

Vang, Mai (CI-StPaul)

From: Thomas Wybierala <wybieralatom@gmail.com>
Sent: Thursday, March 26, 2015 2:55 AM
To: Vang, Mai (CI-StPaul)
Subject: hello I am sending this to u asking someone what I should do I had james and moreen both out a my home at 427 whitall st they had told me that I had to cap off a pipe and

put a coupler on another I did that the next day and call them back to reinspect and they told me that they needed a heat loss paper filled out and I had turn that paper in a few months back this happens a lot someone down at the front desk or in your office lost my paper work I have fill another one out the best I can I will call again to have them come out again hopefully they will not skip over my call and not answer to my asking them to come out and inspect my furnance when they where here they told me everything look good fix them two pipes and call them back I have done that and they keep telling me a diffant story I have made three calls and no body has told me when they can come out to reinspect so what do I do when they are not answering me tell me something diffance all the time