 3,500 spots on the list. The PHA started drawing from the list in November 2015.
- •Depending on turnover and funding, the PHA may issue 300-400 vouchers per year to the waiting list.
- The waiting list was closed to new applications from 2007-2015.

PROCESS FOR SECTION 8 RENT ASSISTANCE

Applicant selected from PHA Section 8 Waiting List; eligibility for assistance verified.



PHA issues applicant a Housing Choice Voucher.



Applicant locates suitable unit.



Owner screens and selects applicant for tenancy.



Applicant submits RFTA (Request For Tenancy Approval) to PHA for rent approval. Initial move-in inspection is scheduled. PHA ensures that the family will not pay over 40% of monthly adjusted income for rent and utilities.



PROCESS FOR SECTION 8 RENT ASSISTANCE

PHA inspects rental unit using HUD's Housing Quality Standards (HQS).

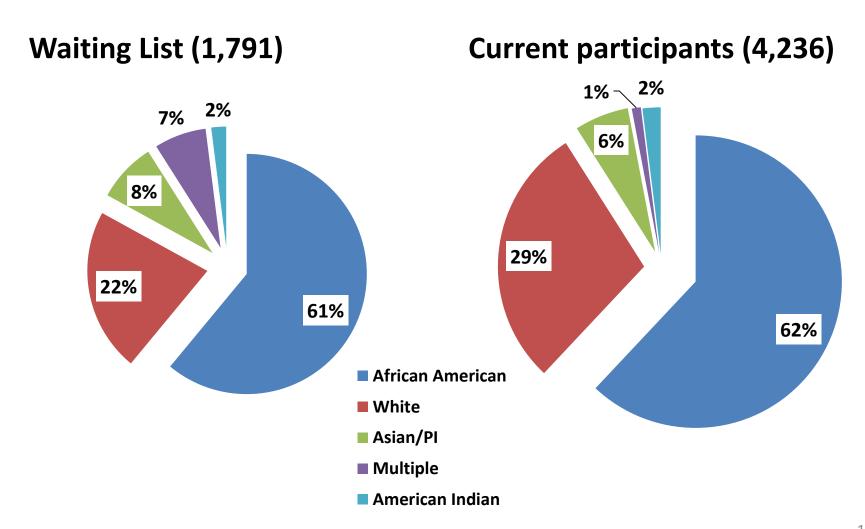
Unit passes HQS inspection; Housing Assistance Payments (HAP) contract prepared and sent to owner.

Owner reviews and signs HAP contract and returns it to PHA with executed copy of owner's lease (must include Section 8 Tenancy Addendum). Lease start date must match HAP contract start date.

Applicant becomes a Section 8 Program participant; Housing Assistance Payments (HAP) are sent to owner.

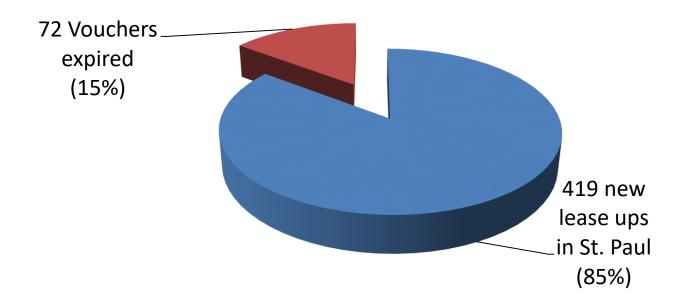
Annual & interim re-exams, Inspections, etc....

HCV Race Data as of 3/31/17



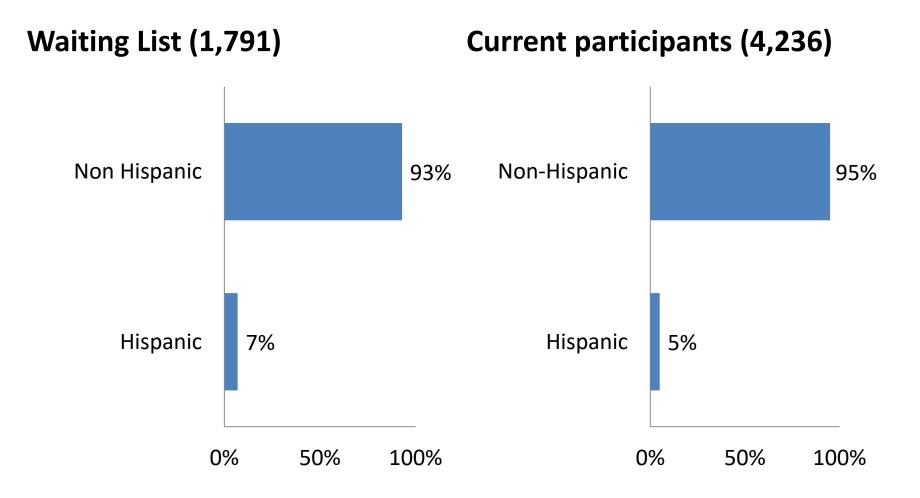
Shopping Success Rates

Average shopping success rate over the last 6 months (491: total number of shoppers)



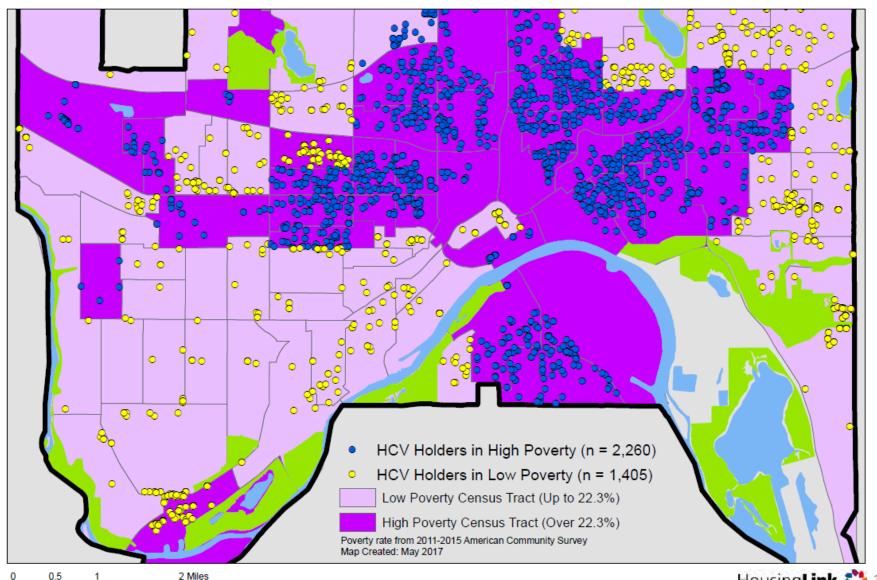
 "Success" is defined as the number of clients who have leased a unit in St. Paul, relative to how many vouchers expire in a given month.

HCV Ethnicity Data as of 3/31/17

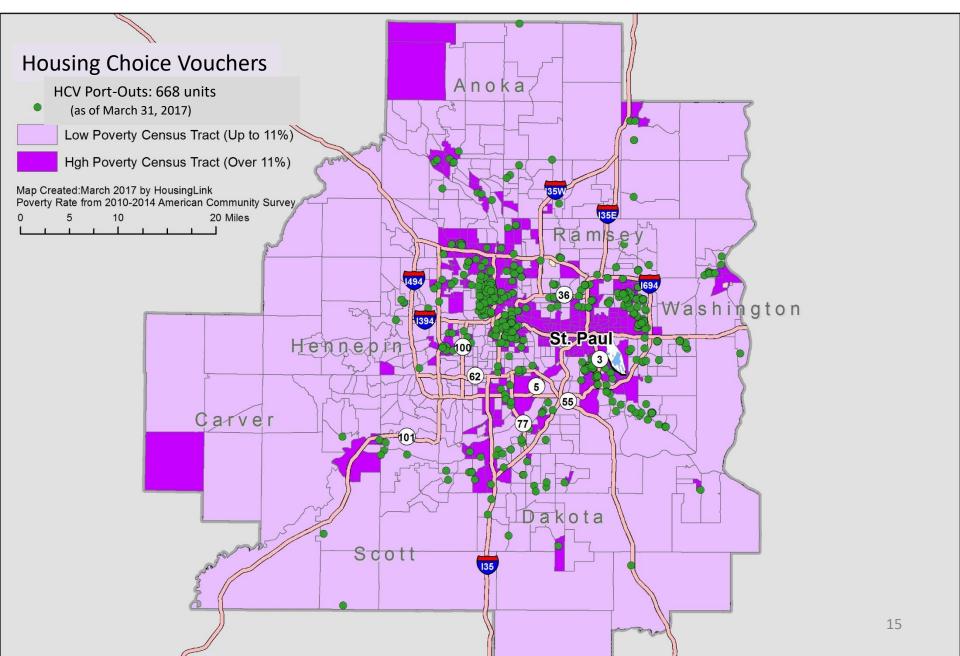


St Paul Public Housing Agency

2016 Section 8 Voucher Holders in High and Low Poverty



St. Paul Public Housing Agency



St Paul PHA's Vouchers: TBV and PBV

(Tenant-Based Vouchers & Project-Based Vouchers)

- 4,618 Housing Choice Vouchers
- 515 Project-Based Vouchers
- 24 developments
 - 19 with supportive services
 - 5 general occupancy



- The PHA's PBV program underwent a rigorous OIG audit from 2009 to 2010.
- In order for a project to be considered, "a developer/owner must submit a proposal through Minnesota Housing's Consolidated Request for Proposals ('SuperRFP')".
- Currently project-basing 12.5% of our vouchers.
- PBV Assistance is often leveraged with tax credits to create maximum viability with maximum affordability.

| PBV Project Name | Address | PBV Project Name | Address |
|---------------------------|---------------------------|-----------------------------|----------------------------------|
| Sibley Park Apts. | 211 E 7 th St. | Upper Landing; Hollman | 200 Wilken |
| Crestview Apts. | 1161 Westminster | Martin Luther King Court | 840 Marshall Ave |
| Liberty Plaza | 280 Arundel | St. Christopher Place | 286 Marshall |
| Rivertown Commons | 175 Charles | UniDale Apts | 627 Aurora |
| YWCA I | 251 Oxford | Sankofa Apts | 990 LaFond |
| YWCA | 91 Lexington Ave N. | Cleveland-Saunders | 930 Cleveland |
| Jackson St Village | 1465 Jackson | Winnipeg Apts | 850 Rice |
| Sibley Court Apts. | 484 Temperance | Delancey Apts | 700 Selby |
| Families First I | 515 N. Dale | Lexington Commons | 375 Lexington |
| Families First II | 914 Thomas | Renaissance Box | 210 East 10 th Street |
| Families First III | 849 University Ave. W. | Fort Road Flats | 2242 West 7 th St. |
| Seventh Landing | 1360 W 7 th | Western U Plaza (Old Home) | 370 University Ave West |
| Straus Building – Hollman | 350 Sibley | Ujamaa Housing | 700 Selby Ave |
| | | Prior Crossing | 1949 University Ave. W. 17 |

St. Paul PHA Mobility Framework

- Premised on Maximizing Resident Choice.
- Waitlist preferences go to lowest income folks who live, work or go to school in St. Paul.
- Advertise Mobility through (chosen) Portability
 - Extend portability shopping periods in accordance with HUD guidance.
 - Subsidize many vouchers in opportunity areas outside of St. Paul, where their allocations are not large enough.
 - Regularly work with other Metro agencies to reduce obstacles to voucher portability within the Metro area.
- Finally, we work with owners to strengthen our partnerships, including those partnerships that will provide opportunities in low poverty areas...

Landlord/Owner Retention

- Family Housing Fund "Creating Opportunity Project," completed in early 2016. Results presented by MN Multi-Housing Association, suggests 4 focus areas:
 - Recognize need for authentic **Partnership** between PHA and program owners.
 - Establish consistent Inspection practices.
 - Enact reasonable Rent Setting methods, allowing for exceptions in Low Poverty areas.
 - Implement adequate Accountability measures for tenants who violate leases.

PHA Steps to Retain Owners

How does the St. Paul PHA retain owners? Simply put, the PHA runs an efficient program that applies policies and practices correctly and consistently, while soliciting and responding to owner concerns with education and action. More specifically...

Partnership

- PHA holds regular owner orientations and annual owner workshops.
- PHA initiated Landlord Advisory Group to solicit owner suggestions.
- PHA staff promptly respond to owner concerns with education and/or prompt correction.

Inspections

- PHA staff provide regular lists of all possible inspection deficiencies.
- PHA implemented biennial inspections for qualified owners/units.
- PHA reduced inspection wait times with hiring of additional inspector.
- PHA recently implemented handheld inspection devices, which allows for owners to learn of cited deficiencies more quickly.

PHA Steps to Retain Owners

- Rent Setting (in a tight funding environment)
 - PHA will allow individual exception rents or exception rent increases, upon special review by a supervisor.
 - PHA will typically provide rent exceptions to low-poverty areas,
 recently rehabbed units, or otherwise hard-to-find units.
 - Owner must always show "rent reasonableness" within neighborhood.
 - PHA encourages owners to make "business decision" when negotiating.

Accountability

- PHA staff offer basic landlord guidance and problem-solving.
- PHA will initiate voucher termination where mutual clients violate leases and owner has done what they can.
- PHA supports owners whose units are damaged by voucher recipients by initiating program termination where necessary.

Additional Issues

- The PHA takes fraud quite seriously, and relies heavily on owners to assist in investigating and determining fraud. However, there have been instances of collusion where owners will enter into side agreements or hide relevant information from the PHA. This is a tricky area...
- Regarding all things Regional...
 - As articulated by the PHA's Board of Commissioners, the St. Paul PHA will remain focused on our core mission of providing 8,900 affordable housing opportunities for 21,000 low-income individuals, particularly given the persistent funding reductions by Congressional appropriators.
 - Though we have many competing requests for our limited resources, we remain willing to work with and support the City of St. Paul's regional affordable housing initiatives.
- Questions?