

SPRWS efforts to reduce lead and lead exposure in area drinking water



Saint Paul Regional Water Services provides clean, reliable, quality water and services at a reasonable cost to 425,000 residents of Saint Paul and the east metro area.

It is our goal is to be recognized as the local expert on water quality and retain the confidence our customers have in us.

The utility and the Board of Water Commissioners have a great reputation for staying out in front of issues and working with our customers as their water provider. Providing our customers with the information they need with

regards to water quality will allow them to make the right decisions for themselves.

In light of the Flint, Mich., water crisis, there has never been a better time to review and reflect on the measures we take to reduce the exposure of lead in the water to our customers. This is not new to the water utility, as we have been addressing lead in drinking water for decades. However, it is our goal to optimize our operations, investments and programs to continue to limit the amount of lead in the drinking water provided to our customers.

OPERATIONS

- Continue to produce a stable water quality and control corrosion in the system by optimizing pH and alkalinity levels in our finished water.
- Continue to maintain water quality in the distribution system by performing preventive maintenance and flushing operations.
- Continue to investigate all water quality complaints and address and correct any issues that arise.



INVESTMENTS



- Continue to replace lead water service lines when maintenance activities require it or to coordinate with other construction activities.
- Develop an accurate inventory of lead water services and make this available to our customers.

PROGRAMS

- Continue to offer financing of privately owned lead service line replacement for residents of Saint Paul.
- Continue to provide filtered water pitchers when activities disturb an existing lead service line.
- Provide information and education via a combination of mailings, bill stuffers, website information and community presentations.
- Continue to provide complimentary testing for lead in drinking water and assist customers in interpreting the results.
- Initiate discussions with elected officials to explore future solutions to private lead service line replacement.